



## **FREEDOM OF INFORMATION REQUEST**

Please note the text of this request has been reproduced exactly as received.

**FOI Reference number: FOI 07/2025**

**Date: 24 February 2025**

### **Request.**

Please provide me with your average time taken to give a full response to, FOI and SAR requests. Please provide this information going back in years as far as is permitted so as not to breach costs under regulations. Please identify the years covered in your response.

Please confirm if when the NIPB have failed to provide a response to a FOI or SAR within the time frame required under law and an internal review is requested how long you take on average to complete the internal review. Go back as many years as possible without breaching costs under the regulations. Please identify the years covered in your response.

### **Answer**

Please see attached Spreadsheet. The years covered are 2020, 2021, 2022, 2023 and 2024. Please note that the Internal Review process is applicable under FOI legislation, but is not available under Data Protection legislation.

### **Request.**

Please confirm if you put the original FOI, SAR requests on hold while the review is being conducted. If you do, please provide the section in law which permits the NIPB to do this.

### **Answer:**

FOI and SAR requests are not put on hold while the review is being conducted.

If you have queries about this request or the decision, please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should contact the Board's Chief Executive -

Via Email: [foi@nipolicingboard.org.uk](mailto:foi@nipolicingboard.org.uk)

Or in writing at the following address:

Northern Ireland Policing Board  
James House  
Block D  
2 – 4 Cromac Avenue  
The Gasworks  
Belfast  
BT7 2JA

You should contact the Board within 40 working days of this response.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. You should make complaints to the ICO within six weeks of receiving the outcome of an internal review.

The Information Commissioner can be contacted at the following web link –

[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

or in writing at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone: - 0303 1231114  
Email: - [ni@ico.org.uk](mailto:ni@ico.org.uk)

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ [www.nipolicingboard.org.uk](http://www.nipolicingboard.org.uk).

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

## TIME FRAME FOR FOI and SAR REQUESTS (STATS)

FOI Requests	FOI'S 2020	FOI'S 2021	FOI'S 2022	FOI'S 2023	FOI'S 2024
AVERAGE TIME TO RESPOND TO FOI'S	118 days	46 days	24 days	27 days	24 days
AVERAGE TIME TO COMPLETE INTERNAL REVIEW	97 days	29 days	33 days	60 days	54 days
SAR Requests	DPA'S 2020	DPA'S 2021	DPA'S 2022	DPA'S 2023	DPA'S 2024
AVERAGE TIME TO RESPOND TO SAR'S	120 days	94 days	52 days	47 days	38 days
AVERAGE TIME TO COMPLETE INTERNAL REVIEW	N/A	N/A	N/A	N/A	N/A