



## FREEDOM OF INFORMATION REQUEST

**FOI Reference number:** FOI 24/2014

**Date:** 4 July 2014

**Request:**

Could you please supply me with the following information?

1. Full details of your organisational structure for your ICT Department, including ICT security, infrastructure, risk, governance and compliance – in addition please include names, job titles and email addresses
2. Full details of your top 20 suppliers of ICT services and a brief description of the nature and values of the contracts held by them – in addition please include top 10 suppliers who deal with security of your back office and infrastructure

**Answer:**

**1: Organisational Structure**

ICT is managed as part of the HR&IT Branch which falls under the Support Services Directorate. See page 3 for organisational chart. It is managed by the Head of HR&IT Branch – Neil Lavery – [neil.lavery@nipolicingboard.org.uk](mailto:neil.lavery@nipolicingboard.org.uk). On a day to day basis, ICT is carried out by an Outsourced Provider – currently British Telecom (BT) and the Head of HR &IT Branch manages the BT personnel and their workload onsite. The Department of Justice as the Sponsor Body for NIPB also plays an important role in accrediting the ICT system for NIPB – to ensure it is secure, has a stable infrastructure and that it appropriately manages risks in line with proper governance and compliance with HMG standards. The Head of HR and IT Branch works with DOJ to ensure that the IT System is fit for purpose and it has reached the necessary HMG standards.

## 2: Suppliers

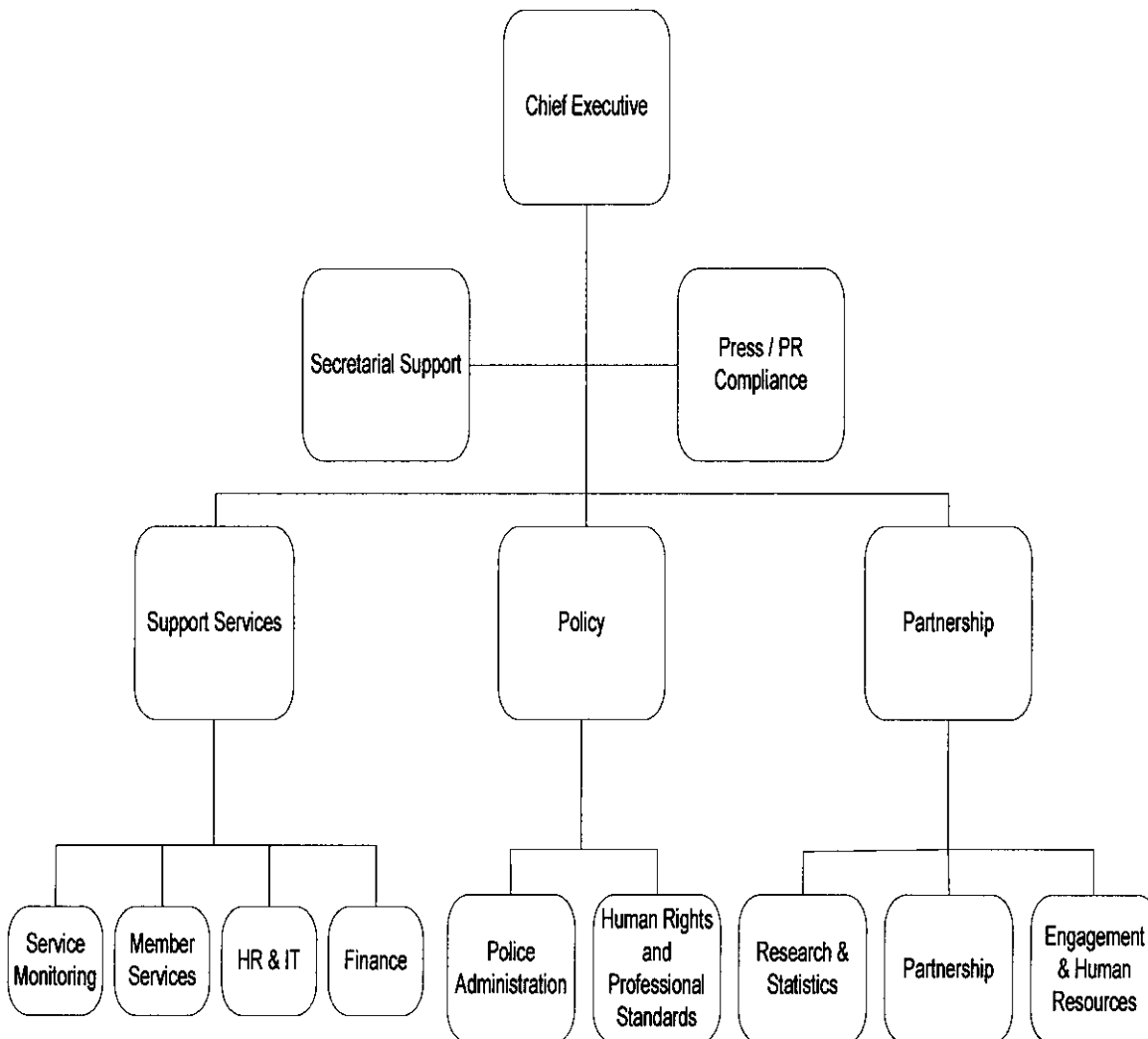
### Top 20 suppliers of ICT services (all costs exclude Vat and includes all contracts over last 18 months)

1. Computacenter - Managed Service Provision -£74,000 per year over 5 year contract (contract expires in Sept 2015) (Computacenter subcontract to BT whose costs we do not know)
2. HR Connect - NICS outsourced HR and payroll software system - £30,000 annually over a 15 year contract (NICS contract than began in 2007).
3. *Name Redacted under section 38 (Health and Safety)* – Microsoft Licencing Deal - £34,725 over 2 years for software licencing and assurance. (Licence covers 2013/14 & 2014/15).
4. IT Assist – Internet Services -£16,000 annually
5. IT Assist – NI Civil Service (IP) Telephony Service - £10,000 annually.
6. Digital Assurance –CLAS & CHECK Work (12/13 and 13/14) - £14,700 (Contract now expired)
7. Eircom – Voice Recording Solution - £13,600 installed 2014. (Subcontracted from IT Assist)
8. BT – Private Circuit Lines (2) - £13,500 annually
9. Eircom – IPT Network NI Hardware and installation - £13,000 (Subcontracted from IT Assist)
10. BT – Wi-Fi System installation - £12,000 installed 2014
11. VMWARE Licencing (Via BT for DR Software) - £4,149 annually until 01/04/16
12. HP - TRIM Software - £3,800 annually
13. IBM - SPSS Software - £3,500 annually
14. Vodafone Mobile Phones - £2,300 annually
15. Eazy Scan - £2,274 annually – Licencing and support for scanners
16. BT – Line rental - £1,800 annually
17. *Name Redacted under section 38 (Health and Safety)* – Repair of printers and peripherals - £750 annually. 3 yr. contract.
18. AMI – Secure destruction of IT Equipment - £500 annually
19. BT – ISDN Line Rental - £556 annually
20. BT – Infinity Broadband Line Rental -£420 annually

## Top 10 suppliers who deal with security of your back office and infrastructure

1. Advent IM – CLAS and CHECK work (information assurance) - £8,000 annually. DoJ contract in place
2. BT – Private Circuit Lines – see # 8 on previous page
3. AMI – Secure destruction of IT Equipment – see # 18 on previous page
4. Trustis – Security Certificates - £200 annually for 2 years

Northern Ireland Policing Board – Current Organisational Structure



If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board  
Waterside Tower  
31 Clarendon Road  
Clarendon Dock  
Belfast BT1 3BG

Email: [foi@nipolicingboard.org.uk](mailto:foi@nipolicingboard.org.uk)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland  
3rd Floor  
12 Cromac Place  
Gasworks  
Ormeau Road  
Belfast  
BT7 2JB.

Telephone: - 0303 1231114  
Email: - [ni@ico.org.uk](mailto:ni@ico.org.uk)

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ [www.nipolicingboard.org.uk](http://www.nipolicingboard.org.uk).

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.