



FREEDOM OF INFORMATION REQUEST

FOI Reference number: 30/2016

Date: 10 August 2016

Request:

This is a Freedom of Information request under the Freedom of Information Act 2000.

Please could you provide me with information about your ICT expenditure, as broken down in the attached template? I have included this template in order to make it easier for you to understand my requirements and provide answers.

I appreciate that you may publish contracts and transparency data, but I was unable to find the information to the level of detail I require in publish sources.

Within the response, please include:

- * Expenditure from all parts of your organisation (central services and business units);
- * As well as your own organisation, expenditure for any subsidiary organisations that fall within the scope of your accounts; and
- * Both revenue (or operating) expenditure and capital expenditure

If you could input the answers in this template and return to me by email as an attachment, this would be much appreciated.

Answer:

The Excel template provided has been completed as far as possible. The sections titled Hardware, Software, It Services, Advisory services and IT Outsourcing have not been completed as the information held by the Board does not go into this much detail. The Board has a contract with Computacenter to provide its IT solution. A procurement process was undertaken on the Board's behalf by Computacenter to provide a managed services contract to the Board. This contract was awarded to British Telecom.

The purchase of all the Board's IT equipment, including PC's, Laptops, printers, servers, other hardware and software was arranged by Computacenter. This in turn was installed and is maintained by BT.

BT invoice Computacenter directly and Computacenter in turn invoice the Board. These invoices are quarterly and have a total figure with no breakdown of costs.

The Board's contract with Computacenter is for 5 years at a total cost of £455,000.

The contract with Computacenter ends on the 30 September 2016. From the 1st October 2016 the Board's IT solution will be taken over by IT Assist Confidential.

Staff costs within the Board's IT Administration Branch total £39,600 for the periods 2014/15 and 2015/16 and no training has been provided to staff.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland
3rd Floor
14 Cromac Place
Ormeau Road
Belfast
BT7 2JB.

Telephone: - 0303 1231114
Email: - ni@ico.org.uk

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

			Year	2014/15	2015/16		
			Financial year-end				
			Actual or budget (please state)				
Category	My comments		Spend (£s)	% XaaS	Spend (£s)	% XaaS	Your comments
Hardware	Desktop PCs	Includes workstations, thin clients and desktop-style Apple Macs					
	Portable PCs	Includes laptop PCs (or notebook PCs), netbooks, and tablets					
	Servers	Includes mainframes, servers, and racking					
	Networking equipment (local area network)	Includes both wired (or ethernet) and wireless, such as switches (or hubs), routers (or access points), wireless cards					
	Storage	Includes Network Attached Storage (NAS), Storage Area Network (SAN), NAS-SAN Hybrid and USB memory sticks.					
	Print	Includes printers, network-attached photocopiers, multi-function devices and ink or toner cartridges; excludes photocopiers not attached to network and paper					
	Peripherals and other hardware	Includes monitors, keyboard, mice, interactive whiteboards, web cameras, PC speakers					
Software	Applications (including SaaS)	Commercial, 'off-the-shelf' applications; also includes Software-as-a-Service; excludes: open source applications and custom applications					
	Middleware (including PaaS)	Middleware enables different applications to share data; also includes Platform-as-a-Service (PaaS)					
	Systems	Includes operating systems (e.g. Linux, Mac OSX and Windows), network management software, security software					
IT services	Hardware maintenance	Maintenance, support, upgrades and first-line help desk for specific piece of hardware; excludes managed services or outsourcing					
	Application development and integration	Includes software development, open source software, and software integration; excludes managed service or outsourcing					
	Datacentre and hosting (including IaaS)	Includes provision and maintenance of data centres and hosting; excludes managed service or outsourcing agreement					
	Managed communications	Includes managed fixed line and mobile services					
Advisory services	Advisory services	Sole provision of IT and/or digital related professional services (i.e. consultancy); excludes services which also provide ICT products or services					
IT outsourcing	IT outsourcing: desktop and end-user computing	Managed service or outsource providing desktop PCs, portable PCs, and peripherals and other hardware, including first-line help desk					
	IT outsourcing: datacentre and hosting	Managed service or outsource providing data centres and hosting					
	IT outsourcing: application services	Managed service or outsource providing software licencing, development, deployment, integration, support, maintenance, upgrades and first-line help desk					
	IT outsourcing: service integration and management	SIAM is defined as the management of an organisation's IT service providers, to ensure performance across multiple service meets end-user needs					
Communications	Fixed line	Fixed line (or 'landline') includes line rental, fax, calls, broadband connections, and video and conferencing services, landline telephone handsets and other end-points	£22,496		£17,550		
	Networking equipment (wide area network)	Includes PBX, IP-PBX and VoIP, WAN routers and WAN switches					N/A
	Wireless and mobile	Includes mobile voice, mobile messaging, mobile data and mobile handsets (including smartphones)	£1,603		£1,286		
Staff	IT staff costs	Staff working in IT function; Includes salary, tax, benefits, pension, insurance; includes FT and PT staff; includes permanent, temporary and contract staff	£19,700		£19,900		
	IT training	Includes professional services providing training in the use of IT for any staff	£0		£0		No IT Training provided to staff