



FREEDOM OF INFORMATION REQUEST

FOI Reference number: FOI 57/2012

Date: 16 January 2013

Request: Under FOI legislation, could you please provide me with financial information relating to the:

- costs of interpreters
- costs of telephone interpreting
- costs of translation services

all of the above for the last 3 financial years, the current year and budget for next year?

I would be grateful if you could provide information that includes:

- The annual cost of the services
- Breakdown of the top 10 most popular languages
- Spend per language service provider (LSP)
- When current contract LSP's are due to end?
- Where appropriate volumes, i.e. no. of telephone interpreting minutes, words translated, no. of hours of interpreters.

Answer:

A table detailing the information you have requested is attached.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

The Information Commissioner's Office – Northern Ireland
3rd Floor
12 Cromac Place
Gasworks
Ormeau Road
Belfast
BT7 2JB.

Telephone: - 02890 269 380
Email: - ni@ico.gsi.gov.uk

Please be advised that all Policing Board replies under Freedom of Information will be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.

Northern Ireland Policing Board - Language Service Costs

	2009/10	2010/11	2011/12	2012/13 (to date)	2013/14
Costs of Interpreters	NIL	NIL	£329.92	NIL	n/a
Interpreter hours	NIL	NIL	Approximately 3 hours	NIL	n/a
Costs of telephone interpreters	NIL	NIL	NIL	NIL	n/a
Number of telephone interpreting minutes	NIL	NIL	NIL	NIL	n/a
Costs of translations services (Excluding VAT)	£1807.50	£1493.44	£2790.92	£342.36	Estimated that Budget will be £2000.00
Number of words translated	Irish – 12252 words Portuguese – 1397 words Polish – 1397 words Lithuanian – 1397 words	Irish – 11065 words	Irish – 22623 words English – 811 words Ulster / Scots - 32 words	Irish – 732 words Simplified Chinese (Mandarin) – 1350 words Ulster / Scots – 13 words	n/a
Languages interpreted / translated	Translations – Irish (x14) Portuguese (x1) Polish (x1) Lithuanian (x1)	Translations – Irish (x11)	Translations – Irish (x 17) English (x5) Ulster / Scots (x2)	Translations - Irish (x3) Mandarin (x1) Ulster-Scots (x1)	n/a

Spend per language service provider (Excluding VAT)	Irish - £1172.50 Portuguese – £185.00 Polish – £225.00 Lithuanian – £225.00	Irish - £1493.44	Irish - £2608.44 English - £182.48 Ulster / Scots – No Fee	Irish - £161.36 Mandarin - £181.00 Ulster / Scots – No Fee	n/a
When current contract language service providers are due to end.	<p>The Policing Board (the Board) does not have a contract with any individual language service provider. In respect of translations into the Irish language the Board avails of a Northern Ireland Civil Service wide contract managed by the Department of Culture, Arts and Leisure's Languages Branch.</p> <p>In respect of all other translations the Board procures the required service on an ad hoc basis in line with guidance contained within the Board's Procurement Policy.</p>				