



Policing & Community
Safety Partnerships

making our community safer

Annual Effectiveness Report

2019/20



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Executive Summary

The purpose of this report (from the Joint Committee, which represents the Department of Justice (DOJ) and the Northern Ireland Policing Board (NIPB)) is to provide information on the effectiveness of Policing and Community Safety Partnerships (PCSPs) in line with the requirements of Section 34 of the Justice Act (NI) 2011.

There are a total of 11 PCSPs with Belfast City PCSP represented by 4 district level PCSPs (DPCSPs) with annual investment at £4.5m funded jointly by the DOJ and NIPB.

In the main, PCSP work requires engagement with local communities and requires the co-ordinated efforts of a number of agencies including the PSNI; Housing Executive; Youth Justice Agency; Probation Board for Northern Ireland; NI Fire and Rescue Service; Education Authority and the Health and Social Care Board.

Effectiveness is measured against 'Outcome 7' of the 2016-21 Draft Programme for Government and also the Strategic Priorities set by the Joint Committee (as above) which underpin all PCSP Action Plans.

These Strategic Priorities are as follows:

1. To successfully deliver the functions of the Policing and Community Safety Partnerships for each area (see page 7 for full text);
2. To improve community safety by tackling actual and perceived crime and anti-social behaviour (see page 8 for full text); and
3. To support community confidence in policing (see page 10 for full text).

The 2019/20 effectiveness review detailed here, reflects the outworking of activities undertaken during the period April 2019 to March 2020 which was largely unaffected by the impact of Covid-19.

Whereas the body of the report includes: detail around activities carried out, including projects/initiatives implemented; best practice examples; detailed tabulations of outcomes (across the individual PCSPs and DPCSPs) – a summary of the main messages emerging in terms of: where good progress is made; where new challenges are arising and; highlighting areas of increased focus in the next reporting period – are outlined below. It is important to note that reported crime statistics are impacted by a number of factors and therefore PCSP outcomes and impacts can at best be regarded as a contributing factor.

As noted above, a key aspect of PCSP working to ensure effective delivery is engagement both with communities and through inter-agency working. PCSPs engage in a number of ways including events with some 600 held, through social media with over 12,700 Facebook ‘Likes’ of PCSP posts and through steering groups which saw over 600 attendees within the reporting period.

There has been continuing good progress in the period in respect of the removal of drugs including: drug seizures and arrests up by some 8% with some 8,000 people attending information events; a reduction in anti-social behaviour of 2.6% with some 28,000 attending events.

Road accident statistics for killed and seriously injured have reduced slightly with positive feedback with regard to the introduction of speed indicator devices; and some 9,000 attending PCSP events. Burglary levels also remain low, with PCSPs managing neighbourhood watch schemes for some 34,000 households.

The development of Support Hubs which co-ordinate a multi-agency response to dealing with (vulnerable) individuals is proving highly effective and is an excellent example of partnership working. The majority of Support Hubs rely on PCSP managers to provide a secretariat and co-ordinating role.

However, there has been a marked increase in the levels of ‘domestic abuse’ over recent years with this becoming a more acute matter during Covid-19. Increases in ‘hate crime’ are also of concern.

PCSPs have delivered ‘increased awareness’ events in relation to domestic abuse to some 8,600 participants and new legislation is also expected to help in this important area. There are also marked increases in the reporting of domestic abuse against men with some 64 receiving almost 450 hours of counselling through PCSP initiatives such as the ‘Map’ project. PCSPs have also addressed increases in hate crime incidents through awareness raising events attracting some 3,100 participants.

It is clear that domestic abuse; hate crime and internet-based targeting of more vulnerable people along with the emergence of Covid-19 and the restrictions which this imposes on face-to face meetings and engagement – present significant challenges for PCSPs moving forward.

Engagement has played a key role in contributing to increasing community confidence in policing. PCSPs provide the vehicle for local communities to interact and build partnerships with their police locally and to develop innovative solutions to difficult issues. During 2019/20, over 10,000 members of the public attended 218 PSNI engagement events and 134 community forum meetings, reporting increased knowledge in local policing priorities and increased confidence in policing.

PCSPs are addressing emerging challenges presented by Covid-19 by developing web-based and digital approaches in their action plans as we move forward.

The ongoing development of Support Hubs, statutory agency partnerships for which the majority of PCSPs provide secretariat support, is a good example of innovation in action and feedback provided from both partners and ‘clients’ highlights a unique level of excellence in partnership working.

The report which follows provides greater detail in relation to achievements, outputs and impacts over the reporting year.

Key Achievements 2019-2020

11 PCSPs **£4.5 million** in funding

Policing and Community Safety Partnerships (PCSPs) engage with communities across Northern Ireland to identify your concerns about policing and community safety issues. They produce solutions and deliver community based projects which assist crime reduction and improvements to community safety in your area. Here's an overview of how PCSPs have #DeliveredADifference in 2019-20.

Engaging Communities

600 Events **67,000** Attendees

9,800 Text Alert users

Discussing the Issues

87 Policing Committee meetings

136 Working group meetings **116** PCSP meetings

Tackling Domestic and Sexual Violence

284 Projects **8,600** Participants

70 people received **550** hours of counselling

Improving Community Safety

17,147 Community Safety Warden patrols

13,000 people engaged with

21,000 engaged with at **238** crime prevention events

Responding to Hate Crime

84 events **3,155** attendees

Reducing Anti-social Behaviour

600 Initiatives

15,000 Participants

787 Neighbourhood Watch Schemes

34,000 households protected

Reducing Drug Misuse

80,000 pills disposed of in RAPID bins across the country

459 educational events **8,540** attendees

Follow us on social media to find out more about PCSPs:

2.0

Background

The Joint Committee, which is established under the Justice Act and comprises representatives from the Northern Ireland Policing Board and the Department of Justice, is required by Section 34 of the Justice Act (Northern Ireland) 2011 to assess the effectiveness of Policing and Community Safety Partnerships (PCSPs) and District PCSPs (DPCSPs) in performing their functions (other than those of the Policing Committee) and in particular those relating to community engagement and enhancing community safety.

The Board is required by Section 24 of the Justice Act (Northern Ireland) 2011 to assess the effectiveness of Policing Committees of PCSPs and DPCSPs in performing the restricted functions of PCSPs and DPCSPs. This report will therefore highlight the key achievements and impacts of the 2019/20 PSCP Action Plans including project examples across the key thematic areas implemented.

3.0

Strategic Focus

In line with the Guidance on PCSP Planning for 2019 - 2022, the Joint Committee agreed three PCSP Strategic Priorities to underpin all Action Plans, namely:

Strategic Priority 1 – to successfully deliver the functions of the Policing and Community Safety Partnerships for each area by:

- Engaging with local community and statutory groups to identify local concerns in relation to policing and community safety, and to invite their contribution to prioritising and addressing those concerns;
- Preparing the PCSP's plan and organising the work of the partnership to meet priority needs;
- Putting in place implementation structures and delivery mechanisms and facilitating resident focused participatory community safety structures that will contribute to a reduction in crime and the enhancement of policing and community safety in the Partnership's area, directly through the collaborative working of the membership of the Partnership, through the work of its delivery groups or through working in partnership with, or supporting the work of others;
- Increasing PCSP awareness with the public and key stakeholders by planning communications activity to more proactively inform and promote the work of the PCSPs.

Under this priority during 2019/20, the PCSPs have demonstrated effective delivery cumulatively at a regional level by achieving the following outcomes:

- **94 private PCSP meetings were held;**
- **22 public PCSP meetings were held;**
- **Over 136 working / steering group meetings were held;**
- **12,704 Facebook 'likes' of PCSP posts during 2019/20.**

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Strategic Focus

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Strategic Priority 2 – to improve community safety by tackling actual and perceived crime and anti-social behaviour through:

- Working in partnership with designated partners, local statutory bodies/agencies, the voluntary sector and the community to deal with, and reduce the impact of, actual and perceived anti-social behaviour and crime related issues that matter in their area;
- Providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback on the effectiveness of interventions on meeting outcomes;
- Identifying and implementing ways to educate communities about the realities of anti-social behaviour and crime; and
- Contributing to the delivery of the Community Safety Strategy actions plans, and initiatives that improve community safety.

Under this priority during 2019/20, the PCSPs have demonstrated effective delivery cumulatively at a regional level by achieving the following outcomes:

- **8,540 attended 459 events to raise awareness or to educate on drugs or alcohol misuse;**
- **698 sessions of counselling were provided to 161 clients in relation to drug or alcohol addiction;**
- **Over 80,000 of prescription / non-prescription drugs were disposed of through the RAPID Bins initiative;**
- **Over 15,000 individuals have engaged or benefited from over 600 initiatives / programmes implemented under the Anti-Social Behaviour theme;**
- **Over 17,147 ‘on street’ patrols have been carried out, 11,483 hours and 18 events through the Community Safety Wardens / Street Pastors / Angels Schemes, engaging with over 13,167 individuals;**
- **21,000 people engaged with PCSPs at 238 Crime Prevention / Scam events;**
- **100% of 1,199 older people registered with the “Good Morning” scheme across 3 PCSP areas, stated they felt safer as a result of the service. They received upwards of 16,500 calls.**
- **4,000 homes were fitted with over 8,100 items of Home Security equipment under the Safe Home / Home Security Schemes;**
- **112 road safety events were held with 9,184 participants;**
- **599 women were assisted by 4 Domestic Abuse Workers, with 94 assisted through court proceedings. In addition, over 106 sessions of counselling were provided to 27 clients;**

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Strategic Focus

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- 64 males received 443 hours of counselling in relation to domestic abuse;
- 8,604 young people and adults, attended 284 events to raise awareness or educate about domestic and sexual violence;
- 163 sessions on cyber safety were delivered and engaged 5,059 people;
- 3,155 people attended 84 awareness raising events in relation to hate crime;
- 30 events to raise awareness or educate on rural/business crime were held, engaging with over 1,878 people.

Strategic Priority 3 – to support community confidence in policing through:

- Ensuring local accountability through the Policing Committee’s role in monitoring police performance;
- Ensuring that policing delivery reflects the involvement, views and priorities of local communities;
- The inclusion of initiatives/projects in PCSP action plans aimed directly at meeting the objectives of the Northern Ireland Policing Plan;
- Identifying priorities from the PCSP action plan for consideration in the development of the Local Policing Plan which are consistent with the Northern Ireland Policing Plan;
- Improving policing service delivery in partnership with local communities to build and strengthen public confidence in policing;
- Supporting effective engagement with the police and the local community, with specific emphasis on engagement with children, young people, at risk communities and disadvantaged communities; and
- Building community confidence in the rule of law and embedding a culture of lawfulness by supporting locality based engagement that will emerge from local co-design in taking forward the Executive Action Plan as set out in *Fresh Start* and the draft *Programme for Government*.

Under this priority during 2019/20, the PCSPs have demonstrated effective delivery cumulatively at a regional level by achieving the following outcomes:

- **63 private Policing Committee meetings were held;**
- **24 public Policing Committee meetings were held and 44 Consultation events with over 1100 members of the public attending;**
- **Over 69 Support / Concern Hub meetings were held dealing with over 164 referrals;**
- **Over 10,000 members of the public attended 218 PSNI engagement events and 134 Community Forum meetings all to improve confidence in policing;**

- 66 small grants were awarded across two PCSP areas, totally £399,634.00, delivered with PSNI and to improve confidence in policing.
- Over 9,800 individuals subscribed to the Text Alert Scheme with over 63,280 message sent across all PCSP areas.
- 787 Neighbourhood Watch Schemes were operational by the end of the reporting year, covering over 34,000 households.

4.0

Financial Performance

PCSPs spent 98.4% of funding by year end in 2019/20 compared with 98.2% in 2018/19. The 2019/20 financial year provided a rollover budget for PCSPs of just over £4.48m. This included a 67% (£2.8m) contribution from the Department of Justice, 33% (£1.4m) from the Northern Ireland Policing Board and £234,000 provided by the Policing Board for Meeting Expenses for Members. Table 1 below highlights this breakdown:

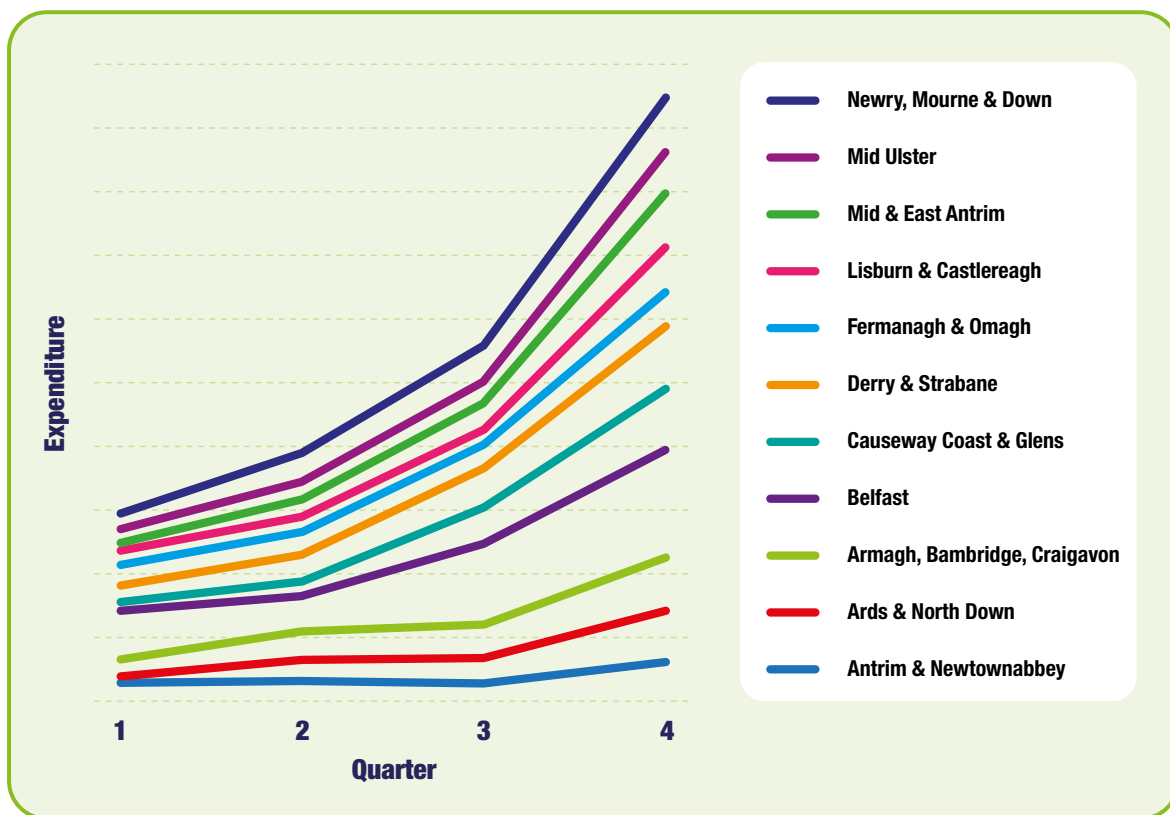
Table 1: PCSP Budget 2019/20

Budget Line	Amount	DoJ contribution	NIPB contribution
Administration and Operational	4,248,647.00	2,846,593.49 (67%)	1,402,053.51 (33%)
Meeting Expenses	234,000		234,000 (100%)
Total budget (Admin Operational and Meeting Expenses)	4,482,647.00	2,846,593.49	1,636,053.51

Similar to previous financial years, budget allocation at the Council level is calculated based on a basic amount (30%) and supplemented by additional amounts on the basis of need; namely population (45%) and Deprived Super Output Areas (SOAs) (25%), utilising figures from the Northern Ireland Multiple Deprivation Measure (2010).

In implementing an annual budget, it is recognised that there can be a lead-in time for project implementation due to the need to carry out procurement for services. This can cause a delay in financial spend across the PCSPs with the majority of expenditure declared during quarters 3 and 4. The issuing of Letters of Offer at an earlier point of the financial year assisted PCSPs in mobilising projects earlier, however there still remained back loading of expenditure. This back loading is highlighted in figure 1 which follows:

Figure 1 – PCSP Expenditure Profile



In terms of the 2019/20 end of year position, the majority of PCSPs have either met or come close to full expenditure in terms of the Administration/Operational budget with expenditure slightly above that recorded at 2018/19 year-end as highlighted in table 2 below:

Table 2: Year-end expenditure (Admin / Operational) 2019/20 against 2018/19

	2019/20 Financial Year				2018/19 Financial Year	
	Admin & Op agreed budget	Expenditure	Underspend	% funding spent by year end	Underspend	% funding spent by year end
Antrim & Newtownabbey	303,540.00	277,164.32	26,375.68	91%	14,464.29	95.0%
Ards & North Down	325,431.00	320,705.62	4,725.38	99%	24,489.59	94.0%
Armagh, Banbridge & Craigavon	422,328.00	407,209.87	15,118.13	96%	5,313.25	99.0%
Belfast	844,891.00	841,739.00	3,152.00	99.6%	-	100.0%
Causeway Coast & Glens	371,817.00	371,814.57	2.43	100%	-	100.0%
Derry & Strabane	454,142.00	454,142.00	0.00	100%	-	100%
Fermanagh & Omagh	308,699.00	304,054.77	4,644.23	98.50%	862.41	99.6%
Lisburn & Castlereagh	284,238.00	283,768.15	469.85	100%	-	100.0%
Mid and East Antrim	322,058.00	316,146.92	5,911.08	98%	3,402.58	99.0%
Mid Ulster	293,514.00	288,998.34	4,515.66	98%	-	100%
Newry, Mourne & Down	412,111.98	407,532.80	4,579.18	99%	29,988.57	93%
	4,342,769.98	4,273,276.36	69,493.62	98.4%	78,520.69	98.2%

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Financial Performance

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Meeting Expenses

Similar to the 2018/19 financial year, the Policing Board carried out a re-profiling exercise to re-allocate forecasted underspend of the meeting expenses budget into the frontline operational budget. This underspend can occur due to meeting expenses not being claimed by some PCSP members for all meetings during the year.

In October 2019, all PCSPs were requested to review their current and forecasted spend and consider whether they were in a position and wished to surrender funding from the meeting expenses budget line. As a result, 10 PCSPs surrendered funding at a total value of £90,000. In addition and due to on the onset of the Covid-19 crisis in March 2020, the Policing Board approved a further PCSP request to move £4,122.79 from the meeting expenses budget line to the frontline operational budget. The total meeting expenses budget amount re-profiled was therefore £94,122.79.

To ensure consistency with the allocation of funding to districts, the funding methodology based on population and the deprivation index was utilised to allocate the initial £90,000 across those PCSPs that indicated that they had the capacity to spend the funding.

9 PCSPs submitted a request for additional funding and received Addendums to their Letters of Offer. Table 3 which follows provides a breakdown of the allocation and expenditure incurred at year end highlighting that 90% of this re-allocated funding was spent:

Table 3: Year-end expenditure - Re-profiled from Meeting Expenses to Operational

PCSP	funding (re-profiled from meeting expenses)	Expenditure	Underspend	% funding spent by year end
Ards & North Down	7,597.00	6,466.99	1,130.01	85%
Armagh, Banbridge & Craigavon	9,606.00	4,643.00	4,963.00	48%
Belfast	18,374.00	15,224.00	3,150.00	83%
Causeway Coast & Glens	8,561.00	8,561.00	0.00	100%
Derry & Strabane	12,646.00	12,646.00	0.00	100%
Fermanagh & Omagh	7,251.00	7,251.00	0.00	100%
Lisburn & Castlereagh	9,123.00	9,123.00	0.00	100%
Mid and East Antrim	7,526.00	7,526.00		100%
Mid Ulster	9,316.00	9,316.00	0.00	100%
Newry Mourne & Down	4,122.79	4,122.79	0.00	100%
TOTAL	94,122.79	84,879.78	9,243.01	90.0%

As a result, the overall meeting expenses budget was reduced to £139,877 for the 2019/20 financial year. Due to the restrictions associated with Covid-19 which were introduced in mid-March in a number of Council areas, private and public PCSP meetings were cancelled which impacted expenditure against the meeting expenses budget at year-end. As a result, only 79% of the budget was spent compared to just over 95% in the previous year as highlighted in table 4 which follows:

Table 4: Year-end Expenditure – Meeting Expenses 2019/20 against 2018/19

PCSP	2019/20 Financial Year				2018/19 Financial Year	
	Meeting Expenses agreed budget following re-profiling	Expenditure	Underspend	% funding spent by year end	Underspend	% funding spent by year end
Antrim & Newtownabbey	15,000.00	9,780.00	5,220.00	65%	751.00	95.0%
Ards & North Down	9,000.00	6,120.00	2,880.00	68%	1,166.00	91%
Armagh, Banbridge & Craigavon	9,000.00	7,740.00	1,260.00	86%	1,528.32	86.0%
Belfast	27,000.00	19,337.20	7,662.80	72%	582.09	98.0%
Causeway Coast & Glens	9,000.00	9,018.43	-18.43	100%	2,447.96	87.0%
Derry & Strabane	11,000.00	8,760.00	2,240.00	80%	- 1,420.00	113%
Fermanagh & Omagh	12,000.00	12,001.40	-1.40	100%	- 757.00	106%
Lisburn & Castlereagh	11,000.00	6,556.84	4,443.16	60%	2,075.00	83%
Mid and East Antrim	11,000.00	8,181.00	2,819.00	74%	715.00	94%
Mid Ulster	12,000.00	9,590.86	2,409.14	80%	299.00	98%
Newry, Mourne & Down	13,877.21	13,877.21	0.00	100%	- 720.76	104%
	139,877.21	110,962.94	28,914.27	79%	6,666.61	95.4%

In terms of the total budget (Admin/Operational and Meeting Expenses), the final position represents almost 98% of expenditure which is broadly in line with expenditure achieved in the previous year. Given the underspend of meeting expenses due largely to the impact of Covid-19 restrictions, PCSPs are to be commended for achieving this level of expenditure as shown in table 5 which follows:

Table 5: Year-end Expenditure – Total budget (Admin/Operational & Meeting Expenses)

PCSP	2019/20 Financial Year				2018/19 Financial Year	
	Total Budget	Expenditure	Underspend	% funding spent by year end	Underspend	% funding spent by year end
Antrim & Newtownabbey	318,540.00	286,944.32	31,595.68	90%	15,215.57	95.0%
Ards & North Down	334,431.00	326,825.62	7,605.38	98%	25,629.85	94.0%
Armagh, Banbridge & Craigavon	431,328.00	414,949.87	16,378.13	96%	6,841.57	98.0%
Belfast	871,891.00	861,076.20	10,814.80	98.7%	582.09	99.6%
Causeway Coast & Glens	380,817.00	380,833.00	-16.00	100%	2,447.96	99.0%
Derry & Strabane	465,142.00	462,902.00	2,240.00	99%	- 1,419.61	100.0%
Fermanagh & Omagh	320,699.00	316,056.17	4,642.83	98.5%	105.01	99.8%
Lisburn & Castlereagh	295,238.00	290,324.99	4,913.01	98.4%	2,075.87	99.3%
Mid and East Antrim	333,058.00	324,327.92	8,730.08	97%	4,117.55	99.0%
Mid Ulster	305,514.00	298,589.20	6,924.80	98.0%	299.00	99.9%
Newry, Mourne & Down	425,989.19	421,410.01	4,579.18	99.0%	29,267.81	93.0%
	4,482,647.19	4,384,239.30	98,407.89	97.8%	85,162.67	98.2%

5.0

Implementation of the Key Strategic Priorities

5.1 Outcome Based Accountability (OBA)

In 2016, the Northern Ireland Assembly adopted an outcome based accountability (OBA) approach for developing the 2016 – 2021 Programme for Government which identifies 14 strategic outcomes to be delivered. Each of the strategic outcomes also has a number of primary indicators linked to them. The Department of Justice (DoJ) leads on Outcome 7; *'we have a safe community where we respect the law and each other'*. It also leads on three of the primary Indicators linked to Outcome 7, namely;

- PfG Indicator 1 – Reduce crime;
- PfG Indicator 38 – Increase the effectiveness of the justice system; and
- PfG Indicator 39 – Reduce re-offending.

The DoJ Draft Departmental Business Plan contains seven key priority areas, or strategic drivers which include *'Keeping Communities Safe (including 'Fresh Start' agenda)'* that PCSPs contribute to. The OBA approach focuses on outcomes that are desired and monitoring and evidencing progress towards those desired outcomes. Key features of OBA include:

- Population accountability, which is about improving outcomes for a particular population within a defined geographical area; and
- Performance accountability, which is about the performance of a service and improving outcomes for a defined group of service users.

Another key feature of OBA is the use of performance management categories which distinguish between 'How much did we do?', 'How well did we do it?' and, the most important category, 'Is anyone better off?' OBA was introduced to PCSPs during 2017 and early 2018 and extensive training has been given to embed it in the implementation and reporting of their Strategic Assessment process and the Annual Action Plans.

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Implementation of the Key Strategic Priorities

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In assessing the report cards received from PCSPs during the reporting year, it is evident that there is increased understanding of the reporting process where cumulative achievement can be more easily evaluated. It is recognised, however, that further work on standardising the reporting framework would greatly enhance overall reporting and the ability to fully demonstrate PCSP effectiveness.

In preparing this report, all annual reports and quarterly report cards have been reviewed for each PCSP and whilst performance measurements can be varied, this report will, where possible, provide both local and regional evidence of outcomes and impact.

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Implementation of the Key Strategic Priorities

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5.2 Strategic Priority 1 - to successfully deliver the functions of the Policing and Community Safety Partnerships for each area.

Strategic Priority 1 focuses on ensuring that PCSPs have the most effective structures and delivery mechanisms in place to strategically deliver in line with the needs of their area.

Partnership working

It is evident both from the quarterly PCSP reporting and the submitted annual reports that there has been significant collaborative / partnership working across all PCSPs both internally as a strategic decision making body but also externally through the development of meaningful relationships with delivery partners, community groups and statutory agencies.

How much did they do?

In total, the PCSPs have held:

- **94 private PCSP private meetings;**
- **22 public PCSP events / meetings;**
- **136 working/steering group meetings.**

How well did they do it?

In terms of quality overall:

- **1,181 Members attended PCSP private meetings;**
- **Over 400 attendees at public events;**
- **In excess of 600 attendees at working/steering group meetings. Including PCSP members and other partners.**

Is anyone better off?

The following highlights were reported:

- **100% of PCSP members felt supported to deliver their objectives (Ards & North Down, Fermanagh & Omagh, Lisburn & Castlereagh and Mid Ulster)**
- **87% find meetings useful, efficient and effective (Causeway Coast & Glens)**
- **100% partners reporting improved partnership working with other key stakeholders as a result of their involvement with PCSP meetings (Ards & North Down)**

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Implementation of the Key Strategic Priorities

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Engagement

All PCSPs, through their Annual Reports, have evidenced significant engagement in their areas. It is also evident that this engagement is with a wide range of audiences, both internally and externally.

In relation to external engagement, PCSPs are evidencing both traditional and innovative approaches. All PCSPs are required to hold public meetings with their communities which are aimed at building confidence, trust and knowledge in relation to the role and work of the PCSP. In addition to the public meetings held, PCSP members participated in local inter-agency forums and groups including;

- Drugs and Alcohol sub-groups;
- Domestic Violence sub-groups;
- Partners and Communities Together (PACT) meetings;
- Community Policing and Liaison Committees (CPLCs);
- Neighbourhood Watch Co-ordinator meetings;
- Emergency Services events;
- ASB Networks;
- Urban and rural crime events; and
- Thematic crime response networks.

Cumulatively, PCSPs have held or been involved in over **600 engagement events** with **over 67,000 participants/attendees**.

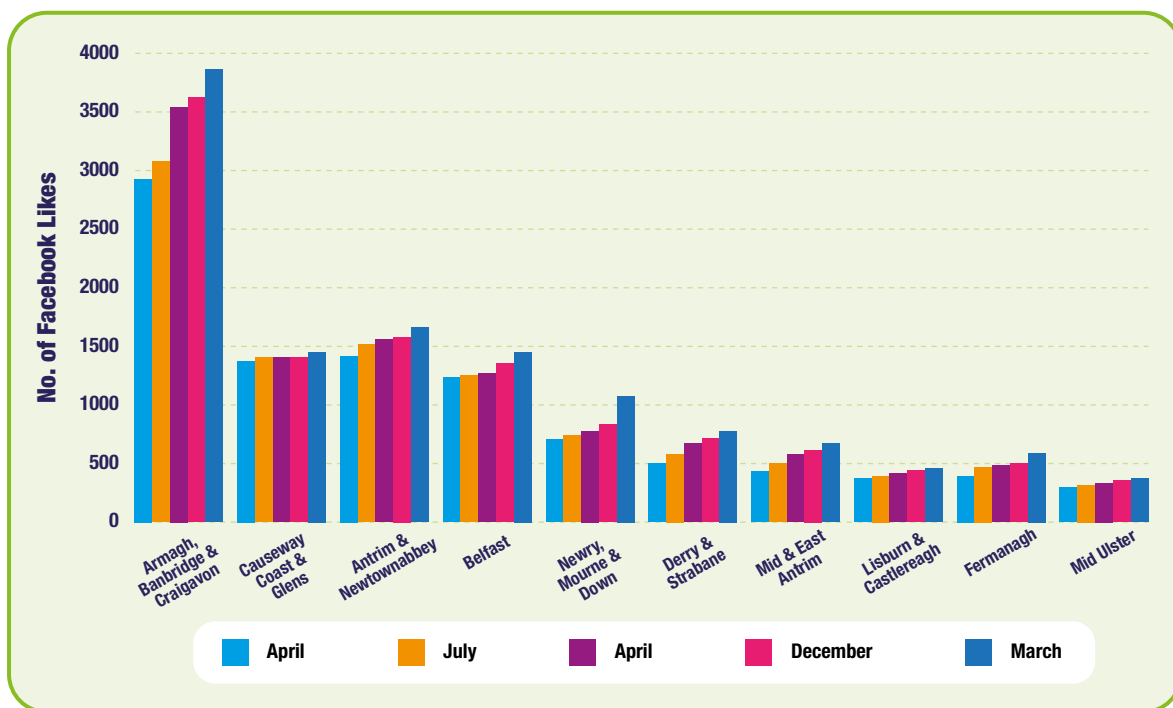
Communication

During the reporting year, PCSPs have been highly active in ensuring implementation of effective communication mechanisms to raise the profile of their role and functions and most importantly, the projects and initiatives funded. Various mediums have been utilised including;

- Press releases;
- Leaflet drops;
- Information stands at events;
- Articles in Council publications;
- Press articles in Local Newspapers;
- Articles in InPartnership; and
- Public events and engagements

The use of social media has been successfully used as a means to gain a greater reach within local communities. Figure 2 below highlights an increasing number of 'likes' to Facebook posts for each PCSP throughout the year.

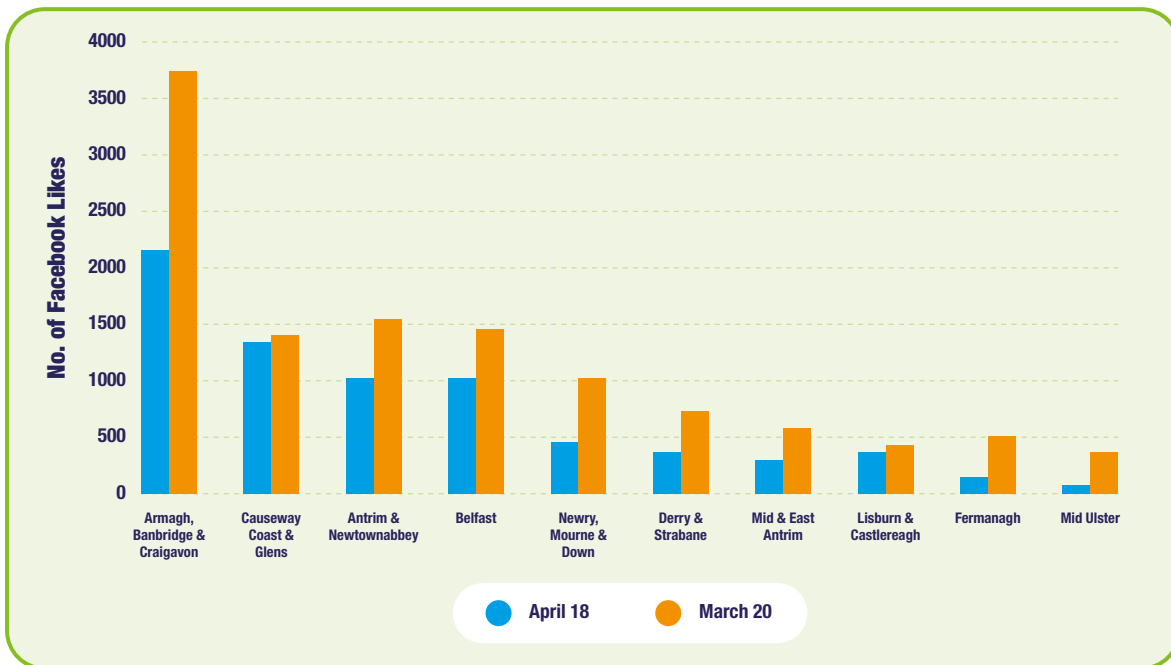
Figure 2 – Number of Facebook Likes 2019/20



In addition, Ards and North Down PCSP launched their Facebook page during this financial year and already have over 2500 followers, posted 238 Facebook stories reaching over 160,000 people.

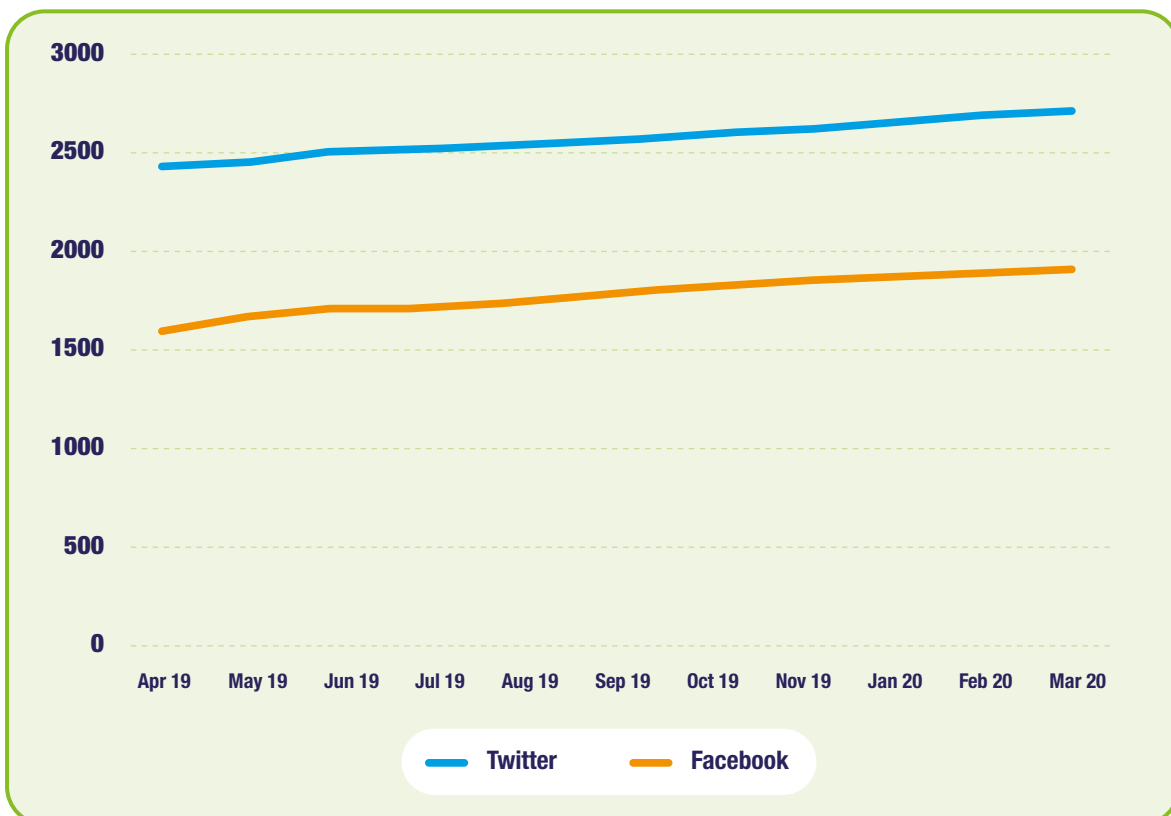
When compared to the number of Likes in 2018/19, figure 3 which follows shows a significant increase in Facebook Likes in Armagh, Banbridge and Craigavon, Newry, Mourne and Down, Derry and Strabane, Mid Ulster and Mid and East Antrim.

Figure 3 - Comparison 2018/19 and 2019/20 Facebook Likes (PCSP individual accounts)



Similarly, increases in relation to the NIPB corporate account for this financial year are evident in figure 4 below:

Figure 4 - 2019/20 Facebook Likes/Twitter Followers (NIPB PCSP Corporate account)



5.3 Strategic Priority 2 – to improve community safety by tackling actual and perceived crime and anti-social behaviour

Strategic Priority 2 focuses on the implementation of projects and initiatives to deal with the needs and issues of the local area in relation to community safety with a particular focus on anti-social behaviour. Underpinning this work is the need to work effectively with key partners such as community groups, the voluntary sector, statutory agencies, including designated partners.

The following organisations have been designated as members of the PCSPs:

- PSNI
- Housing Executive
- Youth Justice Agency
- Probation Board for Northern Ireland
- NI Fire & Rescue Service
- Education Authority
- Health and Social Care Board

They provide extensive expertise in community safety and facilitate joined up working to promote effective outcomes for local communities.

The 2019/20 Annual Reports evidence that PCSPs are implementing and facilitating a diverse and significant range of Community Safety focused activity.

Implementation of the OBA approach has further enabled partnerships to focus on the right actions, to improve, in the right areas, to address the right challenges and ultimately to provide the best possible community safety services for local communities. In developing both their Strategic Assessment and Action Plan for 2019/20, PCSPs demonstrated that they are examining the underlying causes of community safety issues, e.g. deprivation, poverty, health issues, unemployment and education inequalities as well as social and economic challenges. This enabled them to identify prevention and early intervention approaches when tackling community safety issues in their area.

It is also clear that PCSPs have engaged with partner agencies, key stakeholders and the community in collating and analysing existing evidence based information to ensure that proposed interventions are reflective of the needs of the community and do not duplicate or undermine existing strategies or interventions. As a result of this extensive pre-implementation work, PCSPs identified the key thematic areas where their efforts and funding are best targeted. Table 6 which follows details the thematic concentration for each PCSP and highlights thematic areas that all or a high majority of PCSPs are delivering against.

The next section of the report will focus on the achievements in these highlighted areas, including best practice examples. In line with OBA, some regional achievements will be provided alongside achievements at a PSCP level. The thematic areas of drugs and alcohol misuse will be reported together as a number of PCSPs tackle both issues under one theme.

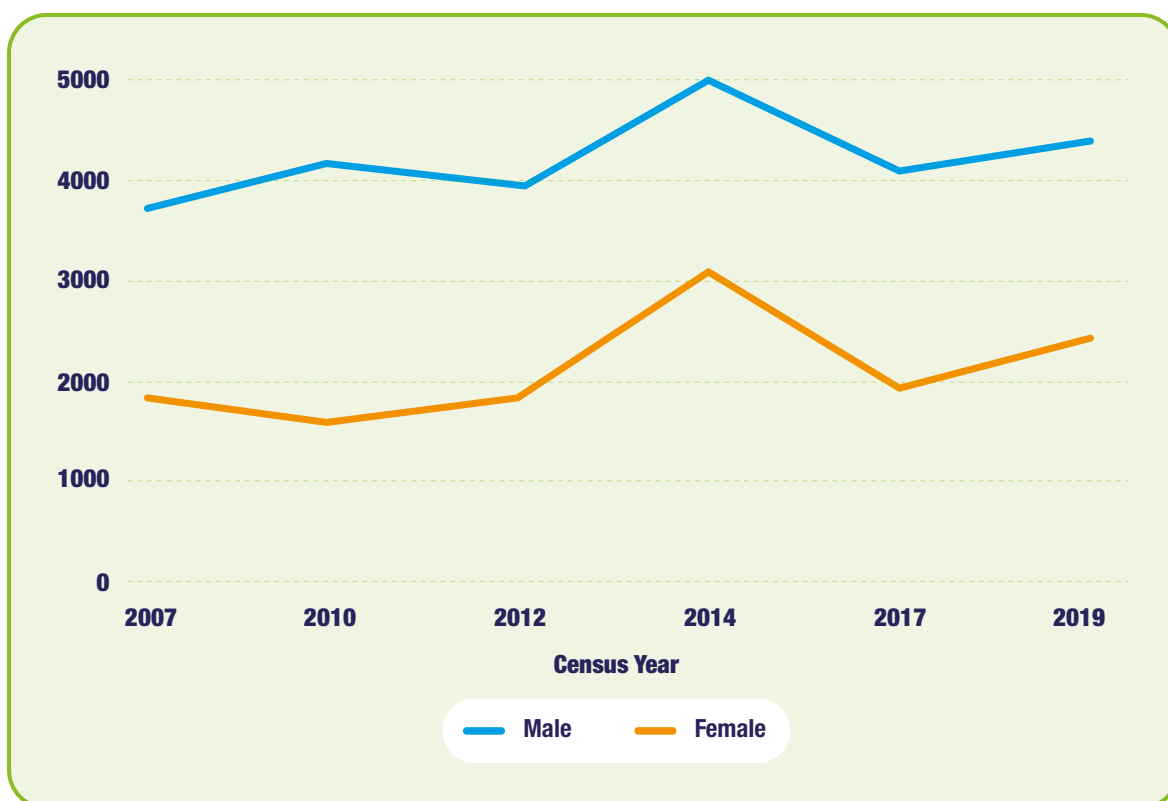
Table 6 – PCSP Thematic areas (2019/20)

	Alcohol	ASB	Burglary	Business/Retail	CCTV	Criminal Justice Worker	Culture of Lawfulness	Fear of Crime	Drugs	Drug Bins	DV	Educational	Elderly	Graffiti	Hate Crime	Intergenerational	Internet Safety/Cyber	Neighbourhood Watch	Night Time Economy	RADAR	Road Safety	Rural Crime	Scams/Fraud	Support Hub	Text Alert	Vulnerable	Youth Diversion	Youth Engagement	StreetWardens
Antrim & Newtownabbey	x	x					x	x	x	x	x	x	x			x	x				x			x	x	x	x	x	x
Armagh Banbridge & Craigavon	x	x	x				x	x	x	x			x	x		x		x			x	x	x	x	x	x	x	x	x
Ards & North Down	x	x					x	x	x	x	x				x			x		x	x	x		x	x	x	x	x	x
Belfast	x	x	x	x			x	x	x		x	x			x		x	x		x	x		x		x	x	x		
Causeway Coast & Glens	x	x				x	x	x	x		x	x	x	x		x	x			x	x	x		x	x	x	x	x	
Derry & Strabane	x	x		x	x		x		x	x	x	x			x		x	x				x			x	x	x	x	x
Fermanagh & Omagh	x	x						x	x	x	x	x	x				x	x			x	x	x			x	x	x	
Lisburn & Castlereagh	x	x	x	x			x	x	x	x	x	x					x	x			x	x		x	x		x		x
Mid&East Antrim	x	x	x		x		x	x	x	x	x	x		x	x			x			x		x	x	x	x	x	x	x
Mid Ulster	x	x	x	x			x	x	x		x	x	x				x	x	x	x	x	x	x	x	x	x	x	x	x
Newry Mourne & Down	x	x	x	x				x	x	x	x	x			x	x	x	x			x	x		x	x	x	x	x	x

Drugs and Alcohol

The misuse of drugs and alcohol has year on year continued to be a serious issue across the region. An indication of this is the number of individuals receiving treatment for either drug or alcohol abuse. Figure 5 below highlights that in Northern Ireland on 30 April 2019, a total of 6,743 persons were reported to be in treatment for misuse of alcohol and/or drugs, this is an increase from 5,969 clients in the 2017 census¹.

Figure 5 – NI Regional Drugs & Alcohol Trends



The proportion of male to female clients in treatment has remained relatively stable during this time with almost two-thirds of clients being male in both 2007 (66.0%, 3686 clients) and in 2019 (66.3%, 4,470 clients)

At a district level, Table 7 below highlights that in most cases there has been an increase in the number of drug seizures and drug related arrests from 2018/19 and 2019/20²

1 Census of Drugs and Alcohol Treatment Services in Northern Ireland – 30 April 2019 – Department of Health NI
 2 PSNI Statistics – Drug seizures and arrests update to 31 March 2020 (published 25 June 2020)

Table 7 – District level drugs seizures/arrests 2018/19 – 2019/20

Policing district ¹	Drug seizure incidents			Drug-related arrests		
	Apr'18-Mar'19	Apr'19-Mar'20	change	Apr'18-Mar'19	Apr'19-Mar'20	change
Belfast City	2,444	2,636	192	1,320	1,559	239
<i>East</i>	387	410	23	188	183	-5
<i>North</i>	696	688	-8	359	373	14
<i>South</i>	963	1,114	151	564	789	225
<i>West</i>	398	424	26	209	214	5
Lisburn & Castlereagh City	694	602	-92	248	261	13
Ards & North Down	391	407	16	153	143	-10
Newry, Mourne & Down	586	617	31	187	174	-13
Armagh City, Banbridge & Craigavon	721	799	78	260	276	16
Mid Ulster	403	493	90	143	191	48
Fermanagh & Omagh	333	322	-11	140	147	7
Derry City & Strabane	593	670	77	332	425	93
Causeway Coast & Glens	454	490	36	204	233	29
Mid & East Antrim	466	664	198	167	205	38
Antrim & Newtownabbey	476	477	1	164	205	41
Northern Ireland	7,561	8,177	616	3,318	3,819	501

¹ Belfast City policing district includes four local policing teams based in Lisburn Road (South), Tennent Street (North), Strandtown (East) and Woodbourne (West).

The strategic assessments carried out during the preparatory phase for the PCSP action plans highlight a highly diverse range of both the causes and impacts of drugs and alcohol misuse across the districts. This in turn has resulted in a wide range of differing approaches to tackle the problems identified.

Due to this highly diverse range of initiatives and approaches, it is difficult to provide cumulative outcomes using the OBA methodology. This section will therefore provide achievements both at a cumulative (where possible) and at a PCSP level. All of the 11 PCSPs implementing this theme delivered or supported initiatives and projects in the area of awareness raising and education.

How much did they do?

- 459 events held to raise awareness or educate on drugs or alcohol misuse;

How well did they do it?

- 8,540 people attended either awareness or education events;

Is anyone better off?

- An average of 92% of attendees stated that they had increased knowledge in relation to the misuse of drugs and alcohol.

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This year Antrim & Newtownabbey, Ards & North Down, Derry & Strabane and Mid & East Antrim PCSPs supported one to one counselling sessions for people in relation to drugs and alcohol addiction.

How much did they do?

- **698 sessions of counselling**

How well did they do it?

- **161 clients supported**

Is anyone better off?

- **100% (49) participants more aware of the impact of drug/substance misuse and dealing (Antrim & Newtownabbey)**
- **76% (33 surveyed) of participants with increased knowledge of risks and harm caused by excessive drink and drugs (Ards & North Down)**
- **100% (47) of participants have indicated attitudinal change as a result of the services provided (Mid & East Antrim)**
- **72% (4) of participants reported improved circumstances with reduction in harmful substance misuse (Derry & Strabane)**

In an increase from previous years, during the reporting year eight PCSPs (Ards & North Down, Armagh Banbridge & Craigavon, Causeway Coast & Glens, Derry & Strabane, Fermanagh & Omagh, Lisburn & Castlereagh, Mid & East Antrim and Newry Mourne & Down) worked in collaboration with the PSNI and the Public Health Agency to initiate the installation of drugs disposal bins within their districts. The RAPID (Remove all Prescription and Illegal Drugs) initiative is a health and community safety focused project that promotes and facilitates the removal of all types of prescription and illegal drugs from the local community.

By 31 March 2020;

- **43 disposal bins had been installed across the relevant districts, over 80,000 tablets were disposed of.**



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Best Practice Example

Drugs and Alcohol

Armagh, Banbridge & Craigavon PCSP

Project Name: Theresa Burke Talks

Project partners: Local Schools and Colleges, Start 360 Drugs and Alcohol Service, PSNI

Funded amount: £3110.00

Description:

Workshops to educate and raise awareness of drugs and alcohol misuse which looks at the risks and consequences of drugs and alcohol misuse.

This hard-hitting talk by a mother who lost her son to a drugs overdose was delivered to local senior secondary school and Further Education students.

Theresa graphically explains how her intelligent, popular, successful young son died in his early 20s from an accidental overdose of methadone he was offered by a local drug dealer. The talk is the emotional and hard-hitting story of a mother's love for her son and how she wants her experience about the consequences of drugs and alcohol misuse to help other young people and families to avoid the heartache of losing someone to drugs.

How Much Did We Do?

- **1723 Students participated**
- **20 sessions delivered in local post primary and further education colleges**

How Well Did We Do It?

- **99% of 1723 participants reporting satisfaction with the presentation**

Is Anyone Better Off?

- **100% of 1723 participants with improved awareness/knowledge about the consequences of the misuse of drugs**

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Mid & East Antrim PCSP

Project Name: Here to Help Roadshow

Project partners: Council, PSNI, PHA and PCSP

Funded amount: £11,445

Description:

The Here to Help roadshow was developed as a result of increased drugs and mental health issues in the Mid and East Antrim Borough.

Its purpose was to provide information, share real life stories and promote sign posting services to raise awareness of support organisations who were available to help vulnerable people who were experiencing Drug and Mental health issues.

The Here to Help signposting App was developed by Noel McKee and raising awareness of this useful tool formed part of the project.

How Much Did We Do?

- **2 Here to Help Roadshows in Ballymena and Carrick**
- **1,150 pupils participated**
- **The Here to Help app has been downloaded over 5000 times**
- **Over 3000 cards advertising cards have been widely circulated**
- **Wide reaching media campaign with bus and billboard campaigns.**

How Well Did We Do?

- **88% reported satisfaction**

Is Anyone Better Off?

- **100% of participants have improved their level of awareness, number of information resources or support available in relation to drugs and alcohol issues**

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Causeway Coast & Glens PCSP

Project Name: Last Orders

Project partners: PCSP, Solomon Theatre Company & Post Primary Schools and Regional Colleges across the Causeway Coast and Glens Council area.

Funded amount: £20,000



Description:

An educational play highlighting the dangers of alcohol and anti-social behaviour and online safety was staged in local secondary schools.

The performance of 'Last Orders', organised by Causeway Coast and Glens PCSP was delivered by Solomon Theatre Company. The 50 minute play was followed up by an interactive workshop which highlighted the impact of alcohol on risk taking behaviours including online behaviours.

The aim of the schools project was to make children aware of the physical, mental and emotional consequences that risk taking behaviours may possess. This year the workshop was adapted to include more digital safety awareness.

Post-primary schools across the council area were offered the opportunity to take part in this initiative and the level of interest, again this year has been really high. The interactive workshops that took place after the play included cast 'in-character' improvisation to allow students to effectively explore the vital issues of cyber safety and wellbeing, illegal purchases and attitudes to risk.

Developed by a team of doctors, NSPCC professionals and teachers, "Last Orders" is a professional and specialist theatre company production telling the story of three teenagers embarking on an alcohol fuelled night out and exploring the disastrous consequences.

Based on true events, the play is written in a hard-hitting yet humorous style.

How much did we do?

- **2 Last Orders roadshows held**

How well did we do it?

- **17 post primary and regional colleges participated in the project**
- **1,856 young people participated**

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Is anyone better off?

- 95% of pupils rated their knowledge as good or very good on the potential negative consequences of alcohol misuse as a direct result of the project.
- 93% of pupils rated their knowledge as good or very good on potential negative consequences of online behaviours to my life and the lives of others as a direct result of the project.

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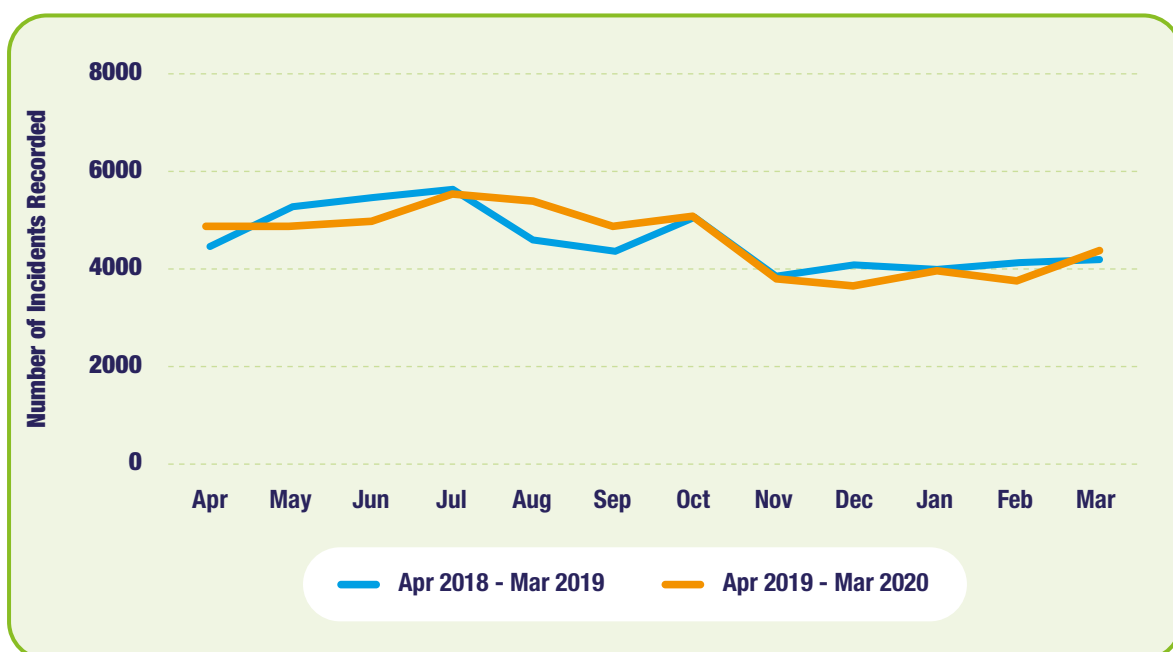
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Anti-Social Behaviour (ASB)

Strategic Priority 2 places a firm focus on ensuring that PCSPs are tackling anti-social behaviours across the districts. At a regional level, figure 6 below highlights that incidents of ASB have reduced overall during the reporting year with recognised spikes around July and the Halloween period. This is also the case in all of the 11 district council areas (Table 8).³

Figure 6 – Anti-social behaviour incidents recorded by the police, April 2018 to March 2020



3 PSNI Statistics – Anti-Social Behaviour Incidents recorded by PSNI up to 31 March 2020.

Table 8 – Anti-social behaviour incidents recorded by police in the 12 months to 31 March 2020 compared with the previous 12 months; breakdown by policing district

Policing district	Numbers and percentages			
	Anti-Social Behaviour Incidents			
	Apr'18 - Mar'19	Apr'19 - Mar'20	change	% change
Belfast City	17,095	16,654	-441	-2.6
<i>East</i> ¹	3,006	2,927	-79	-2.6
<i>North</i> ¹	4,795	5,053	258	5.4
<i>South</i> ¹	5,931	5,469	-462	-7.8
<i>West</i> ¹	3,363	3,205	-158	-4.7
Lisburn & Castlereagh City	3,171	3,152	-19	-0.6
Ards & North Down	4,157	3,984	-173	-4.2
Newry, Mourne & Down	4,898	4,834	-64	-1.3
Armagh City, Banbridge & Craigavon	6,109	5,730	-379	-6.2
Mid Ulster	2,956	2,754	-202	-6.8
Fermanagh & Omagh	2,988	2,765	-223	-7.5
Derry City & Strabane	4,616	4,705	89	1.9
Causeway Coast & Glens	3,440	3,414	-26	-0.8
Mid & East Antrim	3,745	3,600	-145	-3.9
Antrim & Newtownabbey	3,328	3,439	111	3.3
No district assigned	0	0	0	-
Northern Ireland	56,503	55,031	-1,472	-2.6

¹ Belfast City district has four local policing teams based in Lisburn Road (South), Tennent Street (North), Strandtown (East) and Woodbourne (West).

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Whilst all crimes could be regarded as a form of anti-social behaviour, the types of ASB triggers and issues are different across the PCSP districts. In reviewing both the Annual Reports and the quarterly report cards, it is clear that there have been a significant number of interventions implemented during the reporting year. Similar to the drugs and alcohol thematic section, it is difficult to cumulate achievements and impacts at a regional level. However, information provided by PCSPs suggests that over **28,000** individuals have engaged or benefitted from the initiatives/projects implemented under the ASB theme. This does not include stakeholders and agencies.

Interventions under ASB can be grouped under the following actions:

- Education / awareness raising;
- Diversionary work; and
- Direct interventions/projects including the Community Safety Wardens / Street Pastors Schemes.

Education / awareness raising interventions

PCSPs have recognised that an essential element of preventing or reducing ASB is through early intervention measures. These have not exclusively been implemented for young people but also with parents. The use of plays, dramas and videos which present the causes and most importantly the effects of ASB have continued to be integrated in PCSP Action Plans.

In partnership with DOJ, the Lyric Theatre and Hydebank Wood College, **Antrim & Newtownabbey PCSP** implemented;

- **10 performances of the play 'Blackout' to post primary schools across the district with;**
- **Over 1,000 pupils attending.**

This play involves young people from Hydebank Wood College who have personal experience of the courts service and criminal justice system. As a result;

- **96% agreed or strongly agreed that it is important for young people to know the issues of the show;**
- **87% agreed or strongly agreed performance made them more aware of the risks of alcohol and drugs; and**
- **91% agreed or strongly agreed they are more likely to think about the consequences of their decisions / actions.**

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Ards & North Down PCSP delivered an Adverse Childhood Experiences (ACE) awareness raising and training project. The purpose of this project was to raise awareness of ACE, provide an understanding of the impact of ACE, provide coping skills for families and as a result reduce ASB in the communities.

- **2 seminars were delivered with 52 attendees;**
- **97% of participants were satisfied with their experiences on the programmes; and**
- **96% of participants reported an increased awareness of effects of ACE on the behaviours of people in later life.**

A Youth Community Resolution Programme was supported by **Fermanagh & Omagh PCSP**. The programme was delivered by the PSNI in collaboration with the Education Authority and the Youth Justice Agency. It was aimed at young people on the cusp of entering the criminal justice system because of anti-social behaviour. In implementing this Programme;

- **6 sessions were delivered to 73 participants, both young people and their parents; and**
- **83% reported satisfaction with the programme and up to 31 March 2020 only 5 (7%) participants had come to the attention of the PSNI following completion of the programme.**

Diversionsary Initiatives

In tackling the causes of ASB, a number of PCSPs used a range of diversionary initiatives and interventions.

Three PCSPs areas (Antrim & Newtownabbey, Lisburn & Castlereagh and Newry Mourne & Down) provided over;

- **11,483 hours of patrols;**
- **Four delivered 17,147 patrols (Ards & North Down, Armagh Banbridge & Craigavon, Derry & Strabane and Mid & East Antrim) and the Street Angels in Mid Ulster attended 18 events;**
- **Collectively the wardens engaged with over 13,167 people whilst on their patrols/ attending events. Armagh, Banbridge & Craigavon PCSP also supported a “Get Home Safe” bus;**
- **54 night services were delivered, engaging 52 participants;**
- **98% (338/343) of people that completed questionnaires in relation to the service stated that they felt safer because of the warden scheme (Derry & Strabane); and**
- **100% (302) businesses felt supported and community safety had improved and crime reduced as a result of the service (Armagh, Banbridge & Craigavon).**

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To address a spike in ASB around the Halloween period **Mid Ulster PCSP** continued to support their Halloween Youth Diversion Programme. The overall scheme has been running for 8 years. This year;

- **2 programmes were delivered engaging over 150 youths and no incidents of ASB were reported during the period.**

Antrim & Newtownabbey PCSP continued with their High Risk Intervention programme. This Programme aims to complement existing youth provision and engaged some of the most at risk young people in activities. The Programme encouraged young people to consider the causes and consequences of crime and team behaviour, through mentoring and exploring core values. As a result;

- **8 programmes were delivered, engaging 50 young people; and**
- **100% of participants reported they were more aware of impact of ASB.**

The Lisburn Safe Outreach Programme project supported by the **Lisburn & Castlereagh PCSP**, delivered;

- **57 programmes, engaging 344 young people;**
- **73% stated they benefited from the programmes; and**
- **100% participants reported better understanding of not becoming involved in ASB and the effects of getting involved in ASB.**

East Belfast DPCSP sought proposals from Youth Practitioner's Forum group members for projects tackling a range of issues known to have an impact on ASB.

- **4 programmes were supported and delivered in the East Belfast area;**
- **29 sessions and 59 hours were delivered, engaging with 47 participants;**
- **100% of participants felt better equipped at dealing with anti-social behaviour within their community;**
- **100% of participants said they have a better understanding of what behaviour is regarded as anti-social behaviour;**
- **90% of participants said they would try not to engage in antisocial behaviour in the future;**
- **80% of participants said they would encourage their friends to steer away from anti-social behaviour in the future; and**
- **70% of participants enjoyed engaging with the PSNI.**

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Constable Phil McGarry, NPT Strandtown commented:

“It was great to meet the young people in a more relaxed environment that on occasion we wouldn’t necessarily get to. The young people were very insightful and it was a great opportunity to ask questions to the PSNI and where they can engage and feel relaxed in asking us questions that they feel influence their perception of Police and we hope we were able to answer them fully and give them a better understanding of the role we do.”

Causeway Coast & Glens PCSP supported the Causeway ASB Response Network. This is a network of people and organisations (both statutory and voluntary) that have a range of experience and skills which they can bring to alleviating the effects of ASB in hot spot areas. Members can be called on as and when there is a need in their particular area and where they can use their skills and contacts to respond to events or issues. It can assist, advise and act in a co-ordinated manner when issues escalate in a local area in a speedy and responsive manner. New organisations are invited when a specific issue arises in a particular area - e.g. RNLI at a beach-based issue in the summer months during the year. The programme is both reactive and flexible and has contributed to a reduction of ASB in those areas where it has operated. During 2019/20 there were;

- **11 meetings, 8 incidents referred and 9 agencies engaged;**
- **95% network members felt it was useful, 95% members who felt the planning undertaken will make a difference;**
- **6 referred incidents were resolved; and**
- **100% network responses had a positive effect.**

Newry Mourne & Down PCSP funded;

- **41 diversionary intervention activities attended by 570 young people, and delivered in partnership with EANI, NIHE, PSNI, NIFRS and YJA. An example was the Respect Project where;**
- **40 young people participated in a sport-based project in 4 areas where residents raised concerns of alleged ASB with a view to raising awareness of safety in communities, building rapport with PSNI;**
- **80% of participants reported positive peer influence during the programme; and**
- **79% recorded increased respect for others in the community in relation to the impact of ASB.**

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Direct Interventions

PCSPs used varying mechanisms to implement direct interventions in terms of anti-social behaviour.

Ards & North Down PCSP funded 5 programmes through its small grants scheme, the purpose of these projects was to develop community safety awareness amongst young people to tackle ASB in local neighbourhoods and encourage positive lifestyles.

- **5 programmes supported a total of 102 sessions;**
- **Delivered to over 254 young people from the Borough; and**
- **100% change in the attitudes of the young people involved in ASB was reported through the programmes delivered.**

Three PCSPs funded projects directly dealing with graffiti in local communities.

Armagh Banbridge & Craigavon removed;

- **595 sq m of graffiti; with**
- **100% of 41 complainants reporting satisfaction and feeling safer as a result.**

Causeway Coasts & Glens removed;

- **12 incidents of graffiti within their communities;**
- **100% were removed within 48hrs of reporting and 100% of communities reporting satisfaction.**

Mid & East Antrim deliver their graffiti removal through a reactionary fund. During 2019/20 they dealt with;

- **8 incidents; with**
- **100% of clients reporting feeling safer due to the service provided.**

The **Derry and Strabane PCSP** supported;

- **16 small project schemes in relation to ASB;**
- **Engaging with over 2712 people.**

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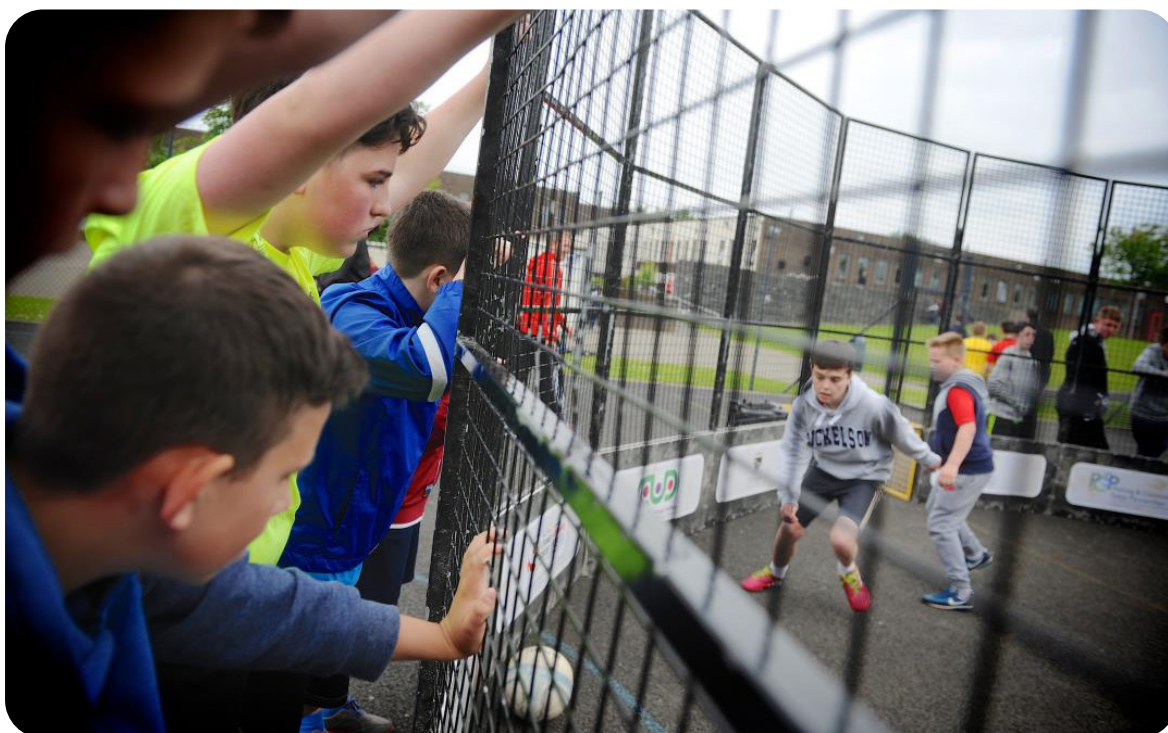
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One example was the delivery of the Cage Sport Initiative for local young people. Funding was secured from the Department of Justice to purchase the cages, trailers and associated equipment. Through this initiative the cage was delivered directly into hotspot areas and neighbourhoods to provide diversionary activities and increase engagement with young people. The cage is most regularly used during the summer months (May to August) when young people are off school. The cage is also booked by groups providing family fun days as an alternative to bonfires or by groups that organise community bonfires in a managed environment.

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Best Practice Examples

Anti-Social Behaviour

Ards & North Down PCSP

Project Name: Ards Blair Mayne ASB

Project Partners: Education Authority, PSNI, Council Leisure Services, Council Community Safety Team, Street Pastors

Funded Amount: £6,466.99

Description of project:

The project sought to address the levels of ASB being committed by predominately Young Adults at the newly opened Ards Blair Mayne Wellbeing and Leisure Complex (Newtownards). The project supported a model to address ASB in the Borough;

1. **Communication:** Agencies working closely together building relationships and sharing information effectively.
2. **Education:** Making young people aware of the impact of drug use, engagement regards criminal damage and impact of crowds of young people on the operation of the leisure centre.
3. **Distraction:** The development of alternate programmes for young people to divert them from negative influences and underage drinking
4. **Enforcement:** The use of legal powers and the investigation of incidents by the community safety team and the PSNI.

The programme delivery included the establishment of regular meetings between agencies, the evaluation of the way in which incidents were dealt with by agencies and the creation of a range of programmes to build relationships with young people to educate and distract.

A team of two detached youth workers engaged with young adults associated with ASB at Ards Blair Mayne Leisure Centre site on a Thursday, Friday and Saturday evening from 6-9pm. Detached teams commenced in December 19. The project was for a total of 14 weeks/42 sessions seeking to engage with the young people and resolve the ASB issues through relationship building, group work and information sharing.

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Following interaction with the young people engaged in ASB, EA then sought to deliver a 2 x 6 week targeted programme to 12 young people identified by detached youth workers, Leisure Centre staff and/or Ards & North Down Council Community Safety Team as key ring leaders/young people involved in ASB. This was in partnership with the PSNI, Probation Board, NIHE, Youth Justice Agency and Council enforcement staff. This programme element was delivered on a Friday evening in the Leisure Centre.

How much did we do?

- 44 sessions; and
- 840 participants engaged.

How well did we do?

- 100% of participants satisfied with their experiences on either programme

Is anyone better off?

- Significant reduction in ASB in/around the Ards Blair Mayne Site;
- 90% of those engaged who are likely to change their behaviour following engagement; and
- 100% of participants with increased awareness of the effects of ASB.

The young people that were engaged through the programme spoke to youth workers about their issues and why they felt 'hanging around' in Ards acceptable, they said,

'We just want to use the wifi and hang out, but before you know it, someone is doing something stupid and then we get kicked out. I know we shouldn't get cross but we do, I don't mean too'

'It's nice to see you care, I just like it when you can chat to us, it's not like you are lecturing us, but its cause you care!'

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North Belfast DPCSP

Project Name: Feet on the Street

Project Partners: Greater Shankill Alternatives, DPCSP Members, PSNI, Belfast City Council, Education Authority Youth Services

Funding Amount: £2,000

Description of project:

Feet on the Street delivers on street work to provide safeguarding for vulnerable young people and reassurance for local residents at key dates and times. The project promotes a culture of lawfulness as the delivery partner works with PSNI throughout.

To evidence activity and help local coordination, the delivery partner contacted North Belfast PSNI, confirmed who would be out by posting on social media, at the start and end of every shift.

They mapped where their feet went on which streets during their deployment and provided a brief report after each weekend.

Greater Shankill Alternatives delivered this successful project, with 10, 3-hour sessions (30hrs) of on street work on Saturday nights from 7 to 10pm between January and 14 March 2020.

Two other sessions were planned, but due to the COVID-19 public health advice, did not take place.

Greater Shankill Alternatives took the opportunity to engage with young people on the street. The areas covered included Greater Shankill Area including Springmartin / Highfield / Ballygomartin / Glencairn / Woodvale / Shankill Road / Lower Shankill.

Weekly reports from each deployment were received highlighting issues. These were shared with North Belfast PSNI Neighbourhood Policing Team and Belfast City Council Community Safety Operational Team.

The three main issues the Alternatives came across were:

- Anti-social Behaviour
- Underage drinking
- Lack of lighting in parks where young people gather- Hammer Park young people drinking no lights. Highfield Park (Highcairn Drive) no lighting young people as young as 12 drinking

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Outcomes from the programme include;

- 5 residents in Dover Street have been supported following negative impact from ASB;
- A group of 7 (male) young people engaged in underage drinking and low level ASB have begun a programme with Alternatives looking at their behaviour, the impact on others and learning about their community; and
- Engagement on the street with young people has also been beneficial with them taking on-board advice and support from Alternatives.

A young person injured themselves climbing a fence into a locked Woodvale Park. Alternatives have suggested that Council looks at keeping parks open even after dark, as young people will get in anyway.

How much did we do?

- **30 - Total number of hours when Feet on the Street were deployed; and**
- **1,060 – Young people engaged through Feet on the Street.**

How well did we do?

- **100% partners reported satisfaction with the activities; North DPCSP agreed to continue funding Feet on the Street into 2020/2021.**

A working group of PSNI, BCC and EA, Youth Service requested it be widened to all four Belfast DPCSP areas. The 4 DPCSP's have agreed funding for a Citywide Feet on the Street Project in 2021/2022 (subject to change control approval).

Is anyone better off?

- **Number of underlying issues which were identified and referred on to specialist support services;**
 1. Anti-Social Behaviour (referred to Alternatives)
 2. Underage drinking (referred to PSNI)
 3. Lack of lighting in parks where youth were gathering (referred to BCC)
- **Increased ability to engage with the wider community;**
 - 5 residents in Dover Street have been supported following negative impact from ASB (PSNI and BCC)
- **Participants have changed attitudes/behaviours;**
 - A group of 7 (male) young people engaged in underage drinking and low level ASB have begun a programme with Alternatives looking at their behaviour, the impact on others and learning about their community.

Derry & Strabane PCSP

Project Name: Enagh Youth Forum – The 4 elements

Project Partners: Enagh Youth Forum, PCSP, Foyle Search & Rescue, Loughs Agency, Community Safety Wardens, PSNI, NIFRS, DCSDC (Environmental Health)

Funding Amount: £9,963.00

Description of project:

The aim of the project was to deliver a dual impact initiative targeting both community safety and youth intervention at a local level. The initiative provided direct outputs and benefits for both the project participants and the wider community across the Strathfoyle/Maydown and Greater Enagh area. The project also provided a positive impact and intervention on the safety aspects in relation to the wider public utilising Enagh Lough and City of Derry Airport.

The project focussed upon 4 community safety elements of Earth/Land, Water, Fire and Air linked to priorities and needs for youth intervention.

The project captured and provided for 56 young people (14 per Element).

Element 1 (Water): included water safety awareness, kayaking and canoeing course, visits to Foyle Search & Rescue and the Loughs Agency, rescue and lifesaving training and the consequences of ASB, drug and alcohol misuse around water.

Element 2 (Fire): explored the dangers of using illegal fireworks, delivered a community Halloween fireworks display, fireworks workshops delivered, fire hydrant mapping exercise, visit to NIFRS Crescent Link station and provided event stewarding and first aid training.



Element 3 (Earth): this element focused on environmental awareness including a trip to the Eco Centre, horticulture workshops and campaigning for no dog fouling in the area. Dog fouling posters were displayed in the local library. 'One Big Clean Up Week' completed.

Element 4 (Air): Raised awareness of air quality monitoring in the area, provided courses on safe drone use (adjacent to the airport), aerial challenge (zipline) completed, educational visit to City of Derry Airport.

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Videos for the 4 elements project is available at:

www.facebook.com/EnaghYouthForum2018/videos/191283255656065

How Much Did We Do?

- 4 programmes (Water, Fire, Earth and Air) delivered;
- 56 Young People engaged; and
- 24 activities delivered.

How Well Did We Do?

- 16 Young people completed the 'Discover & Explore' John Muir Awards;
- 16 Young people completed 50 volunteer hours for their Millennium Volunteers Programme;
- 15 Young people completed Open Water Safety & Rescue Training by a RLSS UK;
- 88% attendance rate; and
- 350 residents attended the Halloween Community Fireworks Display.

Is Anyone Better Off?

- 100% (#56/56) skills increase;
- 96% (#54/56) attitude change; and
- 72% (#40/56) behaviour change.



Horticulture Project results and Marble Arch Caves visit

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Lisburn & Castlereagh PCSP

Project Name: Grand Choice

Project Partners: Lisburn & Castlereagh PCSP, Lisburn & Castlereagh City Council, Police Service Northern Ireland, Northern Ireland Housing Executive, South Eastern Health and Social Care Trust and Sport NI.

Funding Amount: £15,000

Description of project:

The PCSP hosted a pilot 'Participatory Budgeting' initiative called 'Grand Choice' during February in the Killultagh DEA which includes the Aghalee, Ballinderry, Dundrod, Glenavy, Maghaberry, Stoneyford and White Mountain areas.



Participatory Budgeting is an innovative and democratic process involving local people deciding how to allocate part of the public budget. It is a way for local communities to have a direct say in how public funds are used to address local priorities. Based on a simple concept, it opens up local decision making and provides a real opportunity for public engagement and participation by all sections of the community. Importantly, it focuses on engaging people who may not have traditionally applied for public funds but do have ideas on how their areas can be improved as opposed to the very structured way public funds are normally allocated in Northern Ireland. Simply put, it gives people the opportunity to identify and discuss what matters to them in their communities and to vote on their priorities under 3 key themes:

- Policing and community safety;
- Mental Health and well-being; and
- Engaging young people

A Market Place event was held in Maghaberry Community Centre on the 1 February with **1000** people in attendance during a 4 hour window. Each applicant had to show case their project at a stand with each member of the public visiting each stand and receiving a 'confirmation stamp' prior to casting their vote. Statutory and voluntary organisations representing the 3 key themes were also present during the event showcasing their organisations. A total of **17** successful projects received awards.

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How much did we do?

- 4 information evenings held;
- Advertised in PCSP/ PSNI/ LCCC Facebook pages;
- 42 contacts emailed; and
- 5000 flyers distributed

How well did we do?

- 1 Marketing event held in January in Maghaberry Community Centre; and
- 1000 members of the public attended the event.

Is anyone better off?

- 17 Community groups received funding up to £1,000 to deliver their project during 2020-21; and
- 100% of participants reported an increase in awareness of the PCSP

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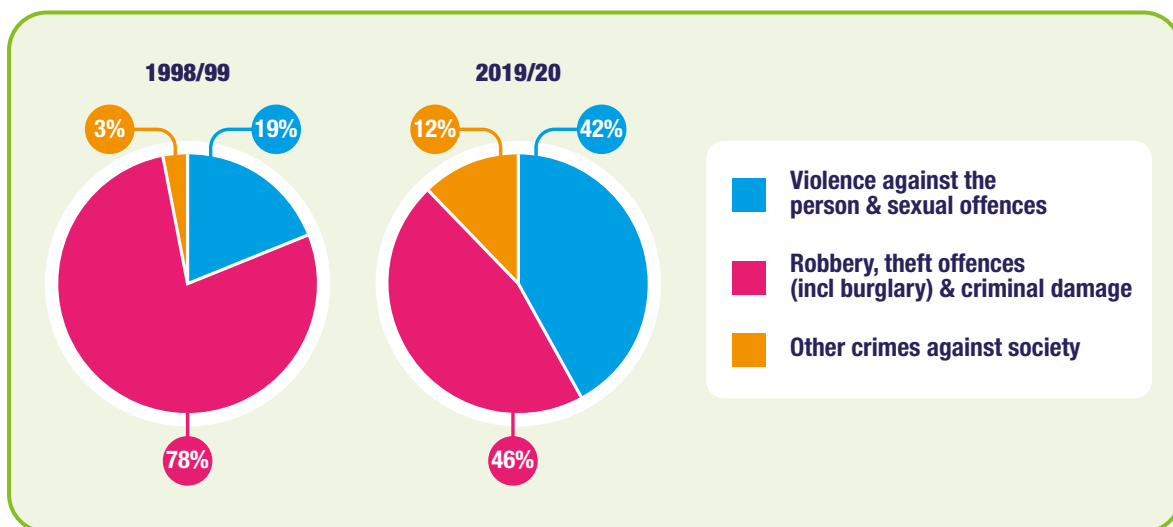
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Fear of Crime

The trend of victim based crime has gradually reduced from 97 per cent of all crime recorded in 1998/99 to 88 per cent in 2019/20. The figure below represents Police recorded crime by main type, a comparison of 1998/99 and 2019/20.⁴

Figure 7 - Police recorded crime by main crime type, a comparison of 1998/99 and 2019/20



PCSPs have continued to fund a number of initiatives around the thematic area for Fear of Crime. In addition to direct initiatives including the support of Neighbourhood Watch Schemes, Community Safety Warden / Street Pastor schemes, there was a high level of awareness raising and educational activities aimed at delivering key messages on crime prevention, scams and in particular home security. In the majority of cases, such events were aimed at vulnerable and older people.

How much did we do?

- **238 events held**

How well did we do?

- **21,070 participants**

Is anyone better off?

- **100% (1211) reported feeling safer (Armagh, Banbridge & Craigavon Scam events)**
- **93% (1439) participants felt safer as a result of what they learned at the event**

4 PSNI Statistics - Trends in Police Recorded Crime in Northern Ireland 1998/99 to 2019/20

- **92% (1423) were more aware of the PCSP (Belfast Christmas Safety Event)**
- **100% (105 surveyed) increased knowledge in crime prevention (Fermanagh & Omagh Crime Prevention Events)**
- **97% (128) increased awareness of crime prevention**
- **96% (127) increased understanding of how to secure their home**
- **91% (120) increased confidence in policing (Mid Ulster Scam presentations)**

Safe Home Initiatives are schemes that secure residential homes through providing/ fitting target hardening security equipment. The schemes are aimed at vulnerable people who have been victims of crime, domestic abuse and ASB and works in partnership with the PSNI crime prevention officer. During 2019/20 all 11 PCSPs supported;

How much did they do?

- **4,000 homes assessed**

How well did they do?

- **8,100 items of home security equipment installed**

Is anyone better off?

- **100% (709) feel supported through increased knowledge of community safety issues (Antrim & Newtownabbey)**
- **100% (193) feel safer in their homes (Ards & North Down)**
- **95% (75) users feel safer as a result of the service (Causeway Coast & Glens)**
- **96% (885) stated that they felt safer and had a reduced fear of crime as a result of the additional equipment being fitted. (Derry & Strabane)**
- **100% (600) reported feeling safer (Newry Mourne & Down)**

Three PCSPs, Armagh Banbridge & Craigavon, Mid Ulster and Newry Mourne and Down, successfully funded the “Good Morning Scheme” across their boroughs. Good Morning is a confidential telephone service for older people who are feeling isolated, vulnerable and lonely. The service offers a regular call from a volunteer for friendly chat and can provide advice or support on other support services.

How much did we do?

- **1,119 clients supported**

How well did we do?

- **16,449 telephone calls made**

Is anyone better off?

- **100% (1054) reported feeling safer (Mid Ulster, Newry Mourne & Down)**

Best Practice Examples

Fear of Crime

Armagh Banbridge & Craigavon PCSP

Project Name: Keep Safe Keep Well Conference

Project Partners: PSNI, Ulster Bank, Armagh City, Banbridge and Craigavon Borough Council, Start 360 Drugs and Alcohol Service

Funding Amount: £14,388.00

Project Description:

Armagh Banbridge and Craigavon Policing and Community Safety Partnership (PCSP) held three conferences for people aged 65+ to encourage them to look after their own personal safety and wellbeing.

This event was about signposting people to services and organisations in a fun and informative way. The project brought many positive and beneficial messages to over 400 older people. Ulster Bank and the PSNI Crime Prevention Officer gave very informative presentations on scams awareness and the steps that can be taken to avoid being a victim of fraud.

The Investing in Health officer with Armagh City Banbridge and Craigavon Borough Council got some fantastic audience participation as she demonstrated the 5 ways to wellbeing recommended to improve everyone's mental health.

Start 360 finished the programme by speaking on safe disposal of prescription and non-prescription drugs at the various RAPID disposal bins, which are located through the Borough.

One of the highlights of the event was the entertainment provided by Accolade, a very talented community choir who performed several beautiful and uplifting pieces to the audience and received great applause.

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How much did we do?

- 3 events were held; and
- 401 Older people attended the conferences.

How well did we do it?

- 99% of 401 people who attended conference were satisfied with the events.

Is anyone better off?

- 99% of 401 people with improved awareness/knowledge/understanding of home security measures

Causeway Coast & Glens PCSP

Project Name: Alive and Well Packs.

Project Partners: COAST, PSNI, CC&G BC, CPO, Old person's navigator

Funding Amount: £4,000

Project Description:

The development and delivery of information and support packs across the CC&G council area. Bringing information and advice together from relevant agencies, services and the police for vulnerable adults and Senior Citizens.

500 packs went out in November and a second batch of 500 packs went out in the New Year.

Distribution of packs to all vulnerable and senior citizens who have registered, right across the Causeway Coast and Glens Council area. The packs will have a range of wellbeing items, support information and video links, sign posting and service information as well as security information and equipment including personal alarms and high viz equipment (for being outside in the dark evenings). 'No cold caller' stickers, identity thief protection device, hand sanitizer, hug in a mug (Mug with hot chocolate, hand cream etc), creative puzzle box and jigsaws are further examples.

Due to the current situation the vulnerable and senior citizens are evermore isolated and feeling alone and extremely vulnerable. These packs hope to bring a bit of support, entertainment, peace of mind and security as well as items to keep them active and busy.

Engaging with this group of citizens, in this way during lockdown will also allow us to engage with a greater number of people at once, compared to the existing format which was limited due to venue size and capacity.

How Much Did We Do?

- **1000 packs issued**

How Well Did We Do It?

- **85% of recipients found the packs useful**

Is Anyone Better Off?

- **85% of pack recipients who had increased knowledge on how to contact support services**
- **80% of recipients who feel safer having received their pack**

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Domestic / Sexual Violence

Domestic Violence or abuse can be described as threatening, controlling, coercive behaviour, violence or abuse (psychological, virtual, physical, verbal, sexual, financial or emotional) inflicted on anyone (irrespective of age, ethnicity, religion, gender, gender identity, sexual orientation or any form of disability) by a current or former intimate partner or family member.

In the 12 months from 1st April 2019 to 31st March 2020 there were 31,817 domestic abuse incidents in Northern Ireland, an increase of 135 (0.4 per cent) on the previous 12 months and the highest financial year figure recorded since the start of the data series in 2004/05. The number of domestic abuse crimes reached 18,640, an increase of 2,476 (15.3 per cent) on the previous 12 months and the highest financial year figure recorded since 2004/05.⁵

5 PSNI Statistics - Domestic Abuse Incidents and Crimes Recorded by the Police in Northern Ireland

Table 9 - Police recorded domestic abuse incidents, crimes, outcomes and outcome rates, by policing district

	Domestic Abuse Incidents			Domestic Abuse Crimes		
	Apr'18- Mar'19	Apr'19- Mar'20	change	Apr'18- Mar'19	Apr'19- Mar'20	change
Belfast City	8,491	8,610	119	4,132	4,811	679
Lisburn & Castlereagh City	1,789	1,771	-18	1,117	1,137	20
Ards & North Down	2,247	2,161	-86	1,070	1,107	37
Newry, Mourne & Down	2,351	2,438	87	1,307	1,552	245
Armagh City, Banbridge & Craigavon	3,131	3,248	117	1,843	2,169	326
Mid Ulster	1,912	2,063	151	936	1,188	252
Fermanagh & Omagh	1,874	1,736	-138	832	862	30
Derry City & Strabane	3,100	3,170	70	1,475	1,946	471
Causeway Coast & Glens	2,265	2,144	-121	1,105	1,308	203
Mid & East Antrim	2,199	2,283	84	1,180	1,272	92
Antrim & Newtownabbey	2,323	2,193	-130	1,167	1,288	121
No Area Assigned	0	0	0	0	0	0
Northern Ireland	31,682	31,817	135	16,164	18,640	2,476

All eleven PCSPs funded or supported initiatives under this intervention area. These ranged from direct support to educational or awareness raising activities.

How much did we do?

- **284 events to raise awareness or educate about domestic and sexual violence; and**
- **8,604 young people and adults attended events.**

How well did we do?

- **100% (5) partners satisfied;**
- **98% (104) participants satisfied with activities (Belfast); and**
- **92% (of 129 surveyed) reported satisfaction with event (Fermanagh & Omagh Coercive control event).**

Is anyone better off?

- **100% (39) of young people and adults reported improved understanding of domestic and sexual violence (Antrim & Newtownabbey);**
- **94% (134) students agreed that violence in a relationship is never acceptable (Derry & Strabane); and**
- **100% (87) improved awareness and understanding of sexual and domestic violence (Newry Mourne & Down).**

Four PCSPs, namely; **Mid & East Antrim, Lisburn & Castlereagh, Causeway Coast & Glens** and **Antrim & Newtownabbey** partly or fully funded a Domestic Abuse worker within their district. Each of the workers is from Women's Aid with a remit to work with the PSNI as part of their domestic violence response teams with the Domestic Abuse worker in Lisburn actually based within the PSNI station. As a result of this intervention:

How much did we do?

- **4 Domestic abuse workers;**
- **599 women were supported; and**
- **106 sessions of counselling provided to 27 clients.**

How well did we do?

- **94 women assisted through court proceedings; and**
- **100% participants satisfied with the service provided (Lisburn & Castlereagh).**

Is anyone better off?

- **100% clients feeling safer (Mid Ulster); and**
- **100% participants feeling supported and confident with service received (Lisburn & Castlereagh).**

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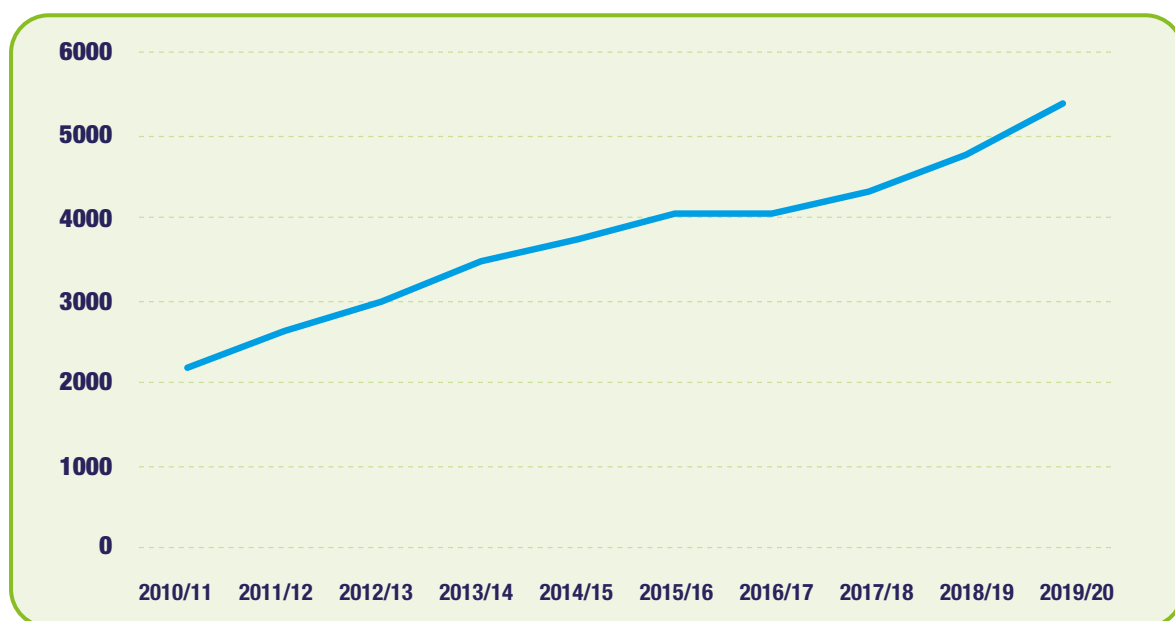
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Domestic Abuse Against Males

During 2019/20, 69 per cent of all domestic abuse crime victims were female and 30 per cent were male, compared with 75 per cent female and 25 per cent male in 2004/05. Domestic crime recorded against males has seen a significant increase in the last 10 years (over 50%). Figure 8 shows Domestic Abuse Crimes recorded against males 2010-2020.⁶

Figure 8 – Domestic Abuse crimes against males 2010 - 2020



Recognising this trend three PCSP areas, successfully directed funding to projects for male domestic abuse victims.

Antrim & Newtownabbey PCSP and Mid & East Antrim PCSP funded **The Men’s Advisory Project (MAP)**. MAP exists to provide counselling services for men experiencing domestic abuse. They provide support and facilitate people to understand their options and make their own choices and decisions. They also offer support and counselling services to men who have previously left a violent or abusive relationship and who are still experiencing the effects.



6 PSNI Statistics - Trends in Domestic Abuse Incidents and Crimes Recorded by the Police in Northern Ireland 2004/05 to 2019/20

How much did we do?

- 36 clients; and
- 277 counselling sessions.

How well did we do?

- 100% participants satisfied with the service provided (Mid & East Antrim)

Is anyone better off?

- 100% (15) felt supported, more confident or better equipped to understand that domestic abuse is a crime and can be pursued through the criminal justice system;
- 100% increase in knowledge and understanding of issue;
- 100% understood that what they faced was abuse (Antrim & Newtownabbey);
- 100% (21) displayed changed behaviour / circumstances as a result of the project; and
- 100% (21) have a change in attitudes as a result of the service provided (Mid & East Antrim)

Derry & Strabane PCSP supported a project entitled “Hidden Lives” delivered through Men’s Action Network. They provided a telephone help line and supported male victims of domestic violence. See Best Practice example below for details.

Best Practice Examples

Domestic and Sexual Violence

Derry & Strabane PCSP

Project Name: Men's Action Network Male Domestic/Sexual Violence Initiative – support and counselling

Project partners: Men's Action Network, Derry and Strabane PCSP, PSNI, WHSCT, Department of Justice NI

Funded amount: £9,459.00

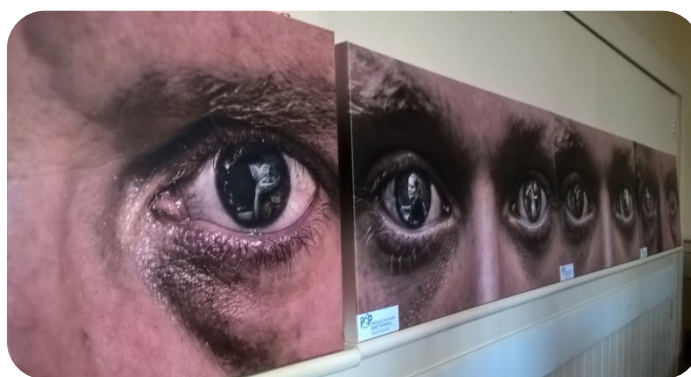
Description of project:

This project was delivered by Men's Action Network between May 2019 and February 2020 and provided a bespoke service to male victims of domestic and sexual violence. It offered a dedicated DV/SV helpline one day a week and provided one to one specialist counselling to male victims of DV/SV.



Men's Action Network also organised a seminar to raise awareness of male domestic violence and encourage reporting of this crime to police. Speakers at the seminar included:

- Ald. Mary Hamilton: (Chair of the Derry and Strabane PCSP)
- Dr Veronica Holland: (Head of Victims and Witnesses and Violence against the Person Branches, Department of Justice NI)
- Suzanne Mahon: Assistant Director of Children Safeguarding (WHSCT) and Chair of the Western Domestic and Sexual Violence Partnership
- Helena Bracken: Operations Manager, Nexus NI
- Michael Lynch: Director of Services and Fathering Families Project Manager with Men's Action Network



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How much did we do?

- 32 male victims of domestic and sexual violence used the helpline; and
- 166 hours of one to one counselling provided to 28 victims.

How well did we do?

- 100% of counsellors fully trained and accredited; and
- 98% attendance rate by those availing of the service.

Is Anyone Better Off?

- 92% (#26/28) of those engaged increased their knowledge of the support services available and the impact of male domestic and sexual violence
- 95% (#27/28) changed their attitude in relation to male domestic and sexual violence.



Delegates from WHSCT, Respect UK, PCSP, PSNI and Men’s Action Network



Seminar attendees



Implementation of the Key Strategic Priorities



Road Safety

All PCSPs delivered interventions aimed at reducing the number of road traffic casualties for the province. The number of injury road traffic collisions reported to the police has fallen for three consecutive years, to 5,623 in 2019/20. Despite a small increase in 2019/20 following a three year decline, total casualties remains lower than that recorded 10 years ago (8,788 and 8,796 respectively). Table 10 below details the number of casualties in recorded injury road traffic collisions by injury, district and area for 2018/19 and 2019/20. Also Table 11 shows the number of road traffic casualties by severity of injury, gender and age group for 2018/19 and 2019/20.⁷

Table 10 – Casualties in Recorded Injury Road Traffic Collisions by Severity of Injury, District and Area 2018/19 and 2019/20

Area	2018/19					2019/20				
	Killed	Seriously Injured	Total KSI ¹	Slightly Injured	Total	Killed	Seriously Injured	Total KSI ¹	Slightly Injured	Total
Belfast City	4	109	113	1,942	2,055	5	127	132	2,018	2,150
Antrim & Newtownabbey	3	53	56	637	693	6	53	59	719	778
Causeway Coast & Glens	8	58	66	536	602	9	82	91	586	677
Derry City & Strabane	3	57	60	591	651	0	50	50	580	630
Mid & East Antrim	2	39	41	427	468	3	49	52	437	489
North Area Policing	16	207	223	2,191	2,414	18	234	252	2,322	2,574
Ards & North Down	7	55	62	568	630	4	50	54	537	591
Armagh City, Banbridge & Craigavon	10	99	109	794	903	8	89	97	791	888
Fermanagh & Omagh	7	58	65	422	487	3	55	58	385	443
Lisburn & Castlereagh City	5	67	72	721	793	4	57	61	708	769
Mid Ulster	6	78	84	602	686	7	68	75	541	616
Newry, Mourne and Down	6	92	98	637	735	7	82	89	668	757
South Area Policing	41	449	490	3,744	4,234	33	401	434	3,630	4,064
Northern Ireland Total	61	765	826	7,877	8,703	56	762	818	7,970	8,788

⁷ PSNI Statistics - Police Recorded Injury Road Traffic Collisions and Casualties Northern Ireland Annual Report 2019/20

Table 11 – Road Traffic Casualties by severity of injury, gender and age group 2018/19 & 2019/20

	2018/19					2019/20				
	Killed	Seriously injured	KSI Casualties 1	Slightly injured	Total	Killed	Seriously injured	KSI Casualties 1	Slightly injured	Total
Male:										
Under16	3	42	45	406	451	2	46	48	418	466
16-24	8	103	111	793	904	10	86	96	902	998
25-34	11	102	113	833	946	6	97	103	859	962
35-49	9	111	120	978	1,098	5	79	84	937	1,021
50-64	8	85	93	714	807	8	101	109	692	801
65+	6	61	67	336	403	9	66	75	345	420
Unknown	0	0	0	14	14	0	0	0	11	11
Total	45	504	549	4,074	4,623	40	475	515	4,164	4,679
Female:										
Under16	1	22	23	379	402	0	21	21	388	409
16-24	3	58	61	742	803	3	65	68	767	835
25-34	2	37	39	824	863	0	34	34	779	813
35-49	1	46	47	879	926	4	48	52	831	883
50-64	2	52	54	605	659	1	54	55	666	721
65+	7	46	53	368	421	8	65	73	362	435
Unknown	0	0	0	6	6	0	0	0	10	10
Total	16	261	277	3,803	4,080	16	287	303	3,803	4,106
Other										
Under16	0	0	0	0	0	0	0	0	1	1
25-34	0	0	0	0	0	0	0	0	1	1
Unknown	0	0	0	0	0	0	0	0	1	1
Total	0	0	0	0	0	0	0	0	3	3
All:¹										
Under16	4	64	68	785	853	2	67	69	807	876
16-24	11	161	172	1,535	1,707	13	151	164	1,669	1,833
25-34	13	139	152	1,657	1,809	6	131	137	1,639	1,776
35-49	10	157	167	1,857	2,024	9	127	136	1,768	1,904
50-64	10	137	147	1,319	1,466	9	155	164	1,358	1,522
65+	13	107	120	704	824	17	131	148	707	855
Unknown	0	0	0	20	20	0	0	0	22	22
Total	61	765	826	7,877	8,703	56	762	818	7,970	8,788

In tackling the issue of road safety, all PCSPs have implemented educational events aimed at reinforcing the dangers of driving. In total, they have:

How much did we do?

- 112 events / programmes delivered; and
- 9,184 participants

How well did we do?

- 99% (1,028) reporting satisfaction with event;
- 100% (of 7) partners satisfied with event (Armagh, Banbridge & Craigavon Road Safety Awareness events);
- 95% (1900) young people satisfied with the experience (Causeway Coast & Glens RTC event)

Is Anyone Better Off?

- 100% (146) of students improved their awareness, knowledge or understanding of Road Safety Issues by attending the New Driver programme (Mid & East Antrim New Driver Safety); and
- 100% (23) motorists reported increased knowledge of road safety following kids court (Newry Mourne & Down Kids Court).



Six PCSPs invested in Speed Indicator Devices (SIDs). SIDs are a variation of standard vehicle activated signs which can be moved around easily. They flash the current speed limit (e.g. 30, 40), if a vehicle approaches which is exceeding this speed.

How much did we do?

- 133 deployments

How well did we do?

- 100% satisfaction from those requesting the SID deployment (Ards & North Down)

Is Anyone Better Off?

- 100% (13) community areas feel SID will help reduce speeding within their area and work to change the behaviour of drivers (Antrim & Newtownabbey)
- 79% of drivers reducing speed when SID was in place (Causeway Coast & Glens)

Best Practice Examples

Road Safety

Mid & East Antrim PCSP

Project Name: Fatal Road Traffic Collision Reconstruction

Project partners: PSNI, Education Authority Youth Service, NI Fire and Rescue Service, Order of Malta, KM Mullan Funeral Directors

Funded amount: £500.00

Description of project:

To highlight the consequences of dangerous and anti-social driving, Mid Ulster PCSP and partners developed a real-life, real-time, fatal road traffic collision reconstruction involving the PSNI, Fire Service, ambulance provider and a local undertaker. The reconstruction has been put on for youth groups, sports clubs and the young people who participate in the PCSP's youth engagement programmes.

Two young people are asked to play the part of the young driver and the front seat passenger. The reconstruction is played out in real time from the aftermath of the 'crash' and the emergence of the dazed and injured young driver from the damaged car, to the arrival of the police who request the ambulance, which tends to the injured driver. The fire service then arrives on scene and cuts the now deceased passenger out of the car. The reconstruction ends with the passenger being placed in a body bag and moved towards a hearse, with a coffin being placed beside the car. The young driver is breathalysed and arrested.

The partners remain on scene to answer questions from the audience.

The reconstruction has been videoed so that it can be shown to school and youth groups as it has not been possible to perform the reconstruction this year due to current Covid restrictions.

An additional element to the reconstruction is putting the young driver on trial, with young people taking the roles of prosecution and defence and a local barrister playing the part of the judge. This has been played out in Dungannon Courthouse on two occasions.

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How much did we do?

- One Fatal Road Traffic Collision Reconstruction and one video of the reconstruction produced.

How well did we do it?

- 100% of participants rated it as very good/good.

Is anyone better off?

- 100% increased awareness of the impact and consequences of a serious road traffic collision from the participants.

Antrim & Newtownabbey PCSP

Project Name: Primary 7 Road Safe Quiz

Project partners: Newtownabbey Road Safe Committee, PSNI, NIFRS

Funded amount: £150.00

Description of project:

All Northern Ireland Primary Schools were invited to enter their local council heat of the NI Primary School Road Safety Quiz 2020, which was for 1 team of four P7 pupils per school. All heats took place in January and February.

The table quiz covered both road safety and general knowledge questions. This ensures that important road safety awareness is delivered in an interesting way.

The quiz consisted of 7 rounds of 8 questions plus an extra round on road signs. Prizes were given to the top 3 teams at each Heat plus everyone involved took home a road safety certificate. The quiz questions will be available soon so that all pupils can take part in the quiz back in their classroom.

In addition, two teams from each heat progressed to the Northern Ireland Final which will take place in the Glenavon House Hotel, Cookstown on Monday 2 March 2020.

How much did we do?

- **1 event hosted the schools within the Borough at Mossley Mill**

How well did we do?

- **74 participants – including pupils, partners and Councillors**

Is anyone better off?

- **100% of primary 7 pupils that took part in the quiz broadened their knowledge on road safety.**

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Fermanagh & Omagh PCSP

Project Name: Staying Safe on the Roads as we Age

Project partners: South West Age Partnership(SWAP) NIFRS, PSNI, Road Safe NI, Drinkwise Agewell, Easilink, Shopmobility

Funded amount: £3,000.00

Description of project:

In collaboration with the South West Age Partnership two events were held during Positive Ageing Month in October. The topic of safer driving had been identified at a previous Age Friendly conference. The event focused on staying safe on the roads as we age, with input from PSNI Roads Policing, NIFRS and Road Safe NI .One event was held in the Enniskillen area and one in the Omagh area with a total of 103 older people attending the events.

Talks were delivered on a wide range of road safety issues by Constable Trevor Kirke Road Education Officer, Gerry Hughes Road Safe NI and Brian Hetherington NIFRS. Sonya Slevin from Drinkwise Agewell also provided information on drinking responsibly and safe limits.

Practical tests such as reading number plates at the required distance, performing tasks whilst wearing beer goggles, reaction tests etc were carried out in the interactive sessions following the talks.

Informal table discussions were also facilitated with those in attendance getting individual advice from the speakers. Attendees also compiled a list of common problems and issues they face in their everyday driving. The issues identified by the participants provided valuable information to the agencies involved.

Transport was provided to the event for those requiring it and there was representation from across the district.

Stands from a wide range of organisations including SWAP, NIFRS, PSNI, PCSP, Shopmobility, Drinkwise Agewell and Community Transport providers also provided information at the beginning and end of the events.

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How much did we do?

- 2 Information events were held in Enniskillen on 15 October and in Omagh on 24 October; and
- 103 participants.

How well did we do?

- 94% (81 of 89 surveyed) reported satisfaction with the information provided

Is anyone better off?

- 100% (89 surveyed) reported increased awareness of road safety and older driving



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Newry Mourne & Down PCSP

Project Name: The Paulie Project

Project partners: PSNI, PCSP, Road Safe NI (Newry, Mourne & Down Committee)

Funded amount: £10,000.00

Description of project:

Newry, Mourne & Down PCSP supported the production of The Paulie Project, a short documentary which tells the story of families from their District who have been impacted by losing loved ones to Road Traffic Collisions on our roads. The documentary allows families to describe in detail how such a tragedy impacts their lives. The local emergency services were also involved in the documentary describing the impact of their response to RTCs.

When the documentary was complete, the PCSP arranged a public launch event in Newry Omniplex to show the film on the cinema screen - this was attended by over 250 people. Further public screenings of the documentary have taken place across the District and the documentary will also be available to be shown in schools. Some screenings had to be cancelled due to the onset of the Covid-19 pandemic.

Full Documentary

Two shorter clips

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How much did we do?

- **4 Public events**
- **Launch Event in Newry – 29 January 2020**
- **Public Screenings**
 - Newry - March 4 @ 4.00pm
 - Newry - 4 March @ 6.00pm
 - Downpatrick - 9 March
- **1 Online Launch event – 11 June 2020**

How well did we do?

- **400 people attended public event**
- **Launch Event in Newry – 250 people**
- **Public Screenings:**
 - Newry March 4th – 40 people
 - Newry 4th March – 60 people
 - Downpatrick 9th March – 50 people
- **67,000 views of the documentary and social media clips online (by November 2020)**

Is anyone better off?

- **400 people attending the public events reported increased knowledge of road safety**

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Road Safe NI Newry, Mourne and Down Committee with Chairperson Newry, Mourne and Down Council, Councillor Charlie Casey and Frank Mitchell Ambassador Road Safe NI at the launch of the Paulie Project. L-R Tony McKeown, Claire Loughran (PCSP Officer NMDDC), Monica Heaney, Lilian McKeivitt, Ciara Sands, Chairperson Newry, Mourne and Down Council, Councillor Charlie Casey, Sgt. Ryan Duffy (PSNI), Nicola Cooke, Martina Flynn (Safer Communities and Good Relations Manager NMDDC), Rita Bentley, Patricia O’Neill, Marian Magill and Frank Mitchell Ambassador Road Safe NI.

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Hate Crime

Between 2005/06 and 2015/16 sectarian incidents accounted for the largest number of incidents recorded in any of the hate motivation strands. In 2016/17 the number of sectarian incidents was exceeded by the number of racist incidents for the first time and this has remained the case since then. Sectarian crimes have accounted for the largest number of crimes recorded in any of the hate motivation strands with the exception of 2017/18 and 2018/19 when higher numbers of racist crimes were recorded. Table 12 below shows the number of incidents and crimes with a hate motivation, 2004/05 to 2019/20. Figure 9 Trends in racist motivated incidents and crimes, 2004/05 to 2019/20.⁸

Table 12 - Number of incidents and crimes with a hate motivation, 2004/05 to 2019/20

	Racist		Homophobic		Sectarian		Faith/Religion ¹		Disability ¹		Transphobic ¹	
	Incident	Crime	Incident	Crime	Incident	Crime	Incident	Crime	Incident	Crime	Incident	Crime
2004/05	813	633	196	151	--	--	--	--	--	--	--	--
2005/06	936	746	220	148	1,701	1,469	70	78	70	38	--	--
2006/07	1,047	861	155	117	1,695	1,217	136	120	48	26	32	14
2007/08	976	757	160	114	1,584	1,056	68	621	49	421	7	4
2008/09	990	771	179	134	1,595	1,017	46	35	44	28	10	2
2009/10	1,034	711	175	112	1,840	1,264	32	16	58	40	14	4
2010/11	842	531	211	137	1,437	1,000	24	12	38	29	22	8
2011/12	694	458	201	121	1,344	885	15	6	33	15	4	3
2012/13	748	470	246	149	1,372	889	28	12	74	35	15	6
2013/14	976	688	28P	179	1,284	961	33	16	107	66	23	8
2014/15	1,336	916	334	209	1,517	1,041	84	29	138	74	21	8
2015/16	1,215	851	343	210	1,352	1,002	59	25	134	74	19	12
2016/17	1,044	654	279	162	995	694	65	34	112	60	20	12
2017/18	1,025	609	267	163	879	576	90	40	101	48	38	17
2018/19	1,124	699	281	201	865	622	56	23	100	53	33	12
2019/20	936	626	272	195	888	640	41	15	99	72	64	34

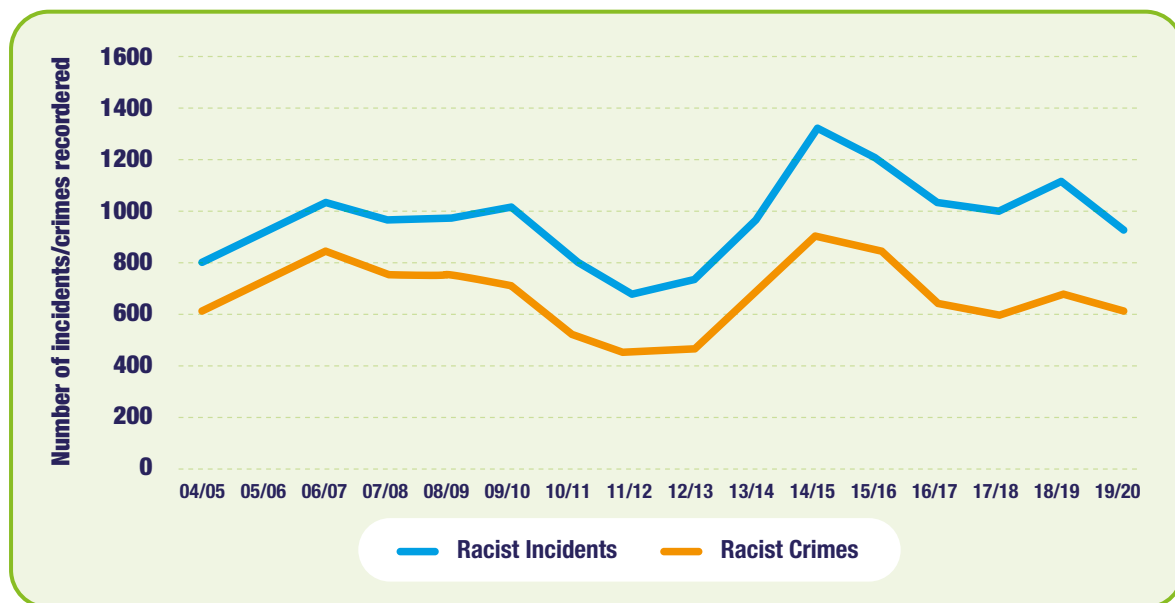
¹ In 2009/10 improvements were made to the data quality assurance process for incidents and crimes with a faith/religion, disability and transphobic motivation. Data for these motivations prior to 2009/10 should be regarded with caution.

⁸ PSNI Statistics - Trends in Hate Motivated Incidents and Crimes Recorded by the Police in Northern Ireland 2004/05 to 2019/20



Implementation of the Key Strategic Priorities

Figure 9 - Trends in racist motivated incidents and crimes, 2004/05 to 2019/20



During 2019/20 five PCSPs delivered initiatives to address Hate Crime within their areas. **Ards & North Down PCSP** held 35 awareness raising events, **Belfast PCSPs and DPCSPs** held 43 events and meetings with over 400 participants. **Derry & Strabane PCSP** held 2 awareness raising events and **Newry Mourne & Down PCSP** ran a “Beg to Differ” campaign alongside 2 programmes. **Mid & East Antrim PCSP** ran an Inter-Ethnic Forum supported over 2,500 people. Collectively these five PCSPs:

How much did we do?

- 84 events / programmes supported
- 3155 participants

How well did we do?

- 100% partners reporting satisfaction (Belfast PCSP Addressing Hate Crime)
- 100% clients satisfied (Mid & East Antrim Inter-Ethnic Forum)
- 100% (18) satisfied with event (Newry Mourne & Down Young Peoples Awareness Raising)

Is anyone better off?

- 100% increase knowledge in street begging issues (Newry Mourne & Down “Beg to Differ” Campaign)
- 100% (66) attendees greater appreciation of cultural diversity within our borough
- 100% (66) increased awareness of initiatives to address hate crime (Ards & North Down Awareness Raising)
- 100% (65) increase knowledge in hate crime (Derry & Strabane Awareness Raising)

Best Practice Examples

Hate Crime

Newry Mourne & Down PCSP

Project Name: Syrian Awareness Event

Project partners: PSNI, NIFRS, NIHE, SHSCT, NIPB, EA, NMDDC

Funded amount: £975

Description of project:

An awareness raising event for Syrian families to support and promote cultural diversity and to continue to facilitate development of relationships with the community.

The event took place in Warrenpoint in April 2020 and was attended by a number of local Syrian families. The families advised that the event helped them with integration into the local community and allowed for the development of relationships and local indigenous communities that would not have happened otherwise.

The event focused on a celebration of Syrian culture and was also attended by a number of other statutory partners (including the PSNI, Housing Executive and Southern Health & Social Care Trust) who availed of the opportunity to raise awareness of their services.

How Much Did We Do?

- **1 awareness raising event**

How Well Did We Do?

- **100% of 15 participants reported being satisfied with the programme interventions**

Is Anyone Better Off?

- **100% of 15 participants report changed behaviours as a result of the programme.**

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Business Crime

Business Crime remains a focus for some PCSP areas. Whilst statistics for business crime are not available, the following are key outcomes from the 2019 Business Crime Survey:⁹

- Concerns of Crime - Four categories accounted for three-fifths (62.5%) of crimes that businesses are concerned about; namely theft by customers or by someone unknown, assaults & threats, burglary/attempted burglary and vandalism & deliberate damage. Of 60 respondents, 46 noted that they had experienced business crime within the last 12 months.
- Additional Security Measures - The most popular security measures implemented after crimes were staff training (15 out of 37) and CCTV (12). Additionally, 9 respondents changed the layout of their store to make high value items less accessible and 8 respondents obtained advice from the police.
- Experience of Business Crime - The majority (30 out of 43) of respondents reported theft by customers or someone unknown as a crime they had experienced in the last 12 months. Vandalism & deliberate damage were also reported by 14 respondents, while assaults & threats were reported by 10 respondents.

Respondents were asked what types of business crime(s) they had experienced in the last 12 months. Figure 10 below details respondents' answers.

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Implementation of the Key Strategic Priorities

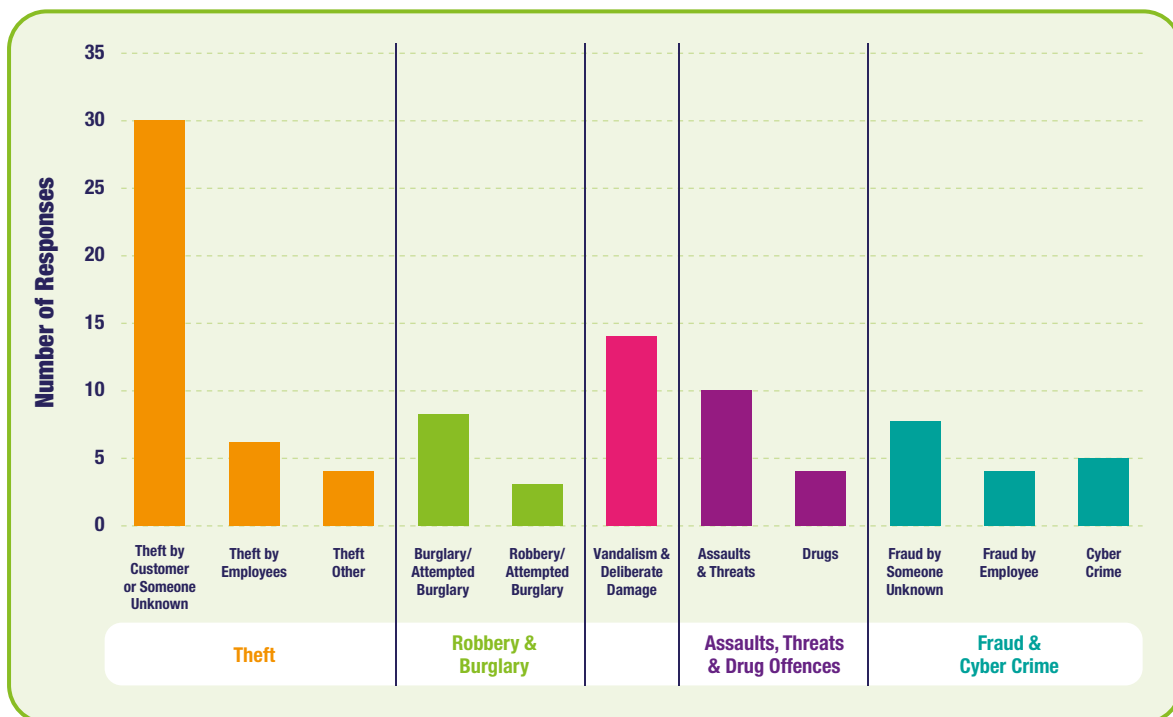
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9 Business Crime Partnership - Findings from the 2019 Business Crime Survey

Figure 10 - What crime(s) has your business experienced?



During 2019/20 4 PCSPs delivered direct initiatives towards addressing Business Crime. **Armagh, Banbridge & Craigavon PCSP** delivered a Crime Prevention event, attended by 4,920 people, **Derry & Strabane PCSP** funded the use of CCTV cameras within their city centre and **Lisburn & Castlereagh PCSP** ran initiatives and updates to 60 businesses across their borough. **Mid Ulster PCSP** ran a very successful business cybercrime event. (Detailed below).

Best Practice Examples

Business Crime

Mid Ulster PCSP

Project Name: Business Cyber Crime

Project partners: PSNI/PCSP/ULSTER BANK

Funded amount: £250

Description of project:

This event was organised to raise awareness of fraud and cybercrime and to help local business protect themselves against both.

Sessions were delivered by PSNI CyberCrime Unit and Ulster Bank staff.

The workshop included awareness and guidance to help businesses and organisations improve online security and protect against cyber threats. This included technical measures to put in place to protect your business against the most common internet threats.

One of the key messages delivered is that prevention really is better than cure.

How much did we do?

- One event was held in Cookstown on 28 November 2019
- 20 businesses in attendance.

How well did we do?

- 40 people attended this event.
- Over 100% increase from previous year's event.

Is anyone better off?

- 100% found the event beneficial.
- 85% said the event had greatly increased their awareness of cybercrime.

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5.4 Strategic Priority 3 – to support community confidence in policing

Strategic Priority 3 aims to improve confidence in policing through;

- the monitoring police performance at Policing Committees, ensuring policing reflects priorities within communities and that they are meeting objectives set out in the Northern Ireland Policing Plan and Local Policing Plans;
- supporting engagement between PSNI and local communities, with an importance on targeting children, young people, at risk and disadvantaged communities; and
- building confidence in the rule of law by embedding a culture of lawfulness.

5.4.1 Policing Committees

In line with Section 21 of the Justice Act (NI) 2011, Policing Committees should:

- provide views to a relevant district commander and to the Policing Board on any matter concerning the policing of the district;
- to monitor the performance of the police in carrying out –
 - the policing plan in relation to the district; and
 - the local policing plan applying to the district or any part of the district;
- to make arrangements for obtaining the co-operation of the public with the police in preventing crime and enhancing community safety in the district.

Throughout 2019/20 PCSPs continued to monitor local police performances through policing committees. In total there were **63** private policing committees held, across all districts. PCSPs monitor performance against 5 measures within the Northern Ireland Policing Plan. They are:

Measure 1.1.3 Increase confidence in policing in areas where it was identified as being lower through initiatives in collaboration with local communities, partner agencies and PCSPs;

Measure 1.1.4 Increase young people's confidence in policing in areas where it was identified as being lower through initiatives carried out in collaboration with local communities, partner agencies and PCSPs;

- Measure 2.1.1** Improve service to the most vulnerable across PSNI policing districts through the implementation of support hubs in collaboration with PCSPs and other partners;
-
- Measure 2.1.4** Demonstrate an effective contribution in addressing anti-social behaviour particularly in areas of high deprivation and hot spot areas in collaboration with PCSPs and relevant others within the community; and
-
- Measure 3.3.2** Demonstrate an effective contribution to the elimination of Paramilitarism in Northern Ireland in collaboration with partner agencies, local communities and PCSPs through co-design of programmes and interventions.
-
- Measure 1.1.3** **Increase confidence in policing in areas where it was identified as being lower through initiatives in collaboration with local communities, partner agencies and PCSPs;**
-

East Belfast DPCSP supported a project with the Polish Community Association. The project facilitated a cross community Family Fun Day organised by the Polish Community Association in conjunction with Willowfield Parish Community Association (attached to Willowfield Parish Church). The event allowed for a relaxed atmosphere for both communities to mix along with the local Neighbourhood Policing Team (NPT) establishing new relationships. As a result:

- **150 residents attended;**
- **100% of residents more likely to engage with PSNI;**
- **100% of residents more likely to report crime; and**
- **100% of residents with increased confidence in police.**

West Belfast DPCSP awarded a small grant to The Colin Neighbourhood Partnership. The Colin Community Safety Forum provided community safety training for example “Off sales safety / age awareness training”, also Community Safety Youth Workshops and a poster campaign highlighting underage drinking. The group stated that PSNI input had been highly valued. As a result:

- **17 sessions were delivered to over 600 young people and adults;**
- **72% of participants more likely to engage with PSNI**
- **69% more likely to report crime**
- **66% increased confidence in police.**

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Derry & Strabane PCSP attended and supported **79** locally based Community Safety Forums/Teams. The Community Safety Forums/Teams are operational in Outer North (Ballyarnett DEA), Outer West (Foyleside DEA), Triax (The Moor DEA), Waterside, St Columb's Park and Top of the Hill (Waterside DEA) and Strathfoyle/Maydown (Faughan DEA). The Forums/Teams were attended by PSNI Neighbourhood Officers, Community Safety Wardens, Education Authority Youth Officers, NIHE Patch Officers, Housing Association representatives, Council officers, residents, community organisations, PCSP and elected members. The Forums/Teams dealt with local issues enabling the PCSP Policing Committee to be more strategic, they were central to increasing confidence in policing and providing local solutions to local issues.

Fermanagh & Omagh PCSP rolled out its Participatory Budgeting initiative "Community Cash" within the district to support community and police engagement. Community voting events were held across areas where confidence in police was extremely low. **85** entries for projects were received and voted for by the Communities at events with Police in attendance. As a result:

- **5 Community events were held with 600 participants;**

Of the **169** surveyed:

- **33% agreed or strongly agreed that they were confident in the ability of the police to tackle crime in their area**
- **29% agreed or strongly agreed that they were more likely to engage with police as a result of the event**

Measure 1.1.4 **Increase young people's confidence in policing in areas where it was identified as being lower through initiatives carried out in collaboration with local communities, partner agencies and PCSPs;**

Antrim & Newtownabbey PCSP funded **9** "Pizza with the Peelers" events. An initiative which sees the PSNI get to know and engage with younger people in communities over a slice of pizza. In total:

- **9 "Pizza with the Peelers" events were held with 104 participants;**
- **100% of participants more likely to engage with Police following event**
- **100% of participants reported increased confidence in Police following event**

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East Belfast DPCSP awarded a small grant to Cregagh Wanderers Youth Football Club. For the delivery of a midnight soccer programme for young people aged 13-17 years old in the East Belfast area. The programme was designed to have a good relations emphasis, including football sessions, educational workshops and a cross-community friendly tournament to conclude the project. 45 young people took part in weekly football sessions and bi-weekly educational workshops and a cross community football tournament. Workshops looked at sectarianism, crime, ASB and the PSNI. As a result:

- **45 young people participated;**
- **78% of participants now more likely to engage with police,**
- **78% of participants more likely to report a crime**
- **78% of participants increased confidence in the police**

In 2019, Kilkeel saw a significant increase in Anti-Social Behaviour. To help address this **Newry PCSP** hosted “It’s a knockout”, an engagement event between the local community and PSNI. The event drew together various youth and sports groups and was a stepping stone to building relationships with each other and statutory agencies. It served to increase confidence in PSNI among the participants, which drew the community together, helped build relationships and encouraged positive interaction with staff from statutory agencies. The participants were all aged 11-14 and came from local youth groups, Boys Brigade, soccer and football clubs and cultural associations. Many of the young people who took part came from outlying areas to Kilkeel so the event was an opportunity to also address social isolation and bring young people together in a safe yet fun environment. A number of successful projects have subsequently been delivered as a result of this initial interaction. In terms of reported achievements:

- **80 young people participated;**
- **100% of youth leaders recorded satisfaction with the event; and**
- **100% of participants reported increased confidence in Police following the event.**

Measure 2.1.1 **Improve service to the most vulnerable across PSNI policing districts through the implementation of support hubs in collaboration with PCSPs and other partners;**

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Support hubs are designed to help vulnerable people get access to the right support, at the right time, from the right organisation in their local area. The hubs can help people who may be experiencing a range of problems. This can include being a victim of ongoing antisocial behaviour or crime. There is no lead agency for each support hub but the PCSP manager or team is usually involved in coordinating support hub meetings. Other organisations involved can include:



- PSNI
- Health and Social Care Trust
- Local Council
- Northern Ireland Housing Executive
- Youth Justice Agency
- Probation Board for NI
- Education Authority
- Northern Ireland Ambulance Service
- Northern Ireland Fire and Rescue Service

During 2019/20 significant progress was made in implementing Support Hubs across all districts and they are now operational in ten District Council areas. The latest ones are Lisburn and Castlereagh, Armagh, Banbridge and Craigavon who held their first operational meeting in December 2019.

PCSPs have facilitated in excess of;

- **75 Support Hubs meetings, dealing with over 179 referrals.**

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Case Study One

Male 11 yrs old. Repeat missing person reports, repeat victim of assaults, suspect in assaults, Criminal damage, ASB

Nature of concern:

Police were regularly engaged with this young boy and his mother. There was also another younger sibling in the home. In the year prior to admission to the Support Hub there were 27 occurrences.

He had been missing on several occasions and had usually gone to the town. Mum reported that he was coming back with money. When asked where he got it from he said that he stole from shops and sold the items. The Police officer knew that was not true and concerned where the money was coming from.

Mum was concerned that he was hanging around with street drinkers. Mum also concerned possible drug and alcohol abuse and found lighter fuel in his possessions. He admitted to being scared that “he was going to be killed by a boy”.

He was showing aggression both inside and outside the home.

Mum was losing family support as a result of his behaviour and they were no longer willing to give her a break.

Police officer agreed to make referral to Woman’s Aid for Mum.

He was attending Extern as recommended by Social Services but this was stopped as he was considered a risk to others in attendance.

Actions taken following admission to the Support Hub:

Information sharing commenced with Children’s services and his social worker. Social worker details and contact number were added to his flags on Police system so that officer would be able to make contact when dealing with the boy and his family, if required.

WHSCCT shared his care plan with Police, which included an alternative address that he could be brought to if there were difficulties within the home and this was flagged to officers.

Police sent comprehensive debriefs to key workers following all incidents, usually the following day.

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It was identified by social worker that this boy was crying out for a male role model (dad died by suicide a couple of years previous). A request was made to Youth Justice Agency to engage on a voluntary basis and to allocate a male key worker which they did.

The family began weekly therapy with Child and Adolescent mental health services.

EANI checked re educational psychologist assessment – he was due to commence secondary school.

It was disclosed that he had an acquired brain injury as a result of meningitis as a child.

He commenced kick boxing classes and engaged with CAMHS, Daisy project (Alcohol and drug), and Youth Life (bereavement).

He appeared unaware of dangers and risks in community.

He made disclosure to Social Worker for which a male was arrested for: Engaging in a sexual act in the presence of a child, causing a child to watch a sexual act and child abduction.

Ongoing issues continued at home with Mum and the younger sibling, reported assaults and in community with reports of criminal damage.

New associates linked on Police system to develop a picture of associations and identify potential related risks.

Referred to EXTERN summer camp – behaviour in the home deteriorated, Mum self-reported slapping him in the face. Time out provided to the young person by WHSCT to give mum a break

He was using sexualised language at home and school reported same, referral made to psychologist. Multi-agency meeting arranged at school re multiple issues and plan put in place with risk assessment.

Suspected as being involved in arson – NIFRS involved on Hub and they visited him to complete a fire safety talk.

Mum got to stage where she could no longer cope and consideration was given to him going to residential care. Single point of contact from Police for the Children's home was fully appraised to enable him to engage from outset. (Police advised WHSCT that this would not be a good move for this boy due to others in the Home, and it would likely have a very negative impact on him)

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Current situation:

In early 2019 he was showing pornographic images to other pupils at school. Case trained officer was asked to visit school to deliver internet safety to the school.

A foster placement was found for him and he settled very well. The foster parent was someone he already knew through his interactions with Social Services.

He continued to attend school.

Engagement with a male worker in YJA was going well.

Continuing engagement with CAMHS.

His involvement with the Support Hub ended November 19.

Agencies involved:

PSNI – Support Hub /YDO/NPT/Child abuse /Case training officer/Children’s home SPOC; Social Services; YJA; EANI; NIFRS; Extern; Child and adolescent mental health; Daisy; Youth Life

Statistics:

2017 year prior to admission – 27 calls

2018 – 38 calls

2019 – 2 calls

2020 - 1 call

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Case Study Two

Background:

Female 49, single, lives alone.

Previous victim of Domestic Violence (2012-14). No contact with partner since 2014.

Housing – NIHE property, neat & tidy, but very unhappy where she lives

NIHE - Recent referral; previous interactions ref alcohol misuse

Health – Alcohol issues, History of depression, Arrested under Mental health legislation 2019; suicidal tendencies.

Emergency Services History:

PSNI - 2017- 18 - 63 calls; 2018-19 – 140 calls – Issued with CRD (wasting police time- Sept 19)

NIAS – Jan 2019 – Arrested under Mental health legislation.

25 calls since Jan 19; 22Dec – suicidal/alcohol issues.

Missing person – 2 records- leaves hospital prior to assessment.

January 2020

Had abstained from alcohol and there were no calls to Police. However resumed drinking Dec 19 but now recurring calls to Out of Hours GP and PSNI have begun. Very distressed when calls police, calms down after visit.

February 2020

No Calls to Emergency services in last month.

30 Jan 20 – has not contacted GP. Still misusing alcohol

Extern – consented to referral. Completed.

Housing – Housing transfer form completed. On Housing list.

March 2020

Continues to be on transfer list, wants re-housed.

PSNI/NIAS – report no calls to either service.

No further concerns at present remove from agenda.

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Customer Feedback

Service users:

"With Police and my mental health workers speaking to each other they all understand how each other can help me to get well"

"I know things would be a lot worse for me now if I had not been on the (Support) Hub"

"Through the work of the PSNI and the Support Hub I now manage my addictions and my family has been given a second chance"

Emergency Department Consultant, Altnagelvin Area Hospital:

"Excellent collaborative approach to help the most vulnerable in our community. Through intra-agency communication we have been able to develop care plans to maximise patient care for those that attend ED and are known to the Support Hub."

Area Manager, Youth Justice Agency

"In relation to young people being at risk of paramilitary attack/ influence, it is worth noting that none of the young persons referred to the Support Hub did consequently suffer a paramilitary attack."

WHSCT Social Work (16+)

"I have found the Support Hub very helpful. It has particularly been helpful as PSNI is able to share information around incidents which is very valuable in supporting the Social Worker assess young people's needs at any given time and this supports safety plans to reduce risk. It is very important to have a direct contact with a member of PSNI. It has been outstanding in breaking down the barriers between PSNI and young people and promotes inter agency work which reflects a high standard of collaborative working."

NI Audit Office - Mental Health and the Criminal Justice System (May 2019)

Detail: "Support Hubs will be established in each local government area, bringing together key professionals from justice and health organisations to share information about vulnerable individuals who present repeatedly to organisations in need of help."

Expected Benefits: The Hubs will be able to support early interventions to direct people away from the justice system towards other statutory and voluntary organisations who can provide the individual with support to improve their circumstances".

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NI Audit Office - Making Partnerships Work (A good practice guide for public bodies) (April 2019)

“Partnership activities in government are not new. Public officials from different organisations work across departmental boundaries to deliver government services; collaborate in the development of policy; and exchange information and professional expertise. Regardless of the size or nature of the collaboration, operating across traditional departmental boundaries can pose challenges, however they often provide innovative solutions to difficult issues, enabling local communities to interact with public services. The case study sets out an example of how Policing and Community Safety Partnerships (PCSPs) have helped develop Support Hubs, also known as Concern Hubs, which formalise collaborative working amongst statutory agencies at a local level, sharing information to allow them to work with vulnerable individuals to improve their circumstances. This is a good example of how a collaborative approach can produce successful outcomes which cannot necessarily be achieved through one public service body.”

Measure 2.1.4 Demonstrate an effective contribution in addressing anti-social behaviour particularly in areas of high deprivation and hot spot areas in collaboration with PCSPs and relevant others within the community; and

In seeking to address areas with lower confidence in policing **North Belfast DPCSP** through their Small Grants scheme delivered an intervention and prevention project with PSNI to the Star Neighbourhood Centre. This project involved working with young men living in the Greater New Lodge area aged 13-16. The project aimed to raise awareness of the consequences of engaging in Anti-Social Behaviour and the impact it has on their future. As a result:

- **12 working group sessions were held with 10 young people and their families;**
- **10 young people completed an OCN in Young People and Youth Justice and Understanding Peer Pressure;**
- **100% of participants more likely to engage with PSNI**
- **80% more likely to report crime**
- **100% increased confidence in the police**

Ards & North Down PCSP awarded a small grant aimed at addressing ASB and confidence in policing through engagement with PSNI. “Game Locker” delivered 5 sessions with young people using a company called Game Locker to engage with young people in Rathgill and Kilcooley through gaming.

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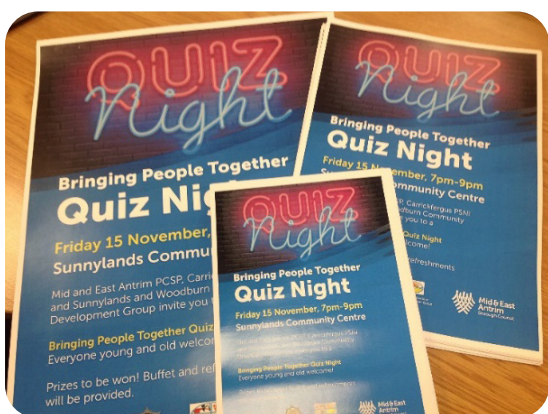
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- **219 young people participated**
- **100% young people were satisfied with the programme**
- **80% young people increased confidence in the police**

To address issues with ASB in relation to illegal use of scramblers and quads around the 'black path' system in Craigavon **Armagh Banbridge & Craigavon PCSP** funded a Motorbike Awareness Programme (MAP). MAP is an educational project for young people aged 13 to 17 to teach motorcycle safety and to channel their interest in a positive way. The programme included a combination of study sessions and practical sessions teaching both bike safety and riding skills. Participants also left the course with Certification in Emergency First Aid at Work, a Motor Cycle Union of Ireland Marshal certificate, Basic Maintenance Skills and Basic Riding Skills – all facilitated by Cornerstone Off-Road Motorcycle Academy. The programme involved partnership working between the PCSP, DOJ, DfC, Council Sports Development, Ulster Grand Prix and PSNI. As a result;

- **12 workshops / activities and celebration event held**
- **11 young people completed the programme**
- **7 participants and 5 partners completed the questionnaire:**
- **100% (12) of participants and partners were satisfied with the activities**
- **100% (7) of participants have engaged in more positive activities and none have come to attention of PSNI and are now peer mentors on the 2nd MAP funded through Peace IV.**
- **86% (6 out of 7) are happier engaging with PSNI**



Following large groups of young people hanging around in Carrickfergus and frightening local elderly residents, the **Mid and East Antrim PCSP** brought the issue to their Anti-Social Behaviour Working Group. The working group, which brings together statutory and community organisations to discuss ASB hotspot areas and issues and work together to come up with local solutions,

discussed this issue and the PSNI suggested holding an Intergenerational project with the young people involved in the ASB and local older residents. The PCSP funded an Intergenerational Quiz Night.

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- **35 local people attended the Quiz night event and prizes were donated by local businesses.**
- **100% of attendees satisfied with event**
- **84% of local residents more likely to engage with the PSNI after taking part in the quiz**

Measure 3.3.2 Demonstrate an effective contribution to the elimination of Paramilitarism in Northern Ireland in collaboration with partner agencies, local communities and PCSPs through co-design of programmes and interventions.

Whilst it is recognised that this can be a contentious intervention area, PCSPs have utilised key partnership working, particularly with the PSNI, to deliver initiatives that focus on deterring individuals and particularly young people from engaging in or supporting paramilitary activity.

Banjaxed, a hard hitting play about the dangers posed to children from paramilitaries and criminal gangs was rolled out by all PCSPs with a total of;

- **44 performances delivered in almost 40 venues to over 4,000 predominantly young people;**
- **903 (86%) attendees felt this was a good way to learn, with**
- **636 (54%) stating they were much more aware of the issues and risks for young people.**

PCSPs continued to deliver a number of projects in relation to antisocial behaviour, youth diversionary work and drugs and alcohol. This included a number of awareness raising campaigns such as “Drug dealers don’t care” and “Crimestoppers”, all contributing to embedding a culture of lawfulness.

The new PCSP Recognition Awards held in May 2019 gave an opportunity for PCSPs to submit an entry for the “Award for contribution to embedding a culture of lawfulness”. In total 4 PCSPs submitted an entry in this category, 2 were shortlisted with Derry & Strabane winning the award for their production of the short film “Recruited”.

PCSP specific initiatives, delivered over this period, which focus on building community confidence in the rule of law and embedding a culture of lawfulness have included:

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- Following the success of the production of “Recruited” by Derry & Strabane PCSP during 2017/18 implementation year, Armagh, Banbridge and Craigavon (ABC) PCSP hosted an evening for teachers and students from Brownlow College in Craigavon IMAXX where they ran the “Recruited” film, followed by a number of the Fearless.Org adverts and talked to the students about how to make use of this service. This followed with a Q&A panel including Youth Justice Agency and PSNI and 91% of the students stated the event had discouraged them from becoming involved in criminality or with paramilitaries.
- **Antrim & Newtownabbey PCSP** delivered;
 - **10 performances of “Recruited” to 1000 participants;**
 - **As a result 87% agreed or strongly agreed that the performance made them more aware of the risks of taking alcohol or drugs; and**
 - **91% agreed or strongly agreed that after watching the show they were more likely to think about the consequences of their decisions/actions.**
- **Antrim & Newtownabbey PCSP** also delivered;
 - **37 workshops with young people in schools on Drug & Substance misuse;**
 - **Over 900 people engaged and as a result;**
 - **100% of participants are more aware of the impact of drug misuse and dealing.**
- **Ards & North Down PCSP** has been delivering a number of projects through a small grants programme to “embed a culture of lawfulness”. To date;
 - **10 programmes, with over 3000 participants have resulted in;**
 - **100% increased confidence/knowledge in the rule of law.**
- **Belfast PCSP** is in the planning stages of a project entitled “Conversation Piece”. This project will seek to engage young people across the city in conversations about confidence in policing and embedding a culture of lawfulness. Extern NI was commissioned in October and will roll out trial sessions early 2020. This project will continue into the 2020/21 financial year when an evaluation will take place to consider further work in this area.
- **Belfast PCSP and DPCSPs** issued a number of small grants for projects to increase confidence in policing;
 - **45 programmes were delivered; with**
 - **Participants whose confidence in police increased as a result of a project range between 78% and 100%.**

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- **Fermanagh & Omagh PCSP** sought to use Participatory Budgeting events to fund projects that would aim to increase confidence in policing. The groups were asked to deliver programmes to support community and police engagement and where relevant Fresh Start principles will be integrated.
 - **5 Participatory events were held;**
 - **600 people attended across the 5 events and voted for programmes in their own communities;**
 - **Of those surveyed at the event, an average of 43% agreed or strongly agreed they were confident in the ability of the police to tackle crime in their area.**

Whilst this might seem low, it should be noted the communities where the events were held would have extremely low confidence in police. Therefore, it is hoped by continuing to run these type of events a rise in confidence will be seen.

Lisburn & Castlereagh PCSP funds the Youth Council “Youth Matters”. Developed in 2017 **Youth Matters** represents the voices of young people aged 16-21 across the Lisburn & Castlereagh City Council area. The Youth Council enables young people to engage with key decision makers, have their say on local issues, meet new friends and be a representative voice for young people in their area. Youth Council Members are involved in influencing a range of council events and programmes and have the opportunity to undertake accredited training to grow and develop their skills and boost their confidence in representing young people’s views and opinions. During 2019/20 Youth Matters:

- **20 Training and Development Programmes were delivered with 89 participants;**
- **12 new skills acquired; and**
- **100% of participants reported increased knowledge of the effects of organised crime.**
- **17 Engagement events with communities with 511 participants;**
- **100% of participants were satisfied with the events; and**
- **100% of participants with increased knowledge of the effects of organised crime.**

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Mid Ulster PCSP worked with Cuann Mhuire, Breakthru and Cookstown PSNI Neighbourhood Policing Team to raise awareness, amongst vulnerable young people, of the impact that problem gambling has on the individual, family and society. Cuann Mhuire delivered counselling and gambling addiction awareness raising sessions. Breakthru delivered counselling, schools awareness sessions and worked with participants to design a leaflet about gambling and how and where to access support. The PSNI's focus was on how gambling addiction can lead to criminality, the legalities in relation to gambling and gaming machines and an emphasis on the illegal proceeds of gambling which funds organised crime gangs. As a result of this activity, the project reported;

- **39 Participants;**
- **100% of participants rated the project as good or very good; and**
- **100% of participants had increased awareness of problem gambling and support services available.**

Ards & North Down PCSP supported a small grant delivered by PSNI aimed at increasing confidence in policing and the rule of law. "Building Stronger Citizens" was a 4 session programme working with year 8 students transitioning from primary to secondary school ending with a day away at Ganaway. The programme allowed engagement with PSNI, supported the building of confidence in police and making the right choices. Also highlighted the consequences of criminal activity.

As a result of this initiative, the project reported;

- **460 participants;**
- **100% young people satisfied with the programme; and**
- **100% increased confidence in the rule of law.**

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Neighbourhood Watch Schemes - Northern Ireland

Neighbourhood Watch is an initiative which offers communities the opportunity to influence the safety of their neighbourhood and to reduce the fear of crime and anti-social behaviour in their areas. PCSPs tend to report achievements of NWSs under Strategic Priority 3 as it requires key engagement with the PSNI.

Neighbourhood Watch is one of the largest and most well-known crime prevention initiatives. The scheme also encourages people to be a good neighbour and helps to bring communities closer together. Neighbourhood Watch is a method of developing close liaison between households in a neighbourhood, the local police and other relevant agencies.

PCSPs manage their local Neighbourhood watch schemes and during 2019/20 collectively they facilitated over 44 coordinator meetings.

Across all districts there are:

- **787 Neighbourhood Watch Schemes;**
- **Covering over 34,000 households; with**
- **1081 Coordinators.**

A sample of results from NHW surveys across all PCSPs

- **100% NHW CoOrdinators feel supported in delivering their role (Antrim & Newtownabbey and Newry, Mourne & Down)**
- **100% NHW volunteers who believe their area is safer as a result of the scheme (Ards & North Down)**
- **94% felt NHW reduced fear of crime (Armagh, Banbridge & Craigavon)**
- **100% (of 28 surveyed) more likely to engage with PSNI about issues in their areas (Derry & Strabane)**
- **87% were either satisfied or very satisfied with the way police deals with crime in their area (Fermanagh & Omagh)**

Causeway Coast & Glens PCSP held its annual Neighbourhood Watch conference in the Royal Court Hotel, Portrush on September 26th. This year's event recognised a number of people who have dedicated years of voluntary service.

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Guest speakers at the event included the Crimestoppers manager who highlighted the role it plays and a representative from PSNI cybercrime unit who spoke about how criminals operate online, how to recognise cyber security weaknesses and how to spot a scam.

Opening the event, the Chair of Causeway Coast and Glens PCSP said: “Neighbourhood Watch is an important initiative that delivers greater vigilance in communities and helps residents to protect themselves, their homes and their properties. It is of huge benefit to our elderly neighbours, helping to reduce their fear of crime while increasing community spirit. It is open to everyone and is simple to join and I would encourage you to spread the word and hopefully inspire further schemes throughout the Borough.”

Speaking at the conference PSNI Chief Inspector said “Neighbourhood Watch schemes play a vital role across the Causeway Coast and Glens area. They create a greater sense of community and help to reduce crime and anti-social behaviour. It is great to see so many residents taking an active part in tackling local issues and building relationships with local officers.”

During the event, 31 Neighbourhood Watch Coordinators were recognised for their outstanding contribution and service to the Neighbourhood Watch programme. Volunteers with over 5 and over 10 years of service were presented with a range of awards including certificates of appreciation.

The PCSP Chair added: “Neighbourhood Watch Coordinators are dedicated community members who volunteer their time to support their schemes by attending meetings, passing on crime prevention information and delivering newsletters. Without them, the Neighbourhood Watch network would simply not exist. This dedication and community spirit has contributed to increased vigilance and crime prevention practices which we hope will help ensure Causeway Coast and Glens remains one of the safest areas to live, work and visit.”

- **75% of 53 respondent adopted crime prevention advice provided through NHW network**
- **75% of 53 respondents expressed they had been able to voice concerns and opinions on Policing and Community safety through the network**

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5.5 Summary of Implementation

This report highlights the diversity and breadth of initiatives and interventions delivered by PCSPs in 2019/20. It is evident that they have demonstrated truly innovative approaches to tackling crime and building confidence in the PSNI and in the rule of law. Best practice examples included in the report highlight the level of achievements that have been gained through relatively small levels of funding.

It is also evident that PCSPs have embraced and enhanced true partnership working to deliver solutions to 'hard to reach' communities and in relation to issues that have traditionally been sensitive or contentious.

There has also been a high level of best practice sharing which has resulted in initiatives being rolled out across other PCSPs. It is evident from the outcomes achieved in projects, initiatives and events that the PCSPs are delivering and making a difference to policing and community safety issues across Northern Ireland.

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PCSP Role and Contact Details

What are PCSPs?

Policing and Community Safety Partnerships (PCSPs) are local bodies made up of Councillors and independent people from each council area who work alongside 7 statutory organisations to make your community safer and ensure that the voices of local people are heard on policing and community safety issues.

They work with communities to develop solutions to tackle crime, fear of crime, and anti-social behaviour.

There are 11 PCSPs, one in each Council area. Belfast has one PCSP and four District PCSPs to reflect the East, West, North and South of the city.

To find out more about PCSPs:

Visit www.pcsp.org, or follow your local PCSP on Facebook

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Mid & East Antrim

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Newry, Mourne & Down

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Glossary

Acronym	Meaning
ABC	Armagh, Banbridge & Craigavon
Admin/Operational	Administrative and Operational
AIM	Assessment Intervention Moving On Project
ARC	The Association for Real Change
ASB	Anti-social behaviour
BCC	Belfast City Council
BID	Business Improvement District
CASE	Citizen and Safety Education
CSW	Community Safety Warden
DOJ	Department of Justice
EANI	Education Authority Northern Ireland
ISO	International Organisation for Standardisation
LCCC	Lisburn & Castlereagh City Council
LGBTQ	Lesbian, Gay, Bisexual, Transgender and Queer
MEA	Mid & East Antrim
NEXUS	Sexual abuse counselling service
NIFRS	Northern Ireland Fire and Rescue Service
NIHE	Northern Ireland Housing Executive
NIMDM	Northern Irish Multiple Deprivation Measure



Acronym	Meaning
NIPB	Northern Ireland Policing Board
NW	Neighbourhood Watch
PARRTY	Prevent Alcohol / Drugs Related Risk Taking in Your life
PCSP	Policing and Community Safety Partnership
PfG	Programme for Government
PSNI	Police Service Northern Ireland
PUL Community	Protestant Unionist Loyalist Community
RADAR	Risk Avoidance Danger Awareness Resource
RAPID	Remove All Prescription and Illegal Drugs
RTC	Road Traffic Collison
SIA	The Security Industry Authority
SID	Speed Indication Devices
SOA	Super output area
SP	Street Pastor
SP	Strategic Priority
TSG	Tactical Support Group
WHSCCT	Western Health and Social Care Trust
YJA	Youth Justice Agency

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PCSP Role & Contact Details



**Policing & Community
Safety Partnerships**

making our community safer

Follow us on social media and find out more about PCSPs: