

## CUSTODY VISITORS STATISTICS FOR APRIL 2009 TO MARCH 2010<sup>1</sup>

### Part One – Monitoring the treatment of detainees in line with PACE, human rights provisions and Code of Ethics

#### 1. Satisfactory/Unsatisfactory visits

Custody Visitors made 1,066 visits during April 2009 to March 2010, less than the number of visits carried out in April 2008 to March 2009 (1,149). Of these, 41 visits were not carried out for various reasons (see Table 2) and were deemed to be invalid.

Custody Visitors classified 786 out of the 1,025 valid visits (77%) as satisfactory. The North-West team recorded the highest level of satisfaction (88%, 192 out of 218) while the Antrim SCS team recorded the lowest level of satisfaction (68%, 17 out of 25).

**Table 1: Number of visits made to each station, April 2009 to March 2010<sup>2</sup>**

Panel	Station	Satisfactory visits	Unsatisfactory visits	Total number
<b>Belfast/Antrim</b>	Antrim Road	54	20	74
	Grosvenor Road	34	10	44
	Musgrave Street	63	27	90
	Strandtown	35	10	45
	Antrim	30	29	59
	Ballymena	40	6	46
	Lisburn	49	22	71
	Bangor	32	12	44
	<b>Sub-total</b>		<b>337</b>	<b>136</b>
<b>Down/Armagh</b>	Armagh <sup>3</sup>	0	0	0
	Banbridge	46	23	69
	Downpatrick	26	10	36
	Lurgan	59	6	65
	Newtownards	4	2	6
	<b>Sub-total</b>		<b>135</b>	<b>41</b>
<b>North-West</b>	Coleraine	74	10	84
	Limavady	50	6	56
	Strand Road	67	10	77
	Waterside	1	0	1
	<b>Sub-total</b>		<b>192</b>	<b>26</b>
<b>Tyrone/Fermanagh</b>	Cookstown	1	0	1
	Dungannon	23	10	33
	Enniskillen	33	3	36
	Omagh	48	15	63
	<b>Sub-total</b>		<b>105</b>	<b>28</b>
<b>Antrim SCS</b>	<b>Antrim SCS</b>	<b>17</b>	<b>8</b>	<b>25</b>
<b>Total valid visits</b>		<b>786</b>	<b>239</b>	<b>1,025</b>

<sup>1</sup> During April 2009 to March 2010 the following stations were closed: Strandtown, Bangor, Armagh, Banbridge, Newtownards, Waterside and Cookstown.

<sup>2</sup> These figures exclude the 41 aborted visits.

<sup>3</sup> Visit to Armagh station was aborted as station was closed.

The main reasons why 41 visits were not carried out can be categorised into six reasons as shown below, a more detailed list is shown in table 2:

**Custody suite busy: Total 11**

Antrim Rd, Ballymena, Banbridge, Downpatrick, Grosvenor Rd 3, Lisburn 2, Musgrave St 2

**Custody suite closed: Total 10**

Armagh, Bangor, Lurgan, Musgrave St, Strand Rd, Strandtown 2, Waterside 3

**Custody Visitor not available: Total 9**

Bangor, Downpatrick, Dungannon 2, Enniskillen, Lisburn 3, Strandtown

**Problems at custody desk: Total 8**

Antrim Road 2, Ballymena, Lisburn, Musgrave St 2, Omagh 2

**Custody suite already inspected: Total 2**

Musgrave St, Omagh

**Refused car parking: Total 1**

Grosvenor Rd

**Table 2: Reason why visits were not carried out, April 2009 to March 2010**

Date	Custody suite	Reason why visit was not carried out
03-Apr-2009	Antrim Rd	Visit aborted. Advised by Custody Sergeant that it was a very volatile situation. She suggested we wait or come in and look around. We went in but we decided it was an inappropriate time to be there and aborted the visit.
09-Apr-2009	Armagh	Custody suite closed.
19-Apr-2009	Dungannon	Aborted, Custody Visitor did not show for visit.
22-Apr-2009	Banbridge	Visit aborted – Sergeant informed us that the suite was very busy with every cell in use and staff interviewing and processing detainees.
28-Apr-2009	Strandtown	Visit aborted as other Custody Visitor did not turn up at time organised by each other.
29-Apr-2009	Enniskillen	Visit aborted partner Custody Visitor didn't turn up.
29-Apr-2009	Downpatrick	No inspection carried out. Arrived at 7pm custody staff booking in a detainee, waited until 7.40pm.
14-May-2009	Omagh	Misunderstanding. We arrived just after 2 other visitors. We aborted our visit.
18-May-2009	Grosvenor Rd	Refused entrance into car park - told to park outside station by civilian security guard.
26-May-2009	Lisburn	Visit aborted waited at reception for 22 minutes.
10-Jul-2009	Lisburn	Visit aborted as partner Custody Visitor did not show up at agreed time of 6pm, visit aborted at 6.30pm.
10-Jul-2009	Lisburn	Visit aborted – arrived at Lisburn police station at 1745 for an 1800 visit, waited until 1820 for other Custody Visitor to arrive then left. Apparently there was a mix up in dates and times.
28-Jul-2009	Musgrave St	Visit aborted 2 other Custody Visitor's had arrived ahead of us to carry out a visit, although we were within the scheduled dates for the week beginning 23 to 29 July.
02-Aug-2009	Grosvenor Rd	Custody suite busy on arrival. Kept at arrival desk for 20+minutes. Visit aborted.
29-Sep-2009	Lisburn	Visit aborted after 25 minutes wait. Custody Visitor's informed on arrival that station was busy, no further information given.
30-Sep-2009	Antrim Rd	2 DPs not seen. Visit aborted at 1324. Still problems at desk with interpreter etc.
02-Oct-2009	Grosvenor Rd	Aborted visit after 25 minutes wait due to some procedure with a DP throwing food.
04-Oct-2009	Strandtown	Custody Suite closed due to defective cells.
05-Oct-2009	Strandtown	Custody Suite Closed. Visit Aborted.
10-Oct-2009	Downpatrick	Aborted visit. Colleague was late and did not have a mobile with her so could not be contacted.

15-Oct-2009	Grosvenor Rd	Visit aborted at 18:27 as DPs were being processed.
13-Nov-2009	Dungannon	Visit aborted as partner could not make it at the last minute.
20-Nov-2009	Musgrave St	Visit aborted as there was a delay of 35 minutes.
30-Nov-2009	Ballymena	No one at enquiry desk or answering bell. Aborted visit after 11 minute wait.
04-Dec-2009	Omagh	Acting Custody Sergeant out on call. Visit not carried out.
09-Dec-2009	Musgrave St	Visit aborted as suite closed due to an electrical fault.
10-Dec-2009	Lisburn	Custody visit cancelled as Custody Visitor could not attend.
17-Jan-2010	Waterside	Arrived at station to be told by security that station is closed for one hour.
18-Jan-2010	Omagh	Kept waiting at desk, no one in custody suite. Receptionist couldn't get sergeant.
02-Feb-2010	Strand Rd	Custody suite closed due to deep clean. No access was given.
09-Feb-2010	Bangor	Custody suite closed due to faulty water tank.
14-Feb-2010	Lurgan	Custody suite closed due to faulty tank.
21-Feb-2010	Waterside	Custody suite not open. Spoke to front desk.
23-Feb-2010	Antrim Rd	Aborted visit after 15 minutes (custody suite did not get back to us).
08-Mar-2010	Bangor	Custody Visitor and I were meant to meet at 1830 but at 1810 when I was half way there Custody Visitor phoned to cancel the visit due to a family emergency so the visit was aborted.
11-Mar-2010	Musgrave St	Visit aborted due to violence in custody suite.
12-Mar-2010	Ballymena	Access denied due to a violent DP being booked in.
15-Mar-2010	Waterside	Custody suite closed.
18-Mar-2010	Musgrave St	Aborted visit after waiting 15 minutes, we were told there was an incident earlier in the day.
24-Mar-2010	Lisburn	The Custody Sergeant stated that he was too busy to escort the Custody Visitors as he was booking in a detainee and had another one waiting to be booked. The Custody Visitors were waiting for the CV1 to be completed yet Custody Visitor stated that the Custody Sergeant said it was ok for them to go straight on through without the CV1 completed. They eventually got the Custody Sergeant to take the CV1 yet he had disappeared with it for 20 minutes before returning, by this time the Custody Visitors had prior commitments and had to abort the visit.
25-Mar-2010	Musgrave St	Had been waiting at reception for 20 minutes, visit aborted.

**Table 3: Visits aborted by Panel, April 2009 to March 2010**

Panel	Total Visits	Visits aborted	Percentage of visits aborted
<b>Belfast/Antrim</b>	499	26	5
<b>Down/Armagh</b>	181	5	3
<b>North-West</b>	222	4	2
<b>Ty/Fer</b>	139	6	4
<b>Antrim SCS</b>	25	0	0
<b>Total</b>	<b>1,066</b>	<b>41</b>	<b>4</b>

## 2. Reasons for concern<sup>4</sup>

A full list of reasons for concern regarding the treatment of detainees is given at Table 4.

**Table 4: Reasons for concern regarding treatment of detainees by panel: April 2009 to March 2010**

		Belfast/ Antrim	Down/ Armagh	North- West	Ty/Fer	Antrim SCS	Total
Treatment / Rights of Detainees	Code of Practice	0	0	0	0	0	0
	Being told their rights	1	0	0	0	0	1
	Informing somebody	0	0	0	0	0	0
	Legal advice	1	0	0	0	0	1
	Checks on detainees carried out	3	0	0	0	0	3
	Requiring an appropriate adult	0	0	0	0	0	0
	Requiring Interpreter	0	0	0	0	0	0
	Review of detention	0	0	0	0	0	0
	Other	3	0	1	0	0	4
	<b>Total</b>	<b>8</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>9</b>
Health and Well Being	Adequate bedding	8	2	0	0	0	10
	Adequate food and drink	0	0	0	0	0	0
	Dietary needs	0	0	0	0	0	0
	Access to loo/washing	1	0	0	0	0	1
	Replacement clothing	0	0	0	0	0	0
	Medical attention	0	0	0	0	0	0
	8 Hours rest in 24	0	0	0	0	0	0
	Exercise	0	0	0	0	0	0
	Other	0	0	0	0	0	0
	<b>Total</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11</b>

A full list of reasons for concern regarding the conditions of detention of detainees is given at Table 5.

**Table 5: Reasons for concern regarding conditions of detention: April 2009 to March 2010**

Conditions	Belfast/ Antrim	Down/ Armagh	North- West	Ty/Fer	Antrim SCS	Total
Lighting	3	3	1	2	0	9
Ventilation	5	0	1	0	0	6
Alarm	1	0	0	0	0	1
Cleanliness	9	12	5	2	0	28
Safety/Security Hazards	65	25	10	7	2	109
Sanitation	40	1	4	6	6	57
Faulty Equipment	9	0	4	11	2	26
Other	6	4	1	1	0	12
<b>Total</b>	<b>138</b>	<b>45</b>	<b>26</b>	<b>29</b>	<b>10</b>	<b>248</b>

<sup>4</sup> Total of reasons in Tables 4 & 5 may sum to more than total of unsatisfactory visits because of multiple reasons for some visits.

## Part Two - Monitoring the effectiveness of the scheme

### Visits made

Custody Visitors made 1,066 visits during April 2009 to March 2010, 83 less than in April 2008 to March 2009 (1,149).

Table 6 shows the number of visits made to each station during April 2009 to March 2010. Active stations for which the monthly target number of visits were not equalled or exceeded are indicated in coloured italics, as are those teams that did not equal or exceed the monthly target number of visits for all stations in their area.

**Table 6: Number of visits made to each station, April 2009 to March 2010**

Panel	Station	Guideline number of visits <sup>5</sup>	Actual number of visits
<b><i>Belfast/Antrim</i></b>	Antrim Road	72	77
	Grosvenor Road	48	48
	<i>Musgrave Street</i>	120	96
	<i>Strandtown</i>	54	48
	<i>Antrim</i>	72	59
	Ballymena	48	48
	Lisburn	72	77
	Bangor	41	46
	<b>Sub-total</b>	<b>527</b>	<b>499</b>
<b><i>Down/Armagh</i></b>	<i>Armagh</i> <sup>6</sup>	2	1
	<i>Banbridge</i>	72	70
	Downpatrick	36	38
	<i>Lurgan</i>	72	66
	<i>Newtownards</i>	8	6
	<b>Sub-total</b>	<b>190</b>	<b>181</b>
<b><i>North-West</i></b>	Coleraine	84	84
	Limavady	48	56
	<i>Strand Road</i>	84	78
	Waterside	3	4
	<b>Sub-total</b>	<b>219</b>	<b>222</b>
<b><i>Tyrone/Fermanagh</i></b>	<i>Cookstown</i>	3	1
	<i>Dungannon</i>	36	35
	Enniskillen	36	37
	Omagh	48	66
	<b>Sub-total</b>	<b>123</b>	<b>139</b>
<b>Antrim SCS</b>	<b>Antrim SCS</b>	<b>24</b>	<b>25</b>
<b>Total valid visits</b>		<b>1,083</b>	<b>1,066</b>

<sup>5</sup> Guideline Number takes into account any station closures. Guideline numbers were revised in May 2010

<sup>6</sup> Visit to Armagh station was aborted as station was closed.

The majority of the 1,066 visits were carried out between Monday and Friday (85%), whereas only 15% of visits were carried out on Saturdays and Sundays. Most visits were made on Tuesdays (206, 19%) whereas the least number of visits were made on Saturdays (65, 6%).

**Table 7: Days of visits**

Day	Belfast/ Antrim	Down/ Armagh	North- West	Ty/Fer	Antrim SCS	Number of visits	%
<b>Monday</b>	100	27	30	19	6	182	17
<b>Tuesday</b>	103	36	41	23	3	206	19
<b>Wednesday</b>	65	25	40	20	1	151	14
<b>Thursday</b>	105	22	41	23	8	199	19
<b>Friday</b>	68	27	39	32	3	169	16
<b>Saturday</b>	15	25	12	11	2	65	6
<b>Sunday</b>	43	19	19	11	2	94	9
<b>Total</b>	<b>499</b>	<b>181</b>	<b>222</b>	<b>139</b>	<b>25</b>	<b>1,066</b>	<b>100</b>

Over nine tenths of the visits (1,006, 94%) were made between 9 a.m. to 9 p.m. (a 12 hour period). Between midnight and 9 a.m. 23 visits (2%) were carried out. Just under one third of all visits (351, 33%) were carried out between 6 and 9 p.m.

One visit took only 3 minutes while the longest visit took 143 minutes. Visits of 10 minutes or less represented 6% (63) of the 1,066 valid visits. The average length of the visits was 28 minutes.

**Table 8: Times of visits**

Time	Belfast/ Antrim	Down/ Armagh	North- West	Ty/Fer	Antrim SCS	Number of visits	%
<b>0.00 – 9 am</b>	7	10	1	4	1	23	2
<b>9 am – noon</b>	53	72	49	46	5	225	21
<b>Noon – 3 pm</b>	99	33	35	42	4	213	20
<b>3 pm – 6 pm</b>	109	22	42	36	8	217	20
<b>6 pm – 9 pm</b>	209	39	85	11	7	351	33
<b>9 pm – 24.00</b>	22	5	10	0	0	37	3
<b>Total</b>	<b>499</b>	<b>181</b>	<b>222</b>	<b>139</b>	<b>25</b>	<b>1,066</b>	<b>100</b>

## Detainees seen by custody visitors

There were 1,475 detainees held at the time of these visits, of which visitors saw 673. 408 detainees refused to be seen, and 394 detainees were not seen for other reasons.

Table 9: Team activity, April 2009 to March 2010

Panel	Valid Visits	Detainees held	Detainees seen	Detainees refused	Detainees not seen – other reason
Belfast/Antrim	473	833	377	232	224
Down/Armagh	176	200	86	59	55
North-West	218	342	174	85	83
Ty/Fer	133	82	30	28	24
Antrim SCS	25	18	6	4	8
<b>Total</b>	<b>1,025</b>	<b>1,475</b>	<b>673</b>	<b>408</b>	<b>394</b>

## Reasons for not seeing detainees

Table 10 shows a full list of the reasons why detainees were unable to see visitors.

Table 10: Reasons for detainees not seeing Visitors

Reason	Belfast/Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Total
Refusal	232	59	85	28	4	408
Being interviewed	97	22	37	13	6	175
Being processed	28	4	8	2	0	42
Being discharged	2	0	0	0	0	2
Asleep	42	14	18	1	0	75
Intoxicated/drugs	8	6	3	1	1	19
Abusive/dangerous	7	2	1	0	0	10
With solicitor/GP	29	3	12	2	1	47
Permission refused by Appropriate Adult	0	0	0	0	0	0
Other/Unknown	11	4	4	5	0	24
<b>Total</b>	<b>456</b>	<b>114</b>	<b>168</b>	<b>52</b>	<b>12</b>	<b>802</b>

## Refusal rates

Table 11 shows the refusal rate by custody suite (calculated as the number of detainees who refused to be seen as a percentage of the number that were held in custody at the time of the visit). The overall refusal rate for April 2009 to March 2010 was 29%. The refusal rate varied from team to team with the Antrim SCS team recording the lowest refusal rate (22%, 18 held and 4 refusals) while the Tyrone/Fermanagh team recorded the highest rate of refusal (34%, 82 held and 28 refusals).

Table 11: Refusal rate by custody suite, April 2009 to March 2010

Panel	Station	Valid Visits	Detainees held	Detainees refused	Refusal rate (%)
Belfast/ Antrim	Antrim Road	74	135	39	29
	Grosvenor Road	44	52	12	23
	Musgrave Street	90	282	77	27
	Strandtown	45	48	16	33
	Antrim	59	124	40	32
	Ballymena	46	59	15	25
	Lisburn	71	79	21	27
	Bangor	44	54	12	22
	<b>Sub-total</b>		<b>473</b>	<b>833</b>	<b>232</b>
Down/Armagh	Banbridge	69	97	32	33
	Downpatrick	36	34	8	24
	Lurgan	65	60	18	30
	Newtownards	6	9	1	11
	<b>Sub-total</b>		<b>176</b>	<b>200</b>	<b>59</b>
North-West	Coleraine	84	130	34	26
	Limavady	56	38	14	37
	Strand Road	77	173	36	21
	Waterside	1	1	1	100
	<b>Sub-total</b>		<b>218</b>	<b>342</b>	<b>85</b>
Tyrone/Fermanagh	Cookstown	1	0	0	-
	Dungannon	33	21	9	43
	Enniskillen	36	21	6	29
	Omagh	63	40	13	33
	<b>Sub-total</b>		<b>133</b>	<b>82</b>	<b>28</b>
Antrim SCS	Antrim SCS	25	18	4	22
<b>Total</b>		<b>1,025</b>	<b>1,419</b>	<b>408</b>	<b>29</b>

## Custody records checked

There were a total of 892 custody records checked by visitors, all but 6 were PACE. This means that the custody visitors checked the custody records of 60% of detainees who were seen or were not seen because they were asleep/intoxicated/on drugs.

Table 12: Custody Records Checked, April 2009 to March 2010

Panel	Valid Visits	Detainees held	Custody Records Checked	Percentage Checked
Belfast/Antri	473	833	525	63
Down/Armagh	176	200	119	60
North-West	218	342	203	59
Ty/Fer	133	82	39	48
Antrim SCS	25	18	6	33
<b>Total</b>	<b>1,025</b>	<b>1,475</b>	<b>892</b>	<b>60</b>

There were 298 detainees, all were PACE, who refused a visit but allowed their custody records to be checked.

## Delay to visits

Of the 1,066 valid visits made during April 2009 to March 2010, there were 60 (6%) occasions when custody visitors were delayed by more than 10 minutes and these are detailed below. The main reason for the delay was the custody suite being busy (52), which is taken from the CV2 forms.

Table 13: Delays to visits by panel and station, April 2009 to March 2010

Panel	Station	Total number of delays greater than 10 mins
Belfast/Antrim	Antrim Road	10
	Grosvenor Road	6
	Musgrave Street	7
	Strandtown	3
	Antrim	8
	Ballymena	2
	Lisburn	7
	Bangor	3
	<b>Sub-total</b>	<b>46</b>
Down/Armagh	Banbridge	2
	Downpatrick	1
	Lurgan	0
	Newtownards	0
	<b>Sub-total</b>	<b>3</b>
North-West	Coleraine	4
	Limavady	1
	Strand Road	0
	Waterside	0
	<b>Sub-total</b>	<b>5</b>
Tyrone/Fermanagh	Cookstown	0
	Dungannon	2
	Enniskillen	0
	Omagh	1
	<b>Sub-total</b>	<b>3</b>
Antrim SCS	Antrim SCS	3
<b>Total valid visits</b>		<b>60</b>

**Table 14: Reason for delays to visits, April 2009 to March 2010**

Date	Time delay (mins)	Custody suite	Reason for delay
04-Apr-2009	13	Lisburn	Delay due to custody suite being busy.
07-Apr-2009	14	Banbridge	Delayed entry due to DP being processed.
07-Apr-2009	15	Antrim Rd	Delay due to Custody Sergeant booking in detainees.
20-Apr-2009	18	Antrim	Custody staff busy due to booking in detainees.
12-May-2009	22	Strandtown	Entry delay of 22 minutes.
13-May-2009	19	Coleraine	Custody staff were busy with a detainee.
19-May-2009	15	Lisburn	Communication didn't get through to custody suite that we were waiting.
21-May-2009	15	Grosvenor Rd	Delay due to DP being booked in.
04-Jun-2009	15	Grosvenor Rd	Delay due to custody being busy.
04-Jun-2009	22	Antrim Rd	Custody Visitors were told that custody suite extremely busy - Reason for delay.
08-Jun-2009	12	Antrim Rd	Delay due to Custody Sergeant booking in Detainees.
09-Jun-2009	53	Grosvenor Rd	Delay of 53 minutes gaining entry to custody suite. Delay was due to the booking in of DP who had stated to police he intended to bite noses off etc on his handcuffs being removed. Concerns for visitors and staff lead to the delay, apologies given by Custody Sergeant.
16-Jun-2009	15	Grosvenor Rd	Delay due to violent DP being processed.
25-Jun-2009	12	Lisburn	Reason for delay - Custody Sergeant busy with another job.
29-Jun-2009	15	Antrim Rd	Delay due to custody staff being busy.
02-Jul-2009	20	Antrim	Cell 9 flooded by DP this is what caused a delay on entry into the custody suite.
06-Jul-2009	13	Musgrave St	Reason for delay - Custody Sergeant was booking in a detainee on arrival.
28-Jul-2009	15	Dungannon	Delay due to Sergeant dealing with DP being bailed.
02-Aug-2009	20	Grosvenor Rd	Custody Suite busy on arrival. Kept at arrival desk for 20+minutes. Visit aborted.
03-Aug-2009	15	Ballymena	Delay due to miscommunication and busy suite.
06-Aug-2009	15	Musgrave St	Delay due to person being booked in.
02-Sep-2009	13	Omagh	Slight delay as a prisoner was being processed.
14-Sep-2009	19	Ballymena	Sergeant was booking a detainee in this was the reason for the delay.
22-Sep-2009	25	Lisburn	Delay due to a detainee being booked in.
30-Sep-2009	18	Antrim Rd	2 DPs not seen. Visit aborted at 13:24. Still problems at desk with interpreter etc.
05-Oct-2009	13	Antrim SCS	Delay due to Custody Sergeant being busy.
08-Oct-2009	20	Musgrave St	Delay due to suite being extremely busy.
09-Oct-2009	16	Limavady	Kept waiting for 10 minutes in the public area
10-Oct-2009	20	Coleraine	Delay due to a violent detainee.
12-Oct-2009	15	Antrim	Delay due to custody suite being busy.
20-Oct-2009	28	Antrim Rd	Delay into suite due to custody staff processing detainees.
20-Oct-2009	26	Antrim	Reason for delay - Custody Sergeant busy booking in a detainee
22-Oct-2009	45	Coleraine	Due to processing of persons in custody, we were delayed gaining entry in suite.

07-Nov-2009	12	Downpatrick	Late entry was due to the Custody Sergeant taking a phone call.
09-Nov-2009	11	Antrim	Custody Sergeant on phone.
10-Nov-2009	40	Dungannon	Delayed admittance into custody suite due to 3 DPs being booked in.
17-Nov-2009	14	Strandtown	Delay due to suite being busy.
19-Nov-2009	15	Antrim SCS	Delay due to detainee being moved to viper suite.
20-Nov-2009	26	Musgrave St	Visit aborted as there was a delay of 35 minutes.
01-Dec-2009	12	Antrim	Delay due to one of the detainees being ill.
04-Dec-2009	11	Strandtown	Custody suite was busy causing a slight delay.
22-Dec-2009	17	Bangor	Delay due to DP being processed.
29-Dec-2009	19	Lisburn	Delay due to a detainee being processed.
05-Jan-2010	20	Antrim Rd	Delay of 20 minutes due to detainee processing.
17-Jan-2010	30	Grosvenor Rd	Custody suite busy on arrival.
24-Jan-2010	12	Bangor	Slight delay in entry due to the custody suite being busy.
28-Jan-2010	14	Musgrave St	Slight delay due to custody suite being busy.
01-Feb-2010	23	Antrim Rd	Delay due to custody staff processing DP's.
07-Feb-2010	60	Musgrave St	Delay due to a violent DP.
11-Feb-2010	12	Antrim	Slight delay due to suite being busy.
11-Feb-2010	20	Lisburn	Custody Visitors were left sitting in the reception area for 20 minutes until someone came to get them.
17-Feb-2010	11	Antrim	Reason given for delay (11 minutes) general custody duties.
18-Feb-2010	17	Lisburn	Delay due to custody suite being busy.
21-Feb-2010	12	Banbridge	Slight delay due to suite being busy.
22-Feb-2010	12	Antrim Rd	Slight delay as Custody Sergeant was busy.
01-Mar-2010	15	Antrim SCS	Delay due to miscommunication, custody staff thought we had already been let through.
01-Mar-2010	15	Antrim Rd	Delay due to suite being busy.
02-Mar-2010	12	Musgrave St	Delay due to DP being processed.
27-Mar-2010	14	Bangor	Slight delay due to suite being busy.
29-Mar-2010	31	Coleraine	Delay due to a violent DP being booked in; we were kept in the waiting area.

### **Antrim Serious Crime Suite**

During April 2009 to March 2010, 25 visits were made to Antrim Serious Crime Suite. There were 18 detainees held at the time of these visits, of which visitors saw 6. Four detainees refused to be seen, and eight detainees were not seen for other reasons. One detainee gave consent for their interviews to be observed.