



## FREEDOM OF INFORMATION REQUEST

**FOI Reference number: 20/2021**

**Date: 14<sup>th</sup> July 2021**

**Request:**

Under the Freedom of Information Act, please could I request the following information:

1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR	None used	N/A
Payroll	None used	N/A
L&D	None used	N/A
Finance	Sage	Sage 200
Procurement	None used	N/A
Contact Centre	None used	N/A

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR	Yes	HR Connect	*
Payroll	Yes	HR Connect	*
L&D	Yes	HR Connect	*
Finance	No		N/A
Procurement	Yes	CPD	*
Contact Centre	N/A		

\* As an arm's length body of the Department of Justice the Northern Ireland Policing Board uses the Northern Ireland Civil Service centralised IT Solution. All these services are provided for the Board and therefore we do not have information on the contract end dates. The Civil Service Construction, Procurement and Delivery Branch is used for any procurement processes.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board  
Waterside Tower  
31 Clarendon Road  
Clarendon Dock  
Belfast BT1 3BG

Email: [foi@nipolicingboard.org.uk](mailto:foi@nipolicingboard.org.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone: - 0303 1231114  
Email: - [ni@ico.org.uk](mailto:ni@ico.org.uk)

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ [www.nipolicingboard.org.uk](http://www.nipolicingboard.org.uk).

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.