



## FREEDOM OF INFORMATION REQUEST

FOI Reference number: FOI 02/2013

Date: 06 FEBRUARY 2013

### Request:

I would be grateful if you would send me the following information in relation to your HR and Payroll solution/service (if you use different solutions/providers for HR and Payroll please provide details of both):

1. The name of your current HR/Payroll software solution and provider. If this is outsourced please provide the name of your outsourcing provider
2. The date that the contract was signed with your HR/Payroll provider.
3. The length of the current contract term for both HR and Payroll.
4. The date that the HR and Payroll *contracts* are due to be renewed.
5. The current annual maintenance charges for your HR/Payroll solution.
6. The original contract value of your HR/Payroll solution.

### Answer:

1. Outsourced to HRCONNECT (who carry out recruitment, HR administration and payroll services on behalf of the NI Civil Service)
2. We do not hold that information. HR Service Monitoring, a Branch within the Department of Finance and Personnel (of the NI Civil Service) manage this on behalf of all Departments, Agencies and Arm's Length Bodies.
3. 15 years
4. We do hold that information. See the answer for number two.
5. The current annual maintenance charge fluctuates dependant on services rendered – approximately £28 - £30k.
6. We do not hold that information. See the answer for number two.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board  
Waterside Tower  
31 Clarendon Road  
Clarendon Dock  
Belfast BT1 3BG

Email: [foi@nipolicingboard.org.uk](mailto:foi@nipolicingboard.org.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland  
3rd Floor  
12 Cromac Place  
Gasworks  
Ormeau Road  
Belfast  
BT7 2JB.

Telephone: - 02890 269 380  
Email: - [ni@ico.gsi.gov.uk](mailto:ni@ico.gsi.gov.uk)

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ [www.nipolicingboard.org.uk](http://www.nipolicingboard.org.uk).

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.