



FREEDOM OF INFORMATION REQUEST

FOI Reference number: FOI 08/2015

Date: 3 March 2015

Request:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. **Contract Title:**
2. **Contract Type:** Please input one the type of contract from above e.g. **Hardware Maintenance**, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance
3. **Existing/Current Supplier:**
4. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. **Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.)** the brand name relating to the contract.
6. **Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**
7. **Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)**
8. **Contract Expiry Date:**
9. **Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**
10. **Brief Contract Description:** I require a brief description of the service provided under this contract.
11. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

Answer:

Server Hardware/Maintenance

Contract Title: Computacenter - Managed Service Provision (up to 100 users)

Contract Type: Hardware/Software/Network Maintenance and On-site Support

Existing/Current Supplier: Computacenter (sub-contract to BT)

Hardware Brand: HP

Operating System / Software(Platform): MS Server 2008 (64 Bit), VMWare (5.1 & 4.1), MS Windows 7 (64Bit), TRIM, SQL 2008, MS Exchange 2010, MS Office 2010, Commvault (8.0), Trend Officescan, Trend InterScan Messaging Security Suite, Websense Security, MS Forefront Threat Management Gateway

Annual Average Spend: £74,000 per annum (Computacenter subcontract to BT whose costs we do not know)

Contract Duration: 5 years (3+1+1 years)

Contract Expiry Date: September 2016

Contract Review Date: to be considered in April 2016

Brief Contract Description: Daily System checks, patches, Checking backups, Physical check of servers and switches, Check replication & General fault calls from users

Internal Contact: Board Support Manager, telephone 028 9040 8500, email

information@nipolicingboard.org.uk

Virtualisation Licensing/Maintenance/Support (Windows Server)

Contract Title: Microsoft Licencing (up to 100 Users)

Contract Type: Software Licencing and SA

Existing/Current Supplier Microsoft

Hardware Brand: Not Applicable

Operating System / Software(Platform): CORE CAL, EXCHANGE, OFFICE PRO PLUS, PROJECT, SYSTEM CENTER, SQL, VISIO, WIN ENT, WIN DATA CENTER, WIN STD2

Annual Average Spend: £48,622 over 3 years.

Contract Duration: 3 years

Contract Expiry Date: 31 March 2015

Contract Review Date: 1 April 2015

Brief Contract Description: Provision of Licencing and Software Assurance

Internal Contact: Board Support Manager, telephone 028 9040 8500, email

information@nipolicingboard.org.uk

Virtualisation Licensing/Maintenance/Support (VMware)

Contract Title: VMware

Contract Type: Licencing

Existing/Current Supplier Via BT for DR Software

Hardware Brand: Not Applicable

Operating System / Software(Platform): VMware

Annual Average Spend: £4,149 per annum

Contract Duration: 3 years

Contract Expiry Date: 31 March 2016

Contract Review Date: 1 April 2016

Brief Contract Description: VMWARE Licencing and Support

Internal Contact: Board Support Manager, telephone 028 9040 8500, email

information@nipolicingboard.org.uk

Storage Area Network Maintenance/Support

There is no information held by the Northern Ireland Policing Board.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland
3rd Floor
12 Cromac Place
Gasworks
Ormeau Road
Belfast
BT7 2JB.

Telephone: - 0303 1231114

Email: - ni@ico.org.uk

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.