



Police Service
of Northern Ireland



OUTCOMES

Shaped by feedback from public events, these strategic outcomes outline how we hope policing and police oversight will serve the people of Northern Ireland.

1

**PSNI IS
VICTIM FOCUSED**

2

**WE HAVE
ENGAGED AND
SUPPORTIVE
COMMUNITIES
WITH
CONFIDENCE IN
POLICING**

3

**PSNI HAS A REPRESENTATIVE,
VALUED AND ENABLED
WORKFORCE**

THE NORTHERN IRELAND

**POLICING PLAN
2025-2030**



OUTCOME 1:

PSNI IS VICTIM FOCUSED

What does this Outcome mean for you?

Victims will be updated by police in line with the Victim Charter for Northern Ireland. The police will be sensitive to the emotional impact of being a victim. Police will do what they can to protect the most vulnerable victims of crime, like people who have been a victim more than once.

What are the indicators?

An indicator is a way for the Board to measure how well the police are performing. There are indicators for every Outcome. The indicators for Outcome 1 will measure how effective the police are at:

1.1 Tackling violence against women and girls

1.2 Tackling domestic abuse

1.3 Tackling child criminal exploitation

1.4 Tackling hate crime

1.5 Providing a high quality service to victims

1.6 Delivery for effective outcomes for recorded crimes



OUTCOME 2:

WE HAVE SAFE AND ENGAGED COMMUNITIES WITH CONFIDENCE IN POLICING

What does this Outcome mean for you?

The police will work with local communities and organisations to deliver solutions to problems. This will build confidence in the police. It will also make Northern Ireland safer to live, work, visit and invest.

What are the indicators?

An indicator is a way for the Board to measure how well the police are performing. There are indicators for every Outcome. The indicators for Outcome 2 will measure:

2.1 Level of public confidence in policing

2.2 The effectiveness of working in partnership with local communities and community organisations, PCSPs and statutory agencies to provide solutions to local problems

2.3 People feel safe in their community

2.4 The effectiveness in tackling the threat posed by terrorism, paramilitaries and serious and organised crime groups

2.5 The effectiveness in tackling repeat offending

2.6 The effectiveness of working in partnership to reduce road deaths and serious injury on our roads

2.4 Working in partnership to effectively tackle cyber crime



OUTCOME 3:

PSNI HAS A REPRESENTATIVE, VALUED AND ENABLED WORKFORCE

What does this Outcome mean for you?

The police will be more representative of the community. They will be supported by having a positive working environment. They will have the right resources to serve the public professionally and with care.

What are the indicators?

An indicator is a way for the Board to measure how well the police are performing. There are indicators for every Outcome. The indicators for Outcome 3 will measure:

- 3.1** Representativeness of the Police Service
- 3.2** Standards of professionalism and conduct
- 3.3** Making best use of resources