



FREEDOM OF INFORMATION REQUEST

Please note the text of this request has been reproduced exactly as received.

FOI Reference number: FOI 69/2025

Date: 22 December 2025

Request:

I would like to make a request under the Freedom of Information Act 2000. Some or all of the information previously provided may now be out of date, so I would be grateful if you could provide updated responses to the following questions. Please address each section individually and, where multiple suppliers exist, provide information separately for each.

Contract 1 – Wide Area Network (WAN) Services (Including HSCN)

1. WAN Provider(s)
Please confirm the main supplier(s) for your WAN services. If this information is not available, please explain why.
2. Contract Expiry Date
Please provide the expiry date for each WAN contract (DD/MM/YYYY or MM/YYYY acceptable). If rolling, please state the terms.
3. Contract Description
Please provide a brief summary of the scope of each WAN contract.
4. Number of Sites Covered
Please indicate the number of sites supported by the WAN. An approximation is acceptable.
5. Annual Average Spend
What is the annual average spend for WAN services? Please break this down by provider if more than one.
6. Procurement Route
Please provide details of how each WAN contract was procured. If a framework was used, please include the framework name and reference number.

Internal Contact

1. Responsible Contact Person(s)
Please provide the full contact details for the person(s) responsible for each of the above contracts, including:
 - Full name
 - Job title
 - Direct phone number
 - Email address

If full details cannot be provided, the job title alone is acceptable.

Answer:

Contract 1

The Northern Ireland Policing Board (The Board) does not hold this information as it avails of the Northern Ireland Civil Service centralised IT solution under Digital, Security and Finance Shared Services (DSF). All of the Board's IT equipment, phone systems, software, IT infrastructure, networks, servers, endpoint security, service support and maintenance/upgrades are managed by IT Assist through this centralised contract.

Should you require information on services provided by IT Assist, you can contact the DSF FOI email address at foi@finance-ni.gov.uk

Internal Contract

As above, the Northern Ireland Policing Board (The Board) avails of the Northern Ireland Civil Service centralised IT solution under Digital, Security and Finance Shared Services (DSF). All of the Board's IT equipment, phone systems, software, IT infrastructure, networks, servers, endpoint security, service support and maintenance/upgrades are managed by IT Assist through this centralised contract.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should contact the Board's Chief Executive -

Via Email: foi@nipolicingboard.org.uk

Or in writing at the following address:

Northern Ireland Policing Board
James House
Block D
2 – 4 Cromac Avenue
The Gasworks
Belfast
BT7 2JA

You should contact the Board within 40 working days of this response.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. You should make complaints to the ICO within six weeks of receiving the outcome of an internal review.

The Information Commissioner can be contacted at the following web link –

www.ico.org.uk/foicomplaints

or in writing at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone: - 0303 1231114

Email: - ni@ico.org.uk

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.