



PUBLIC PERCEPTIONS OF THE POLICE, DPPs AND THE NORTHERN IRELAND POLICING BOARD

REPORT BASED ON THE NORTHERN IRELAND POLICING BOARD MODULE OF THE APRIL 2009 OMNIBUS SURVEY
PUBLISHED BY THE NORTHERN IRELAND POLICING BOARD

CONTENTS

PAGES

| | |
|---|-------|
| Index of Contents | 1 |
| The Northern Ireland Policing Board: Who we are | 2 |
| Background to the April 2009 Omnibus Survey | 3 |
| Public Perceptions of the Performance of the Police | 4-12 |
| Public Perceptions of District Policing Partnerships | 13-14 |
| Public Perceptions of the Northern Ireland Policing Board | 15-20 |

THE NORTHERN IRELAND POLICING BOARD: WHO WE ARE AND WHAT WE DO

The Northern Ireland Policing Board is an independent public body whose job it is to oversee policing in Northern Ireland. It was set up on 4 November 2001 as a result of the Police (Northern Ireland) Act 2000. The Policing Board is not controlled by Government and has strong independent powers to carry out its work. The Policing Board consists of 19 Members, and comprises Political Members and Independent Members who have been appointed by the Secretary of State for Northern Ireland.

The main role of the Policing Board is to ensure that the Police Service of Northern Ireland (PSNI) is effective and efficient. The Policing Board holds the Chief Constable to account for all his actions and those of his staff. This means that the Chief Constable must answer to the Policing Board on any aspect of policing in Northern Ireland. However, the Policing Board cannot, and does not, direct or control the Chief Constable. He has the right to take independent policing decisions based only on the need to uphold law and order. This is called operational responsibility. But he must in turn answer for his actions to the Policing Board. This process is what effective accountability is all about.

Finding out what the community wants from their police service; what they think about the police service that is delivered and how they think the police service is performing, is vital if the Policing Board is to carry out its role.

The Policing Board must also keep itself informed as to:

- Trends and patterns in recruitment to the police and the police support staff; and
- The extent to which membership of the police and police support staff is representative of the community in Northern Ireland;

and assess:

- The effectiveness of measures taken to secure that the membership of the police service is representative of the community; and
- The level of public satisfaction with the performance of the police and the District Policing Partnerships (DPPs).

The Policing Board has a statutory duty to consult and engage with the public to find out what they think about the PSNI and the delivery of the policing service and the role and work of the Policing Board and DPPs. In order to gauge public satisfaction and consider the views of the public on policing, the Policing Board conducts a programme of consultation and research activities involving a range of groups and organisations. The results of this consultation and research are published by the Policing Board to ensure openness and transparency, and to advise the public of its findings. This publication is such an example and other survey and research findings can be found in the Publications section of the Policing Board's website at www.nipolicingboard.org.uk.

APRIL 2009 OMNIBUS SURVEY

The Northern Ireland Omnibus Survey is conducted several times each year by the Central Survey Unit of the Northern Ireland Statistics and Research Agency (NISRA) and is designed to provide a snapshot of the behaviour, lifestyle and views of a representative sample of people in Northern Ireland. The survey comprises two distinct parts: core questions about the respondents and their individual circumstances, and a variety of mainly attitudinal questions commissioned by clients, which seek the views of the public on a range of issues, including policing.

The sample for this survey consisted of a random sample of addresses selected from the Land and Property Services Agency list of private addresses, the most up-to-date listing of private households in Northern Ireland. At each address, one person aged 16 or over was selected to participate in the survey. From an eligible sample of 1,921 households, 1,168 interviews were achieved, giving a response rate of 61%. Interviews were conducted between 1 April and 30 April 2009. Analyses by religion are based only on those 1,097 respondents who said they were either Catholic or Protestant. Respondents who refused to answer the religion question or who said they were a religion other than Catholic or Protestant are excluded from these analyses.

The Northern Ireland Policing Board uses Omnibus Survey results to fulfil its responsibilities under Section 3 (3) (d) of the Police (Northern Ireland) Act 2000 to “assess the level of public satisfaction with the performance of the police and of district policing partnerships” and to measure some targets set by the Policing Board in the Annual Policing Plan.

The following symbols are used in the accompanying results tables:

Category not applicable

Category result less than 0.5%

Cell is empty

Cell contains a zero (“0”)

Percentages may not add to 100% due to rounding.

Statistical significance

Statistical significance tests have been carried out on the findings between the September 2008 and April 2009 Northern Ireland Omnibus Surveys. These tests are used to establish the degree of confidence with which we can infer the observed findings as an accurate reflection of the views of the population. In this publication, where differences have emerged as being statistically significant, this has been reported at the 5% ($p < 0.05$) level of probability (two-tailed). This means that, for any observed result that is found to be statistically significant, one can be 95% confident that this has not happened by chance. Such statistically significant results are clearly noted in the text above each table.

PERFORMANCE OF THE POLICE

Q1. Do you think that the Police Service of Northern Ireland (PSNI) does a good job or a poor job in your area?

The Northern Ireland Policing Plan 2009-2012 includes a target to increase the percentage of people who think that the police are doing a good job in their area, based on the September 2008 finding of 62%. Over three fifths of respondents (64%) in April 2009 thought that their local police were doing a very/fairly good job, on a par with the September 2008 finding of 62% (Table 1). One-sixth (16%) of respondents rated the performance of local police as very/fairly poor in April 2009, similar to the September 2008 finding. More Protestant respondents (69%) thought that the PSNI does a very/fairly good job in their area compared with Catholic respondents (59%).

Table 1: Performance of local police

| Rating | Percentage of respondents | | | | | | | | | | | |
|-----------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly good | 54 | 67 | 62 | 56 | 60 | 58 | 59 | 64 | 62 | 59 | 69 | 64 |
| Neither good nor poor | 21 | 16 | 19 | 21 | 21 | 21 | 20 | 16 | 18 | 24 | 14 | 18 |
| Very/fairly poor | 23 | 16 | 19 | 20 | 18 | 19 | 19 | 18 | 18 | 16 | 15 | 16 |
| Don't know/refusal | 1 | 0 | 1 | 3 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 1 |

Q2. Do you think that the PSNI does a good job or a poor job in Northern Ireland as a whole?

Almost three quarters of respondents (73%) thought that the PSNI in Northern Ireland as a whole was doing a very/fairly good job, a statistically significant increase from 68% in September 2008 (Table 2). One in seven of respondents (14%) thought that the PSNI in Northern Ireland as a whole was doing a neither good nor poor job in April 2009, a statistically significant decrease from 18% in September 2008. More Protestant respondents (79%) thought that the PSNI in Northern Ireland as a whole was doing a very/fairly good job compared with Catholic respondents (67%). The Protestant finding is a statistically significant increase from 71% in September 2008.

Table 2: Performance of police in Northern Ireland as a whole

| Rating | Percentage of respondents | | | | | | | | | | | |
|-----------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly good | 62 | 71 | 67 | 65 | 66 | 65 | 66 | 71 | 68 | 67 | 79 | 73 |
| Neither good nor poor | 20 | 16 | 18 | 19 | 20 | 19 | 19 | 16 | 18 | 18 | 11 | 14 |
| Very/fairly poor | 15 | 13 | 14 | 12 | 14 | 13 | 13 | 11 | 12 | 13 | 10 | 11 |
| Don't know/refusal | 2 | 1 | 2 | 4 | 1 | 2 | 3 | 1 | 2 | 1 | 1 | 1 |

Q3. How satisfied are you that the PSNI treat members of the public fairly in Northern Ireland as a whole?

As in September 2008, seven tenths of respondents (71%) were very/fairly satisfied that the PSNI treat members of the public fairly in Northern Ireland as a whole (Table 3). Approximately one in eight respondents (12%) were very/fairly dissatisfied, similar to the September 2008 finding. More Protestant respondents (78%) thought that the PSNI treat members of the public fairly in Northern Ireland as a whole than did Catholic respondents (64%). Just under one in seven Catholic respondents (13%) were very/fairly dissatisfied that the PSNI treat members of the public fairly in Northern Ireland as a whole, compared with one in ten Protestant respondents (10%).

Table 3: Satisfaction that the police treat members of the public fairly in Northern Ireland as a whole

| Rating | Percentage of respondents | | | | | | | | | | | |
|------------------------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly satisfied | 62 | 73 | 69 | 68 | 73 | 70 | 63 | 75 | 70 | 64 | 78 | 71 |
| Neither satisfied nor dissatisfied | 21 | 16 | 18 | 22 | 18 | 20 | 19 | 15 | 17 | 22 | 11 | 16 |
| Fairly/very dissatisfied | 15 | 10 | 12 | 9 | 9 | 8 | 15 | 8 | 11 | 13 | 10 | 12 |
| Don't know/refusal | 2 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 1 | 1 |

Q4. How satisfied are you that the PSNI treat members of the public equally in Northern Ireland as a whole?

Over two thirds of respondents (68%) were very/fairly satisfied that the PSNI treat members of the public equally in Northern Ireland as a whole (Table 4). One in eight respondents (13%) were very/fairly dissatisfied, the same finding as in September 2008. More Protestant respondents (75%) were very/fairly satisfied that the police treat members of the public equally in Northern Ireland as a whole than Catholic respondents (60%). Over one in six Catholic respondents (17%) were very/fairly dissatisfied that the PSNI treat members of the public equally in Northern Ireland as a whole compared with less than one in ten Protestant respondents (9%).

Table 4: Satisfaction that the police treat members of the public equally in Northern Ireland as a whole

| Rating | Percentage of respondents | | | | | | | | | | | |
|------------------------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly satisfied | 58 | 72 | 65 | 59 | 71 | 66 | 58 | 72 | 66 | 60 | 75 | 68 |
| Neither satisfied nor dissatisfied | 22 | 18 | 20 | 25 | 17 | 21 | 20 | 17 | 18 | 21 | 14 | 17 |
| Fairly/very dissatisfied | 18 | 9 | 13 | 12 | 9 | 10 | 18 | 10 | 13 | 17 | 9 | 13 |
| Don't know/refusal | 2 | 1 | 2 | 4 | 2 | 3 | 4 | 2 | 3 | 2 | 2 | 2 |

Q5. How much confidence do you have in the PSNI's ability to provide an ordinary day to day policing service for all the people of Northern Ireland?

The Northern Ireland Policing Plan 2009-2012 includes a target to increase the percentage of people who are confident in the police service's ability to provide an ordinary, day-to-day policing service for all the people of Northern Ireland, which is based on the September 2008 finding of 86%. Almost seven out of eight respondents (87%) had some, a lot, or total confidence in the police's ability to provide a day-to-day policing service for everyone in Northern Ireland (Table 5). One in eight respondents (13%) had little or no confidence at all.

Table 5: Confidence in the police's ability to provide an ordinary day to day policing service for all the people of Northern Ireland

| Rating | Percentage of respondents | | | | | | | | | | | |
|----------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Total confidence | 5 | 15 | 11 | 5 | 10 | 7 | 8 | 10 | 9 | 6 | 12 | 10 |
| A lot of confidence | 32 | 34 | 33 | 32 | 34 | 33 | 28 | 39 | 35 | 30 | 39 | 34 |
| Some confidence | 46 | 35 | 40 | 47 | 40 | 43 | 48 | 36 | 42 | 48 | 38 | 43 |
| Little confidence | 12 | 12 | 12 | 13 | 13 | 13 | 7 | 12 | 10 | 12 | 8 | 10 |
| No confidence at all | 4 | 3 | 4 | 3 | 3 | 3 | 6 | 2 | 4 | 4 | 2 | 3 |
| Don't know/refusal | 0 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 0 | 0 |

Q6. How much confidence do you have in the PSNI's ability to deal with public disorder situations such as riots?

Just over four out of five respondents (82%) had some, a lot, or total confidence in the police's ability to deal with public disorder situations, similar to the September 2008 finding (Table 6). More Protestant respondents (85%) had at least some confidence in the police's ability to provide a public order policing service than Catholic respondents (75%). Almost one in four Catholic respondents (24%) had little or no confidence in the police's ability to provide a public order policing service compared with one in seven (14%) of Protestant respondents.

Table 6: Confidence in the police's ability to deal with public disorder situations

| Rating | Percentage of respondents | | | | | | | | | | | |
|----------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Total confidence | 7 | 13 | 10 | 5 | 11 | 9 | 8 | 13 | 11 | 5 | 9 | 8 |
| A lot of confidence | 28 | 37 | 33 | 29 | 34 | 32 | 26 | 40 | 34 | 25 | 38 | 33 |
| Some confidence | 42 | 34 | 37 | 43 | 35 | 39 | 42 | 32 | 36 | 45 | 38 | 41 |
| Little confidence | 15 | 11 | 12 | 14 | 13 | 14 | 12 | 12 | 12 | 17 | 11 | 14 |
| No confidence at all | 5 | 4 | 5 | 6 | 4 | 5 | 7 | 2 | 4 | 7 | 3 | 5 |
| Don't know/refusal | 2 | 1 | 2 | 3 | 2 | 2 | 4 | 0 | 2 | 1 | 0 | 1 |

Q7. How satisfied are you with the levels of police patrols in your area?

Just over two fifths of respondents (42% - the same finding as in September 2008) were very/fairly satisfied with the levels of police patrols in their area, while one third of respondents (33%) were very/fairly dissatisfied (Table 7). 43% of Protestant respondents were very/fairly satisfied, compared with 41% of Catholic respondents. Conversely, 35% of Protestant respondents were very/fairly dissatisfied with the levels of police patrols in their area, compared with 32% of Catholic respondents.

Table 7: Satisfaction with the levels of police patrols

| Rating | Percentage of respondents | | | | | | | | | | | |
|------------------------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly satisfied | 43 | 42 | 43 | 42 | 40 | 42 | 41 | 42 | 42 | 41 | 43 | 42 |
| Neither satisfied nor dissatisfied | 22 | 24 | 24 | 24 | 21 | 22 | 24 | 20 | 21 | 27 | 22 | 24 |
| Very/fairly dissatisfied | 34 | 33 | 33 | 33 | 37 | 35 | 35 | 37 | 36 | 32 | 35 | 33 |
| Don't know/refusal | 0 | 1 | 0 | 2 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 1 |

Q8. Over the last year, has the overall standard of policing in your area...?

Just over seven in ten respondents (72%) thought that the overall standard of policing had remained the same in their area over the last year. Just under one in eight respondents (12%) thought that it had got better and, as in September 2008, 13% thought that it had got worse (Table 8). Protestant respondents (10%) were less likely than Catholic respondents (15%) to think that overall policing had remained the same or improved, and more likely to think that it had got worse (14% compared to 12% for Catholic respondents).

Table 8: Perception of the overall standard of policing over the last year

| Rating | Percentage of respondents | | | | | | | | | | | |
|--------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Got better | 20 | 11 | 15 | 16 | 12 | 14 | 13 | 7 | 10 | 15 | 10 | 12 |
| Remained the same | 66 | 71 | 69 | 69 | 69 | 68 | 74 | 74 | 74 | 71 | 72 | 72 |
| Got worse | 11 | 16 | 14 | 10 | 15 | 13 | 10 | 15 | 13 | 12 | 14 | 13 |
| Don't know/refusal | 3 | 2 | 3 | 5 | 4 | 5 | 3 | 4 | 4 | 2 | 4 | 3 |

Q9. Have you heard of the concept of Neighbourhood/Community Policing?

Just over seven in ten respondents (71%) had heard of the concept of Neighbourhood/Community Policing, a statistically significant increase from 64% in September 2008 (Table 9). Protestant respondents (74%) were more likely to have heard than Catholic respondents (68%). The Catholic finding is a statistically significant increase from 57% in September 2008.

Table 9: Heard of Neighbourhood/Community Policing?

| Rating | Percentage of respondents | | | | | | | | |
|------------|---------------------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All |
| Yes | 61 | 66 | 63 | 57 | 70 | 64 | 68 | 74 | 71 |
| No | 39 | 34 | 36 | 43 | 30 | 36 | 32 | 26 | 29 |
| Don't know | 0 | 0 | 0 | | 0 | 0 | | 0 | 0 |

Q10. How well do you think Neighbourhood/Community Policing is working?

Just over a quarter (27%) of the respondents who had heard of Neighbourhood/Community Policing thought that it was working well/very well, similar to the September 2008 finding (Table 10). Protestant respondents (29%) were more likely to think Neighbourhood/Community Policing is working well/very well than Catholic respondents (25%). Over one in five respondents (22%) thought that Neighbourhood/Community Policing was working poorly/very poorly compared to 17% in September 2008, a statistically significant increase. Over one in four Catholic respondents (26%) thought that Neighbourhood/Community Policing was working poorly/very poorly compared to 19% in September 2008, a statistically significant increase.

Table 10: How well Neighbourhood/Community Policing is working

| All those who have heard of Neighbourhood/Community Policing | Percentage of respondents | | | | | | | | |
|--|---------------------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All |
| Rating | | | | | | | | | |
| Very well | 3 | 7 | 6 | 5 | 6 | 6 | 7 | 6 | 6 |
| Well | 18 | 19 | 18 | 23 | 18 | 20 | 18 | 23 | 21 |
| Neither well nor poor | 28 | 27 | 27 | 28 | 31 | 29 | 32 | 35 | 34 |
| Poor | 20 | 15 | 17 | 13 | 12 | 13 | 21 | 14 | 17 |
| Very poor | 6 | 3 | 4 | 6 | 3 | 4 | 5 | 4 | 5 |
| Don't know/refusal | 25 | 28 | 28 | 24 | 29 | 27 | 16 | 17 | 18 |

Q11. Does a PSNI Neighbourhood/Community Policing Team operate in your area?

Over one third of respondents (35%) who had heard of Neighbourhood/Community Policing knew that a Neighbourhood/Community Policing Team operated in their area, a statistically significant increase from 29% in September 2008 (Table 11). As in September 2008, a higher proportion of Protestant respondents (37%) knew that a Neighbourhood/Community Policing Team operated in their area compared to Catholic respondents (33%). Almost a fifth of respondents (19%) did not know if a Neighbourhood/Community Policing team operated in their area, a statistically significant decrease from 24% in September 2008.

Table 11: PSNI Neighbourhood/Community Policing Team operate in your area

| All those who have heard of Neighbourhood/Community Policing | Percentage of respondents | | | | | | | | | |
|--|---------------------------|----|-----|------------------|----|-----|--------------|----|-----|--|
| | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | | |
| | C | P | All | C | P | All | C | P | All | |
| Rating | | | | | | | | | | |
| Yes | 26 | 35 | 31 | 27 | 31 | 29 | 33 | 37 | 35 | |
| No | 49 | 38 | 43 | 54 | 42 | 46 | 50 | 44 | 46 | |
| Don't know/refusal | 24 | 26 | 26 | 19 | 27 | 24 | 17 | 19 | 19 | |

Q12. Do you know the names of or recognise the police officers policing your local area?

This question was asked for the first time in April 2009. Just over one in eight respondents (13%) knew the names of or recognised the police officers policing their area (Table 12). Protestant respondents (16%) were more likely to know the names of or recognised the police officers policing their area than Catholic respondents (11%).

Table 12: Recognition of police officers policing your local area

| Rating | Percentage of respondents | | |
|------------|---------------------------|----|-----|
| | 2009 (April) | | |
| | C | P | All |
| Yes | 11 | 16 | 13 |
| No | 88 | 83 | 86 |
| Don't know | 1 | 1 | 1 |

Q13. Have you been in contact with the PSNI over the past 12 months?

One quarter of respondents (25%) had been in contact with the PSNI over the last year, (Table 13). A higher proportion of Protestant respondents (27%) were in contact with the PSNI compared to Catholic respondents (22%).

Table 13: Contact with the PSNI

| Rating | Percentage of respondents | | | | | | | | | | | |
|------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 26 | 27 | 26 | 25 | 28 | 27 | 28 | 27 | 28 | 22 | 27 | 25 |
| No | 74 | 73 | 73 | 75 | 72 | 73 | 72 | 73 | 72 | 78 | 73 | 75 |
| Don't know | 0 | | 0 | 1 | | 0 | | | | 0 | 0 | 0 |

Q14. What form(s) did the contact take?

The largest category for police contact in April 2009 was reporting a crime (26%), which was also the largest category in September 2008 (29%, Table 14). More Catholic respondents had contact with the PSNI regards reporting anti-social behaviour than Protestant respondents (24% compared to 20%). More Protestant respondents had contact with the PSNI when reporting a crime (29% compared to 21%) and as the victim of a crime (22% compared with 15%). One in five respondents (20%) were in contact with the PSNI as the victim of a crime.

Table 14: What form(s) did the contact take?

| Respondents who had contact with the PSNI | Percentage of respondents | | | | | | | | | | | |
|---|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| You were the victim of a crime | 18 | 18 | 18 | 24 | 19 | 20 | 25 | 23 | 24 | 15 | 22 | 20 |
| You reported a crime | 24 | 22 | 24 | 27 | 24 | 28 | 28 | 30 | 29 | 21 | 29 | 26 |
| Giving a statement | 22 | 16 | 18 | 24 | 15 | 19 | 20 | 18 | 18 | 25 | 22 | 23 |
| Reporting anti-social behaviour | 15 | 23 | 20 | 18 | 17 | 17 | 17 | 16 | 16 | 24 | 20 | 22 |
| Proof of driving documents or involved in road traffic accident | 17 | 16 | 17 | 14 | 8 | 11 | 9 | 7 | 8 | 22 | 17 | 19 |
| Dispute with neighbour | 2 | 3 | 3 | 4 | 5 | 4 | 6 | 3 | 4 | 5 | 2 | 3 |
| Renewing firearms licence | 4 | 7 | 5 | 2 | 8 | 5 | 2 | 3 | 3 | 5 | 1 | 2 |
| Seeking advice or information | 11 | 19 | 15 | 9 | 18 | 14 | 16 | 13 | 14 | 15 | 15 | 16 |
| Other | 24 | 11 | 16 | 17 | 18 | 17 | 14 | 12 | 13 | 20 | 17 | 17 |

Percentages may add up to more than 100% due to multiple responses.

Q15. Were you satisfied with the PSNI during this contact?

Seven out of ten respondents (70%) were satisfied with the PSNI during their contact, compared with the September 2008 finding of 72% (Table 15). Catholic respondents (74%) were more satisfied than Protestant respondents (70%).

Table 15: Satisfaction with PSNI contact.

| Respondents who had contact with PSNI | Percentage of respondents | | | | | | | | | | | |
|---------------------------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| Rating | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 81 | 64 | 71 | 76 | 61 | 68 | 74 | 70 | 72 | 74 | 70 | 70 |
| No | 19 | 35 | 29 | 24 | 38 | 31 | 26 | 30 | 28 | 26 | 28 | 29 |
| Don't know/refusal | | 0 | 0 | | 1 | 0 | | | | | 2 | 1 |

Q16. If you were a victim of a crime, how satisfied were you with how the PSNI kept you informed of developments during the investigation?

Just over a half of respondents (52%) were very/fairly satisfied with how the PSNI kept them informed of developments during the investigation, compared with 43% in September 2008 (Table 16).

Table 16: Satisfaction with how the PSNI kept you informed of developments during the investigation

| Respondents who said they were a victim of a crime | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| Rating | C | P | All | C | P | All | C | P | All | C | P | All |
| Very/fairly satisfied | 55 | 49 | 52 | 48 | 39 | 45 | 45 | 44 | 43 | 42 | 59 | 52 |
| Neither satisfied nor dissatisfied | 17 | 13 | 15 | 6 | 11 | 8 | 12 | 13 | 12 | 11 | 12 | 12 |
| Very/fairly dissatisfied | 28 | 38 | 32 | 42 | 47 | 44 | 42 | 44 | 43 | 42 | 29 | 35 |
| Don't know/refusal | | | | 3 | 3 | 3 | | | 1 | 5 | | 2 |

Q17. How safe do you feel in your local community?

The Northern Ireland Policing Plan 2009-2012 includes a target to increase the percentage of people who say they feel safe in their local community, which is based on the September 2008 finding of 93%. Almost nine out of ten respondents (88%) felt very/fairly safe in their local community, a statistically significant decrease from 93% in September 2008 (Table 17). Between September 2008 and April 2009, there was a statistically significant decrease in the proportion of Catholic respondents who felt safe in their local community, from 92% to 86%.

Table 17: How safe do you feel in your local community?

| Rating | Percentage of respondents | | | | | | | | | | | |
|-------------------------|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very safe | 38 | 38 | 38 | 32 | 36 | 34 | 46 | 38 | 42 | 38 | 30 | 33 |
| Fairly safe | 53 | 54 | 54 | 52 | 51 | 51 | 46 | 54 | 51 | 48 | 60 | 55 |
| Neither safe nor unsafe | 5 | 5 | 5 | 8 | 6 | 7 | 4 | 4 | 4 | 5 | 6 | 6 |
| Fairly unsafe | 3 | 3 | 3 | 7 | 4 | 6 | 3 | 3 | 3 | 6 | 3 | 4 |
| Very Unsafe | 0 | 0 | 0 | 1 | 2 | 2 | 1 | 1 | 1 | 3 | 1 | 1 |
| Don't know/refusal | 0 | | 0 | 0 | | 0 | | 0 | 0 | | | |

2: DISTRICT POLICING PARTNERSHIPS (DPPS)

Q18. Have you heard of District Policing Partnerships (DPPs)?

Three fifths of respondents (60%) had heard of DPPs in April 2009, similar to the September 2008 finding of 59% (Table 18). More Protestant respondents (63%) had heard of DPPs than Catholic respondents (58%).

| Table 18: Have you heard of District Policing Partnerships (DPPs)? | | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 60 | 63 | 62 | 61 | 63 | 61 | 53 | 65 | 59 | 58 | 63 | 60 |
| No | 39 | 37 | 38 | 39 | 37 | 39 | 47 | 35 | 40 | 42 | 37 | 40 |
| Don't know/refusal | 0 | | 0 | | 0 | 0 | | | | | | |

Q19. How much confidence do you have that DPPs will help address local policing problems?

Almost three quarters of respondents (74%) who had heard of DPPs had some, a lot or total confidence that DPPs will help address local policing problems, a statistically significant increase from 69% in September 2008 (Table 19). Between September 2008 and April 2009, there was a statistically significant increase in the proportion of Protestant respondents who had some, a lot or total confidence that DPPs will help address local policing problems, from 69% to 76%. Almost one in five respondents (18%) had little or no confidence at all DPPs will help address local policing problems.

| Table 19: Confidence that DPPs will help address local policing problems | | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Total confidence | 2 | 4 | 3 | 3 | 5 | 4 | 4 | 3 | 4 | 2 | 4 | 3 |
| A lot of confidence | 24 | 23 | 23 | 18 | 20 | 19 | 20 | 20 | 19 | 21 | 16 | 18 |
| Some confidence | 51 | 49 | 50 | 50 | 51 | 50 | 48 | 46 | 46 | 48 | 56 | 53 |
| Little confidence | 15 | 15 | 16 | 16 | 14 | 16 | 14 | 14 | 15 | 15 | 15 | 15 |
| No confidence at all | 2 | 6 | 4 | 4 | 2 | 4 | 7 | 6 | 6 | 4 | 3 | 3 |
| Don't know/refusal | 6 | 4 | 5 | 9 | 8 | 8 | 7 | 11 | 9 | 10 | 7 | 8 |

Q20. Are you prepared to contact your local DPP to raise issues/ask questions about local policing?

Over half of respondents (54%) who had heard of DPPs were prepared to contact their local DPP regarding local policing issues (Table 20). As in September 2008, Protestant respondents (55%) were more willing to contact their local DPP than Catholic respondents (50%).

| Table 20: Prepared to contact local DPP about local policing? | | | | | | | | | | | | |
|---|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 58 | 58 | 58 | 51 | 56 | 54 | 51 | 58 | 56 | 50 | 55 | 54 |
| No | 41 | 41 | 40 | 46 | 42 | 44 | 47 | 40 | 42 | 48 | 43 | 45 |
| Don't know/refusal | 2 | 2 | 2 | 3 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 |

Q21. Do you feel that your local DPP has helped to improve policing in your local area?

One third of respondents (33%) who had heard of DPPs felt that their local DPP has helped to improve policing in their local area, similar to the September 2008 finding (Table 21). Over one quarter of respondents (26%) did not know if their local DPP had helped to improve local policing.

| Table 21: Has your local DPP helped to improve local policing? | | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 41 | 35 | 37 | 33 | 32 | 32 | 39 | 33 | 35 | 31 | 35 | 33 |
| No | 38 | 40 | 39 | 40 | 41 | 41 | 39 | 38 | 39 | 43 | 39 | 41 |
| Don't know/refusal | 21 | 24 | 24 | 27 | 27 | 27 | 21 | 29 | 26 | 26 | 27 | 26 |

3. THE NORTHERN IRELAND POLICING BOARD

Q22. Have you heard of the Northern Ireland Policing Board (Policing Board)?

Six out of seven respondents (86%) had heard of the Policing Board, similar to the September 2008 finding (Table 22). Protestant and Catholic respondents (86%) were equally as likely to have heard of the Policing Board. Between September 2008 and April 2009, there was a statistically significant increase in the proportion of Catholic respondents who had heard of the Policing Board, from 79% to 86%.

| Table 22: Heard of the Policing Board? | | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Yes | 85 | 90 | 87 | 85 | 89 | 87 | 79 | 87 | 84 | 86 | 86 | 86 |
| No | 15 | 10 | 12 | 14 | 11 | 13 | 21 | 12 | 16 | 13 | 14 | 14 |
| Don't know/refusal | 0 | | 0 | 0 | 0 | 0 | | | | 0 | 0 | 0 |

Q23. How well or poorly do you think the Policing Board does on monitoring how the PSNI performs against Annual Policing Plan targets?

Just over two fifths of respondents who had heard of the Policing Board (41%) thought that the Board did well/very well in monitoring how the PSNI performs against Annual Policing Plan targets, compared with 42% in September 2008 (Table 23). One in six respondents (17%) did not know how well the Policing Board did this, a statistically significant decrease from 23% in September 2008.

| Table 23: How the Policing Board does on monitoring how the PSNI performs against Annual Policing Plan targets. | | | | | | | | | | | | |
|---|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very well | 5 | 6 | 6 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 5 |
| Well | 39 | 38 | 38 | 32 | 35 | 33 | 35 | 38 | 37 | 35 | 37 | 36 |
| Neither well nor poor | 32 | 29 | 30 | 34 | 30 | 33 | 29 | 32 | 30 | 34 | 35 | 35 |
| Poor | 6 | 5 | 5 | 5 | 4 | 4 | 6 | 4 | 5 | 7 | 4 | 6 |
| Very poor | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 1 |
| Don't know/refusal | 18 | 21 | 20 | 25 | 25 | 24 | 25 | 20 | 23 | 17 | 17 | 17 |

Q24. How well or poorly do you think the Policing Board does on questioning the Chief Constable on how he carries out his duties?

Half of respondents who had heard of the Policing Board (50%) rated the Board's performance in questioning the Chief Constable as well/very well, a statistically significant increase from 44% in September 2008 (Table 24). The proportion of Catholic respondents who rated the Policing Board's performance in questioning the Chief Constable as well/very well, rose from 39% in September 2008 to 50% - a statistically significant increase. Less than one in ten respondents (8%) rated the Policing Board's performance as poor/very poor in April 2009, similar to the September 2008 finding.

| Table 24: How the Policing Board does on questioning the Chief Constable | | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very well | 8 | 8 | 8 | 6 | 10 | 8 | 5 | 8 | 6 | 7 | 10 | 8 |
| Well | 38 | 39 | 39 | 33 | 36 | 35 | 34 | 41 | 38 | 43 | 41 | 42 |
| Neither well nor poor | 27 | 26 | 26 | 31 | 27 | 29 | 30 | 26 | 28 | 27 | 29 | 29 |
| Poor | 10 | 9 | 10 | 7 | 6 | 7 | 9 | 6 | 8 | 9 | 5 | 7 |
| Very poor | 1 | 0 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 0 | 1 |
| Don't know/refusal | 16 | 17 | 16 | 22 | 19 | 20 | 19 | 19 | 19 | 13 | 15 | 14 |

Q25. How well or poorly do you think the Policing Board does on holding the Chief Constable publicly to account?

Almost half of respondents who had heard of the Policing Board (49%) thought that the Board did well/very well on holding the Chief Constable publicly to account, compared with 45% in September 2008 (Table 25). One in eight respondents who had heard of the Policing Board (12%) did not know how well the Board did on holding the Chief Constable publicly to account.

| Table 25: How the Policing Board does on holding the Chief Constable to account | | | | | | | | | | | | |
|---|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| Rating | Percentage of respondents | | | | | | | | | | | |
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very well | 6 | 9 | 8 | 5 | 9 | 7 | 7 | 8 | 7 | 7 | 9 | 8 |
| Well | 34 | 38 | 36 | 34 | 38 | 36 | 36 | 41 | 38 | 39 | 43 | 41 |
| Neither well nor poor | 30 | 27 | 28 | 30 | 25 | 28 | 26 | 26 | 27 | 29 | 27 | 28 |
| Poor | 11 | 8 | 9 | 10 | 7 | 8 | 12 | 7 | 9 | 10 | 6 | 8 |
| Very poor | 4 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 4 | 0 | 2 |
| Don't know/refusal | 15 | 17 | 16 | 19 | 18 | 18 | 17 | 17 | 17 | 11 | 14 | 12 |

Q26. How well or poorly do you think the Policing Board does on consulting with the public about policing issues?

One in three of respondents who had heard of the Policing Board (33%) thought that the Board did well/very well in consulting the public about policing issues, compared with 30% in September 2008 (Table 26). Just over one in ten respondents (11%) did not know how the Policing Board does on consulting with the public on policing issues, a statistically significant decrease from 16% in September 2008.

Table 26: How the Policing Board does on consulting the public about policing issues

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Rating | | | | | | | | | | | | |
| Very well | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 4 |
| Well | 28 | 29 | 29 | 23 | 27 | 25 | 26 | 28 | 27 | 29 | 31 | 29 |
| Neither well nor poor | 29 | 28 | 29 | 32 | 30 | 31 | 31 | 28 | 30 | 34 | 28 | 31 |
| Poor | 24 | 21 | 22 | 20 | 20 | 20 | 17 | 20 | 19 | 17 | 22 | 20 |
| Very poor | 5 | 4 | 4 | 4 | 5 | 5 | 6 | 5 | 5 | 6 | 4 | 5 |
| Don't know/refusal | 11 | 14 | 12 | 17 | 15 | 16 | 17 | 15 | 16 | 11 | 11 | 11 |

Q27. Do you think that the Policing Board helps ensure that the PSNI do a good job?

Over seven out of ten respondents who had heard of the Policing Board (71%) thought that the Board helps ensure that the PSNI do a good job, a statistically significant increase from 64% in September 2008 (Table 27). Between September 2008 and April 2009, there was a statistically significant increase in the proportion of Catholic respondents who thought that the Policing Board helps ensure that the PSNI do a good job, from 63% in to 72%.

Table 27: Does the Policing Board help to ensure that the PSNI do a good job?

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Rating | | | | | | | | | | | | |
| Yes | 71 | 66 | 68 | 67 | 69 | 68 | 63 | 66 | 64 | 72 | 71 | 71 |
| No | 18 | 21 | 20 | 19 | 20 | 20 | 22 | 21 | 22 | 19 | 19 | 20 |
| Don't know/refusal | 11 | 12 | 12 | 13 | 10 | 12 | 15 | 13 | 14 | 9 | 10 | 9 |

Q28. Do you think that the Policing Board is part of the police or independent of the police?

Three quarters of respondents who had heard of the Policing Board (75%) correctly thought that the Board is independent of the police, similar to the September 2008 finding (Table 28). More Protestant respondents (78%) correctly thought that the Policing Board is independent of the police than Catholic respondents (71%).

Table 28: Is the Policing Board part of the police or independent of the police?

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Rating | | | | | | | | | | | | |
| Part of the police | 26 | 15 | 19 | 22 | 20 | 21 | 22 | 21 | 21 | 23 | 17 | 20 |
| Independent of the police | 71 | 79 | 76 | 69 | 71 | 70 | 69 | 74 | 72 | 71 | 78 | 75 |
| Don't know/refusal | 4 | 5 | 5 | 9 | 9 | 9 | 9 | 5 | 6 | 6 | 5 | 5 |

Q29. What do you think is the primary role of the Policing Board?

Just over four fifths of respondents who had heard of the Policing Board (82%) correctly thought that the Board's primary role is "to oversee policing and hold the Chief Constable and the PSNI publicly to account", a statistically significant increase from 78% in September 2008 (Table 29).

Table 29: What do you think is the primary role of the Policing Board?

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|---|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Rating | | | | | | | | | | | | |
| To actively direct police operations | 12 | 10 | 10 | 14 | 11 | 13 | 16 | 9 | 12 | 12 | 9 | 10 |
| To oversee policing and hold the Chief Constable and the PSNI publicly to account | 79 | 80 | 80 | 76 | 80 | 78 | 73 | 81 | 78 | 78 | 85 | 82 |
| To tell the Chief Constable what to do | 3 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 |
| Other | 1 | 1 | 1 | | | | | 1 | 1 | 1 | 0 | 1 |
| Don't know/refusal | 4 | 6 | 5 | 7 | 6 | 6 | 7 | 6 | 6 | 5 | 3 | 4 |

Q30. Do you think the Policing Board is made up of ...?

Over seven out of ten respondents who had heard of the Policing Board (72%) correctly thought that the Board is made up of “a mix of politicians and independently appointed members” (Table 30). There was a statistically significant increase in Protestant respondents who correctly answered this question from 68% in September 2008 to 74% in April 2009. Between September 2008 and April 2009, there was a statistically significant decrease in the proportion of both Protestant and all respondents who thought that the Policing Board is made up of independently appointed members.

Table 30: Do you think that the Policing Board is made up of...?

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Politicians | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 4 | 3 | 4 |
| Independently appointed members | 18 | 24 | 21 | 18 | 17 | 18 | 20 | 23 | 22 | 20 | 17 | 18 |
| A mix of politicians and independently appointed members | 74 | 67 | 70 | 73 | 74 | 74 | 70 | 68 | 69 | 70 | 74 | 72 |
| Other | 1 | 1 | 1 | | | | 1 | 0 | 0 | 1 | 1 | 1 |
| Don't know/refusal | 5 | 6 | 6 | 6 | 7 | 7 | 7 | 6 | 6 | 5 | 5 | 5 |

Q31. Overall, how well do you think the Policing Board is working?

Five out of six respondents who had heard of the Policing Board (83%) thought that the Board is working at least adequately, a statistically significant increase compared with 78% in September 2008 (Table 31). Between September 2008 and April 2009, there was a statistically significant increase in the proportion of Catholic respondents who thought that the Policing Board is working at least adequately, from 76% to 82%. Two fifths of respondents who had heard of the Policing Board (40%) thought that the Board is working well/very well. As in September 2008, one in nine respondents (11%) thought the Board is performing poorly/very poorly.

Table 31: Overall, how well do you think the NIPB is working?

| All those who have heard of the Policing Board | Percentage of respondents | | | | | | | | | | | |
|--|---------------------------|----|-----|--------------|----|-----|------------------|----|-----|--------------|----|-----|
| | 2007 (October) | | | 2008 (April) | | | 2008 (September) | | | 2009 (April) | | |
| | C | P | All | C | P | All | C | P | All | C | P | All |
| Very well | 7 | 7 | 6 | 6 | 6 | 6 | 6 | 7 | 6 | 5 | 5 | 5 |
| Well | 34 | 34 | 34 | 32 | 34 | 33 | 32 | 31 | 31 | 35 | 36 | 35 |
| Adequately | 43 | 41 | 42 | 40 | 41 | 41 | 38 | 42 | 41 | 42 | 43 | 43 |
| Poorly | 10 | 9 | 9 | 8 | 9 | 9 | 12 | 9 | 10 | 9 | 7 | 8 |
| Very poorly | 1 | 1 | 1 | 2 | 2 | 2 | 1 | 2 | 1 | 3 | 2 | 3 |
| Don't know/refusal | 6 | 8 | 8 | 12 | 9 | 10 | 10 | 10 | 11 | 5 | 7 | 6 |



INVESTOR IN PEOPLE

PUBLISHED BY

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
BELFAST BT1 3BG

Tel: 028 9040 8500 Fax: 028 9040 8544 Text phone: 028 9052 7668
Email: information@nipolicingboard.org.uk Web: www.nipolicingboard.org.uk

DOCUMENT TITLE

**PUBLIC PERCEPTIONS OF THE POLICE, DPPs AND THE
NORTHERN IRELAND POLICING BOARD APRIL 2009 OMNIBUS SURVEY**

PUBLISHED JULY 2009

This document is also available upon request in alternative formats or languages.
Requests for alternative formats should be made to the Northern Ireland Policing Board.

ONLINE FORMAT

This document is available in PDF format from our website.

DISCLAIMER

While every effort has been made to ensure the accuracy of the information contained in this document, neither the Northern Ireland Policing Board nor its consultants will be held liable for any inaccuracies that may be contained within.