



FREEDOM OF INFORMATION REQUEST

FOI Reference number: FOI 07/2014

Date: 27 February 2014

Request:

Has the Board ever dealt with a complaint against an ACC or above since its establishment in 2001?

Answer:

The information you have requested is available on the Board's website and be accessed at <http://www.nipolicingboard.org.uk/index/publications.htm>.

Since 2005 the Board's Human Rights Advisors have reported on matters relating to complaints against the PSNI, including Senior Officers, in the Human Rights Annual Report (published on the Board's website). There were 2 complaints against Senior Officers in 2005/06, 2 in 2006/07 and 4 in 2007/08. Please note that a complaint made in one reporting year and closed in a subsequent reporting year may be recorded more than once in the Human Rights Annual Report.

Prior to 2005 any complaints received by the Board against Senior Officers were noted in the Board's Annual Report. 5 complaints were recorded in the 2002/03 Board Annual Report. There were no other complaints recorded in the Board's Annual Reports between 2001 and 2005.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland
3rd Floor
12 Cromac Place
Gasworks
Ormeau Road
Belfast
BT7 2JB.

Telephone: - 02890 269 380

Email: - ni@ico.org.uk

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.