

## CUSTODY VISITORS STATISTICS FOR APRIL TO JUNE 2009

Please note that figures quoted are provisional and are subject to revision.

### Part One – Monitoring the treatment of detainees in line with PACE, human rights provisions and Code of Ethics

#### 1. Satisfactory/Unsatisfactory visits

- Custody Visitors made 234 visits during April to June 2009, 15% less than the 275 number of visits carried out in April to June 2008.
- Custody Visitors classified 168 out of the 224 valid visits (75%) as satisfactory. The level of satisfaction varied from team to team with the Antrim SCS team recording the lowest level (33%, 2 out of 6) while the North-West team recorded the highest level of satisfaction (90%, 37 out of 41).

**Table 1: Number of visits made to each station, April to June 2009**

Panel	Station	Satisfactory visits	Unsatisfactory visits	Total number of valid visits
Belfast/Antrim	Antrim Road	5	7	12
	Grosvenor Road	10	2	12
	Musgrave Street	17	3	20
	Strandtown	11	5	16
	Antrim	8	8	16
	Ballymena	10	1	11
	Lisburn	10	7	17
	Bangor	2	0	2
	<b>Sub-total</b>		<b>73</b>	<b>33</b>
Down/Armagh	Armagh	0	0	0
	Banbridge	9	5	14
	Downpatrick	8	2	10
	Lurgan	14	1	15
	Newtownards	4	2	6
	Newry	0	0	0
	<b>Sub-total</b>		<b>35</b>	<b>10</b>
North-West	Coleraine	15	1	16
	Limavady	12	0	12
	Strand Road	10	3	13
	Waterside	0	0	0
	<b>Sub-total</b>		<b>37</b>	<b>4</b>
Tyrone/Fermanagh	Cookstown	1	0	1
	Dungannon	6	0	6
	Enniskillen	5	1	6
	Omagh	9	4	13
	<b>Sub-total</b>		<b>21</b>	<b>5</b>
Antrim SCS	<b>Antrim SCS</b>	<b>2</b>	<b>4</b>	<b>6</b>
<b>Total valid visits</b>		<b>168</b>	<b>56</b>	<b>224</b>

- During April to June 2009, 10 visits were aborted (see Table 2).

**Table 2: Reason why visits were not carried out, April to June 2009**

Date	Custody suite	Reason why visit was not carried out
3/4/09	Antrim Rd	Custody Sgt advised it was a very volatile situation. We went in but we decided it was an inappropriate time to be there and aborted the visit.
9/4	Armagh	Custody suite closed.
19/4	Dungannon	Other custody visitor did not show for visit.
22/4	Banbridge	Sgt informed us that the suite was very busy with every cell in use and staff interviewing and processing detainees.
28/4	Strandtown	Visit aborted as other CV did not turn up at time organised.
29/4	Downpatrick	Arrived at 7pm., custody staff booking in a detainee, waited until 740 pm.
29/4	Enniskillen	Other custody visitor didn't turn up.
14/5	Omagh	Misunderstanding as custody visitors arrived just after 2 other visitors so visit was aborted.
18/5	Grosvenor Rd	Refused entrance into car park - told to park outside station by civilian security guard.
26/5	Lisburn	Waited at reception for 22 minutes.

**Table 3: Visits aborted by Panel, April to June 2009**

Panel	Total Visits	Visits aborted	Percentage of visits aborted
Belfast/Antrim	110	4	4%
Down/Armagh	48	3	6%
North-West	41	0	0%
TyFer	29	3	10%
Antrim SCS	6	0	0%
<b>Total</b>	<b>234</b>	<b>10</b>	<b>4%</b>

## 2. Reasons for concern

A full list of reasons for concern regarding the treatment of detainees is given at Table 4.

**Table 4: Reasons for concern regarding treatment of detainees by panel: April to June 2009**

Reason	Belfast/Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Total
Legal advice	0	0	0	0	0	0
Having someone informed	0	0	0	0	0	0
Being told their rights	0	0	0	0	0	0
Needing medical attention	0	0	0	0	0	0
Checks on detainees	0	0	0	0	0	0
Requiring appropriate adult	0	0	0	0	0	0
Requiring interpreter	0	0	0	0	0	0
Review of detention	0	0	0	0	0	0
Adequate food/drink	0	0	0	0	0	0
Adequate bedding	0	0	0	0	0	0
8 hours rest in 24	0	0	0	0	0	0
Access to toilets/washing	0	0	0	0	0	0
Dietary needs	0	0	0	0	0	0
Replacement clothing	0	0	0	0	0	0
Exercise	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>Total<sup>1</sup></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

1. Total of reasons in Tables 4 & 5 may sum to more than total of unsatisfactory visits because of multiple reasons for some visits.

A full list of reasons for concern regarding the conditions of detention of detainees is given at Table 5.

**Table 5: Reasons for concern regarding conditions of detention: April to June 2009**

Reason	Belfast/Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Total
Heating	0	0	0	0	0	0
Lighting	2	1	0	1	0	4
Ventilation	0	0	1	0	0	1
Alarm malfunction	0	0	0	0	0	0
Cleanliness	4	4	1	1	0	10
Safety hazard	22	6	1	0	0	29
Sanitation problems	7	0	1	2	4	14
Faulty equipment	7	0	0	1	0	8
Other	0	1	0	0	0	1
<b>Total<sup>1</sup></b>	<b>42</b>	<b>12</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>67</b>

1. Total of reasons in Tables 4 & 5 may sum to more than total of unsatisfactory visits because of multiple reasons for some visits.

## Part Two - Monitoring the effectiveness of the scheme

### Visits made

1. Custody Visitors made 234 visits during April to June 2009, 41 less than in April to June 2008.
2. Table 6 shows the number of visits made to each station during April to June 2009. Stations for which the monthly target number of visits were not equalled or exceeded are indicated in bold italics, as are those teams that did not equal or exceed the monthly target number of visits for all stations in their area.

**Table 6: Number of visits made to each station, April to June 2009**

Panel	Station	Guideline number of visits <sup>1</sup>	Actual number of visits
<b>Belfast/Antrim</b>	<b>Antrim Road</b>	<b>18</b>	<b>13</b>
	Grosvenor Road	12	13
	<b>Musgrave Street</b>	<b>30</b>	<b>20</b>
	<b>Strandtown</b>	<b>18</b>	<b>17</b>
	<b>Antrim</b>	<b>18</b>	<b>16</b>
	<b>Ballymena</b>	<b>12</b>	<b>11</b>
	Lisburn	18	18
	<b>Bangor</b>	<b>5</b>	<b>2</b>
	<b>Sub-total</b>	<b>131</b>	<b>110</b>
<b>Down/Armagh</b>	<b>Armagh</b>	<b>2</b>	<b>1</b>
	<b>Banbridge</b>	<b>18</b>	<b>15</b>
	Downpatrick	9	11
	<b>Lurgan</b>	<b>18</b>	<b>15</b>
	<b>Newtownards</b>	<b>7</b>	<b>6</b>
	Newry	0	0
	<b>Sub-total</b>	<b>54</b>	<b>48</b>
<b>North-West</b>	<b>Coleraine</b>	<b>21</b>	<b>16</b>
	Limavady	12	12
	<b>Strand Road</b>	<b>21</b>	<b>13</b>
	Waterside	0	0
	<b>Sub-total</b>	<b>54</b>	<b>41</b>
<b>Tyrone/Fermanagh</b>	<b>Cookstown</b>	<b>3</b>	<b>1</b>
	<b>Dungannon</b>	<b>9</b>	<b>7</b>
	<b>Enniskillen</b>	<b>9</b>	<b>7</b>
	Omagh	12	14
	<b>Sub-total</b>	<b>33</b>	<b>29</b>
Antrim SCS	Antrim SCS	6	6
<b>Total</b>		<b>278</b>	<b>234</b>

1. Guideline Number takes into account any station closures. Guideline numbers were revised in April 2009.

3. Just over three quarters of the 234 visits (178, 76%) were carried out between Mondays and Thursdays whereas just under one quarter (56, 24%) were carried out between Fridays and Sundays. Most visits were made on Tuesdays and Thursdays (52) whereas the least number of visits were made on Saturdays (10) and the Down/Armagh team carried out 7 (70%) of these visits. All 6 visits to the Antrim Serious Crime Suite were carried out on Mondays to Thursdays.

**Table 7: Days of visits**

Day	Belfast/ Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Number of visits	%
Monday	21	6	7	6	2	42	18
Tuesday	29	14	4	4	1	52	22
Wednesday	13	6	7	6	0	32	14
Thursday	27	5	9	8	3	52	22
Friday	17	5	9	2	0	33	14
Saturday	2	7	1	0	0	10	4
Sunday	1	5	4	3	0	13	6
<b>Total</b>	<b>110</b>	<b>48</b>	<b>41</b>	<b>29</b>	<b>6</b>	<b>234</b>	<b>100</b>

4. Over nine tenths of the visits (214, 91%) were made between 9 a.m. to 9 p.m. Only 8 visits (3%) were carried out between 12 p.m. and 9 a.m. with the Down/Armagh team carrying out half of these visits. Just over one third of all visits (85, 36%) were carried out between 6 and 9 p.m.

One visit took only 3 minutes while the longest visit took 124 minutes. Just one twentieth of all valid visits (12, 5%) took 10 minutes or less. The average length of the visits was just under 28 minutes.

**Table 8: Times of visits**

Time	Belfast/ Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Number of visits	%
0.00 – 9 am	0	4	1	3	0	8	3
9 am – noon	6	15	12	4	1	38	16
Noon – 3 pm	12	10	6	14	1	43	18
3 pm – 6 pm	27	7	3	7	4	48	21
6 pm – 9 pm	57	11	16	1	0	85	36
9 pm – 24.00	8	1	3	0	0	12	5
<b>Total</b>	<b>110</b>	<b>48</b>	<b>41</b>	<b>29</b>	<b>6</b>	<b>234</b>	<b>100</b>

## Detainees seen by custody visitors

At least one detainee was being held during 150 of the 224 valid visits (67%). At least one detainee was interviewed during 94 of these 224 valid visits (42%).

There were 354 detainees held at the time of these visits, of which visitors saw 153. 104 detainees refused to be seen, and 97 detainees were not seen for other reasons.

**Table 9: Team activity, April to June 2009**

Panel	Valid Visits	Detainees held	Detainees seen	Detainees refused	Detainees not seen – other reason
Belfast/Antrim	106	205	86	66	53
Down/Armagh	45	55	21	15	19
North-West	41	65	35	12	18
Ty/Fer	26	22	7	8	7
Antrim SCS	6	7	4	3	0
<b>Total</b>	<b>224</b>	<b>354</b>	<b>153</b>	<b>104</b>	<b>97</b>

## Reasons for not seeing detainees

Table 10 shows a full list of the reasons why detainees were unable to see visitors.

**Table 10: Reasons for detainees not seeing Visitors**

Reason	Belfast/Antrim	Down/Armagh	North-West	Ty/Fer	Antrim SCS	Total
Refusal	66	15	12	8	3	104
Being interviewed	24	3	8	5	0	40
Being processed	5	2	3	0	0	10
Being discharged	0	0	0	0	0	0
Asleep	11	5	1	0	0	17
Intoxicated/drugs	1	3	0	1	0	5
Abusive/dangerous	3	0	1	0	0	4
With solicitor/GP	9	2	3	1	0	15
Permission refused by Appropriate Adult	0	0	0	0	0	0
Other/Unknown	0	4	2	0	0	6
<b>Total</b>	<b>119</b>	<b>34</b>	<b>30</b>	<b>15</b>	<b>3</b>	<b>201</b>

## Refusal rates

Table 11 shows the refusal rate by custody suite (calculated as the number of detainees who refused to be seen as a percentage of the number that were held in custody at the time of the visit). The overall refusal rate for April to June 2009 was 29%. The refusal rate varied from team to team with the North-West team recording the lowest refusal rate (18%, 65 held and 12 refusals) while the Antrim SCS team recorded the highest rate of refusal (43%, 7 held and 3 refusals).

**Table 11: Refusal rate by custody suite, April to June 2009**

Panel	Station	Valid Visits	Detainees held	Detainees refused	Refusal rate (%)
Belfast/ Antrim	Antrim Road	12	21	6	29
	Grosvenor Road	12	19	6	32
	Musgrave Street	20	64	19	30
	Strandtown	16	29	13	45
	Antrim	16	43	13	30
	Ballymena	11	13	4	31
	Lisburn	17	16	5	31
	Bangor	2	0	0	-
	Sub-total		<b>106</b>	<b>205</b>	<b>66</b>
Down/Armagh	Armagh	0	0	0	-
	Banbridge	14	22	9	41
	Downpatrick	10	6	1	17
	Lurgan	15	18	4	22
	Newtownards	6	9	1	11
	Newry	0	0	0	-
	Sub-total		<b>45</b>	<b>55</b>	<b>15</b>
North-West	Coleraine	16	34	7	21
	Limavady	12	4	1	25
	Strand Road	13	27	4	15
	Waterside	0	0	0	-
	Sub-total		<b>41</b>	<b>65</b>	<b>12</b>
Tyrone/Fermanagh	Cookstown	1	0	0	-
	Dungannon	6	1	0	0
	Enniskillen	6	4	2	50
	Omagh	13	17	6	35
	Sub-total		<b>26</b>	<b>22</b>	<b>8</b>
Antrim SCS	Antrim SCS	<b>6</b>	<b>7</b>	<b>3</b>	<b>43</b>
<b>Total</b>		<b>224</b>	<b>354</b>	<b>104</b>	<b>29</b>

## Custody records checked

There were a total of 215 custody records checked by visitors, all were PACE. This means that the custody visitors checked the custody records of 61% of detainees who were seen or were not seen because they were asleep/intoxicated/on drugs.

**Table 12: Custody Records Checked, April to June 2009**

Panel	Valid Visits	Detainees held	Custody Records Checked	Percentage Checked
Belfast/Antrim	106	205	126	61
Down/Armagh	45	55	33	60
North-West	41	65	44	68
TyFer	26	22	8	36
Antrim SCS	6	7	4	57
<b>Total</b>	<b>224</b>	<b>354</b>	<b>215</b>	<b>61</b>

There were 81 detainees, all PACE, who refused a visit but allowed their custody records to be checked.

## Delay to visits

Of the 224 valid visits made during April to June 2009, there were 15 (7%) occasions when custody visitors were delayed by more than 10 minutes and these are detailed below. The reasons for delay are taken from the CV2 forms.

**Table 13: Delays to visits by panel and station, April to June 2009**

Panel	Station	Total number of delays greater than 10 mins
Belfast/Antrim	Antrim Road	4
	Grosvenor Road	4
	Musgrave Street	0
	Strandtown	1
	Antrim	1
	Ballymena	0
	Lisburn	3
	Bangor	0
	<b>Sub-total</b>	<b>13</b>
Down/Armagh	Armagh	-
	Banbridge	1
	Downpatrick	0
	Lurgan	0
	Newtownards	0
	Newry	0
	<b>Sub-total</b>	<b>1</b>
North-West	Coleraine	1
	Limavady	0
	Strand Road	0
	Waterside	0
	<b>Sub-total</b>	<b>1</b>
Tyrone/Fermanagh	Cookstown	0
	Dungannon	0
	Enniskillen	0
	Omagh	0
	Strabane	0
	<b>Sub-total</b>	<b>0</b>
Antrim SCS	<b>Antrim SCS</b>	<b>0</b>

**Total valid visits****15****Table 14: Reason for delays to visits, April to June 2009**

Date	Time delay	Custody suite	Reason for delay
4/4/09	13 mins	Lisburn	Custody Suite busy.
7/4	15 mins	Antrim Rd	Custody Sergeant booking in detainees.
7/4	14 mins	Banbridge	Delayed entry due to DP being processed.
20/4	18 mins	Antrim	Custody staff busy due to booking in detainees.
12/5	22 mins	Strandtown	Charging of murder suspect approaching 36 hour review
13/5	19 mins	Coleraine	Custody staff were busy with a detainee.
19/5	15 mins	Lisburn	Communication didn't get through to custody suite that custody visitors were waiting.
21/5	15 mins	Grosvenor Rd	Delay due to DP being booked in.
4/6	15 mins	Grosvenor Rd	Delay due to Custody staff being busy.
4/6	22 mins	Antrim Rd	Custody visitors were told that custody suite was very busy.
8/6	12 mins	Antrim Rd	Delay due to Custody Sergeant booking in detainees.
9/6	53 mins	Grosvenor Rd	Delay of 53 minutes gaining entry to custody suite. Delay was due to the booking in of DP who had stated to police he intended to bite noses off etc on his handcuffs being removed. Concerns for visitors and staff lead to the delay, apologies given.
16/6	15 mins	Grosvenor Rd	Delay due to violent DP being processed.
26/6	12 mins	Lisburn	Custody Sergeant busy with another job.
29/6	15 mins	Antrim Rd	Delay due to Custody staff being busy.

### **Antrim Serious Crime Suite**

During April to June 2009, 6 visits were made to Antrim Serious Crime Suite. There were 7 detainees held at the time of these visits, of which visitors saw four. Three detainees refused to be seen. No detainees gave consent for their interviews to be observed.