



FREEDOM OF INFORMATION REQUEST

FOI Reference number: FOI 46/2015

Date: 1 September 2015

Request:

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)
2. Customer Relationship Management (CRM) Solutions
3. Human Resources (HR) and Payroll Software Solutions
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance
2. Software Supplier: Can you please provide me with the software provider for each contract?
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.
Please also include the modules included within the contract.
5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
6. Annual Spend: What is the annual average spend for each contract?
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
8. Contract Start Date: What is the start date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.
9. Contract Expiry: What is the expiry date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.
10. Contract Review Date: What is the review date of this contract?

Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.

If the organisation has an outsourced provider that looks after all software can you please request this information from your provider?

If any of the information is not available please can you provide me with the notes on the reasons why?

If possible can you please input the information on the spreadsheet provided. If you have not received the attached within this email can you please just send me the information in any format?

Response:

1: We do not have ERP Software Solutions

2: We do not have CRM Solutions

3: HR and payroll is outsourced to HRConnect who provide outsourced HR services to the Northern Ireland Civil Service, including the Northern Ireland Policing Board.
(NICS@hrconnect.gsi.gov.uk).

In relation to the request for details as per questions 1 -11, we only hold answers for the following:

1: HR & Payroll

4: Provision of HR and Payroll services to the NICS

6: Annual Spend: £30,000

7: Duration 01/04/2009 – 01/04/2024

8 & 9: Answered as per # 7.

11: Department of Finance and Personnel - <http://www.dfpni.gov.uk/contact-us.htm>

4: Finance Software Solutions - Sage

In relation to the request for details as per questions 1 -11, we can confirm:

1. Finance
2. Exchange IT Solutions
3. Sage 200
4. Provision of licence and maintenance for Sage 200 accounting software
5. Six

6. £2,025
7. 5 years
8. 01/06/2012
9. 31/05/2017
10. 31/03/2017
11. Finance Manager

Please note that the above information has been included on the attached spreadsheet.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland
3rd Floor
12 Cromac Place
Gasworks
Ormeau Road
Belfast
BT7 2JB.

Telephone: - 0303 1231114
Email: - ni@ico.org.uk

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

Thank you in advance for fill the information out in this form. Im very greatful :)

1. Software Category: ERP, CRM, HR, Payroll, Finance	2. Software Supplier: Can you please provide me with the software provider for each contract?	3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.	4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.	5. Number of Users/Licenses: What is the total number of user/licenses for this contract?	6. Annual Spend: What is the annual average spend for this contract?	7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.	8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.			
HR & Payroll	information not held by the Policing Board	information not held by the Policing Board	Provision of HR and Payroll services to the Northern Ireland Civil Service	information not held by the Policing Board	£30,000	01/04/2009 - 01/04/2024	See column 7.	See column 7.	information not held by the Policing Board	Department of Finance and Personnel - http://www.dfpni.gov.uk/contact-us.htm			
Finance	Exchange IT Solutions	Sage 200	Provision of licence and maintenance for Sage accounting software	six	£2,025	5 years	01/06/2012	31/05/2017	31/03/2017	Finance Manager			