



FREEDOM OF INFORMATION REQUEST

Please note the text of this request has been reproduced exactly as received.

FOI Reference number: FOI 38/2026

Date: 27 July 2026

Request:

Could I please be provided with a copy of the "Composite end to end process map that reflects the problematic areas and or issues within the existing process" as referred to at Recommendation 2 of the paper presented by Aislinn McGuckin to the Resources Committee on the 16th December 2021.

The following additional commentary was provided by the requester-

I write further to my Freedom of Information request submitted on 18 July 2026.

Having reflected upon my wording, I am concerned that I may not have explained sufficiently why this request differs from my previous request for information concerning the "Composite End-to-End Process Map."

I therefore wish to clarify my position.

On 4 February 2026, in response to an earlier request, the Board disclosed a document entitled "Injury on Duty Scheme – Composite End-to-End Process."

Having reviewed that document again, I now believe there may have been a misunderstanding regarding the information I was seeking. I fully appreciate that the Board deals with a significant volume of requests and correspondence and that such misunderstandings can occasionally arise.

My present request is therefore not a repeat of my previous request. Rather, it is a further request arising from my review of the document supplied on 4 February 2026 and my subsequent belief that it may not be the document referred to within the Board's own papers concerning Recommendation 2 of the Northern Ireland Audit Office review.

The document supplied in February appears to be a high-level procedural workflow describing the stages of the Injury on Duty process. By contrast, the Board's committee papers refer to a composite end-to-end process map produced as part of the work to implement Recommendation 2 and, as I understand it, intended to identify problematic areas, issues and opportunities to streamline the existing process.

It is because of that apparent distinction that I have submitted my request of 18 July 2026.

If, following reasonable and proportionate searches, the Board's position is that the document disclosed on 4 February 2026 is indeed the only document answering that description, I would be grateful if this could simply be confirmed.

However, if another document exists (or existed) which was produced for the Recommendation 2 work and which identified issues, risks, bottlenecks, process improvements or similar matters, then that is the document I am seeking.

I hope this clarification assists and demonstrates that my request is made in good faith and is not intended to repeat an earlier request, but rather to clarify what I now believe may have been an inadvertent misunderstanding as to the information sought.

Answer:

Further to the response dated 4 February 2026, the composite end to end process map enclosed is the only document answering that description.

If you have queries about this request or the decision, please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should contact the Board's Chief Executive -

Via Email: foi@nipolicingboard.org.uk

Or in writing at the following address:

Northern Ireland Policing Board
James House
Block D
2 – 4 Cromac Avenue
The Gasworks
Belfast
BT7 2JA

You should contact the Board within 40 working days of this response.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. You should make complaints to the ICO within six weeks of receiving the outcome of an internal review.

The Information Commissioner can be contacted at the following web link –

www.ico.org.uk/foicomplaints

or in writing at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone: - 0303 1231114
Email: - ni@ico.org.uk

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.