



FREEDOM OF INFORMATION REQUEST

Please note the text of this request has been reproduced exactly as received.

FOI Reference number: FOI 33/2025

Date: 23 June 2025

Request.

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?
2. What is the annual spend for each contract?
3. What is the description of the services provided?
4. Primary brand (where applicable)
5. What is the start date of the contract?
6. What is the expiry date of the contract?
7. What is the total duration of the contract?
8. Who is the responsible contract officer?
 - Please include at least their job title, and where possible, name, contact number, and direct email address

How many licences or users are included (where applicable)?

Answer:

The Northern Ireland Policing Board (The Board) avails of the Northern Ireland Civil Service centralised IT solution under Digital, Security and Finance Shared Services (DSF). All of the Board's IT equipment is managed by IT Assist through this centralised contract. IT Assist provide and maintain all the Board's software and hardware which includes service support, maintenance, and upgrades.

Should you require information on services provided by IT Assist, you can contact the DSF FOI email address at foi@finance-ni.gov.uk

If you have queries about this request or the decision, please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should contact the Board's Chief Executive -

Via Email: foi@nipolicingboard.org.uk

Or in writing at the following address:

Northern Ireland Policing Board
James House
Block D
2 – 4 Cromac Avenue
The Gasworks
Belfast
BT7 2JA

You should contact the Board within 40 working days of this response.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. You should make complaints to the ICO within six weeks of receiving the outcome of an internal review.

The Information Commissioner can be contacted at the following web link –

www.ico.org.uk/foicomplaints

or in writing at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone: - 0303 1231114
Email: - ni@ico.org.uk

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.